



Republic of Namibia

# Ministry of Environment and Tourism



**TOURIST STATISTICAL REPORT 2017**







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## FOREWORD



I am pleased to present the 2017 Annual Tourist Statistical Report. This edition will present arrivals and accommodation statistics that is predominantly derived from Namibia's main ports of entry and accommodation establishments registered with the Namibian Tourism Board (NTB).

Statistical information on tourism is crucial in improving and advancing the sector.

The Ministry of Environment and Tourism (MET) collects, analyses and publishes tourist statistics with the prime objectives of analysing the state of the industry, identifying key and emerging source markets, assessing prospects for the future and challenges facing the industry that will have impact on long-term trends.

The information contained in this publication is compiled from completed immigration Arrival/Departure forms. Travelers entering and leaving the country are required to complete at all designated points of Entry/Departure. This covers all land borders, airports as well as harbours and Islands.

A total of 1,499,442 tourist arrivals was recorded for 2017 reflecting an increase of 2.1% from 2016. This growth in arrivals indicates a positive outcome of close collaboration between the government and the tourism industry.

Tourism is a multi-faceted sector, and its development and growth depends on collaboration and partnerships with government, industry and all stakeholders, and on host communities across our country. Our country competes with other countries as a preferred tourist destination. The continued success of our sector lies in the development and the management of people working in the sector in ensuring inclusive economic growth, tourism development and job creation.

For the tourism sector to move forward on its promise, the industry and all stakeholders must maintain and implement the five guiding principles of the growth strategies mainly; Private sector driven implementation, Whole of government approach, Culture of hospitality and excellent customer care, Focus on Priority Markets that assures return on investments and a Focus on sustainability.

I sincerely thank all stakeholders for their continued support as we strive to compete with other countries as a preferred tourist destination. I hope that this report will be a useful tool not only to the tourism sector but to the public at large.

A handwritten signature in black ink, consisting of a stylized 'P' followed by a horizontal line.

Hon. Pohamba Shifeta (MP)

**Minister of Environment and Tourism**



## ACKNOWLEDGEMENT

The Ministry of Environment and Tourism would like to acknowledge the Ministry of Home Affairs and Immigration for its continuous support and cooperation in the collection of the foreign arrival/departure forms that led to the compilation and publication of this Tourist Statistical Report. In addition, we extend our sincere gratitude to the Namibia Tourism Board for its tireless efforts in marketing Namibia as a tourist destination of choice. Without your hard work, this report would never have materialized.

Furthermore, the Ministry would like to acknowledge all public and private tourism stakeholders who plays a vital role towards the compilation of the tourism related statistics.



Leandre Kubersky



## EXECUTIVE SUMMARY



### TOURISTS GROWTH RATE



### POPULAR TOURISTS POINT OF ENTRY



29.6% North Eastern Borders.  
24.5% HKIA  
20.0% Northern Borders.  
16.9% Southern Borders.

### TOP TEN TOURIST MARKETS



Angola, South Africa, Zambia, Germany, Zimbabwe, Botswana, UK, France, USA, Switzerland

### TOP TEN OVERSEAS TOURIST MARKETS



Germany, UK, France, USA, Switzerland, Netherlands, Italy, China, Scandinavia, Belgium

### TOURISTS GENDER



### POPULAR TOURISTS MODE OF TRAVEL



70.7% Road users  
27.2% Air Users

### TOURISTS PURPOSE OF VISIT



44.7% Visiting Friends & Relatives  
38.7% Holiday  
13.7% Business  
2.9% Other purpose

### AVERAGE LENGTH OF STAY



19 days in 2017  
19 days in 2016  
18 days in 2015

### TOURISTS FROM NORTH AMERICA



11.1% Increase of tourists from North America from 2016 to 2017.  
10.1% Increase of tourists from North America from 2015 to 2016.

### OVERSEAS TOURISTS PURPOSE OF VISITS



9.3% Visiting Friends  
55.2% Holiday  
9.1% Business

### AGE OF OVERSEAS TOURISTS



65.1% Are above 40 years from European Tourist Markets.  
62.5% Are above 40 years from North America. Tourist Markets.

### TOURIST ARRIVALS FROM CHINA



16.6% increase from 2016-2017.  
8.8% increase from 2015-2016.

### SEASONALITY



30.7% comes between Jan-April.  
34.1% comes between May-Sept.  
35.2% comes between Oct-Dec.

### TOURISTS AGE PROFILE



51.5% age less than 40 years.  
48.5% age above 40 years.



## INTRODUCTION

### Objectives

The tourist statistical report depicts the flow of tourist arrivals in Namibia per annum.

The main objective of this report is to provide up to date statistics to all tourism stakeholders. These statistics are relevant for planning, budgeting and evaluation of tourism programmes and projects as well as for the general purposes. The key users of tourism statistics include the Government of the Republic of Namibia (GRN), the Namibia Tourism Board (NTB), Namibia Statistics Agency (NSA), the Bank of Namibia (BoN), National Planning Commission (NPC), Federation of Namibia Tourism Association (FENATA), research institutions, NGOs, donors, universities and the general public.

### Report sections

The first section of this report contains comprehensive statistics presented in graphic formats that include foreign arrivals profile; tourist arrivals profile; tourists arrivals by region, purpose of visit, intended length of stay, gender, age group, point of entry, mode of travel and seasonality of travel, accommodation statistics.

The second part is an Annexure containing detailed statistical tables covering information on tourist profiles and accommodation as specified in the first section.

## KEY CONCEPTS AND DEFINITIONS

### Foreign Tourist

A foreign tourist is defined as “any visitor travelling to a country other than that of his/ her residence but outside his/her usual environment for more than 1 night but less than 12 months and whose main purpose of visit is other than the exercise of an activity remunerated from within the place visited”. This is the United Nation World Tourism Organisation (UNWTO) definition used to identify who is a foreign tourist visiting Namibia.

### Country of Residence

The country of residence is one of the key criteria for determining whether a person arriving in a country is a “visitor” or “other traveller”, and if a “visitor” whether he/she is a national or overseas resident. The underlying concept in the classification of international visitors by place of origin is the country of residence, not their nationality. Foreign nationals residing in a country are assimilated with other resident for the purpose of domestic and outbound tourism statistics.

### Purpose of Visit

The main purpose of a tourism trip to a country (or place) is defined as “the purpose in the absence of which the trip would not have taken place”. It is determined by the main activities in which the visitors has been or will be involved during the trip at destination. The main purpose of the visit for the tourists are classified into four categories which are: Visiting Friends/Relatives, Holiday, Business, and Other (those reason that did not fall under the other three categories).

**The above definitions and classifications were applied in this study and, being internationally accepted, will allow for global comparison of Namibia’s tourism statistics.**

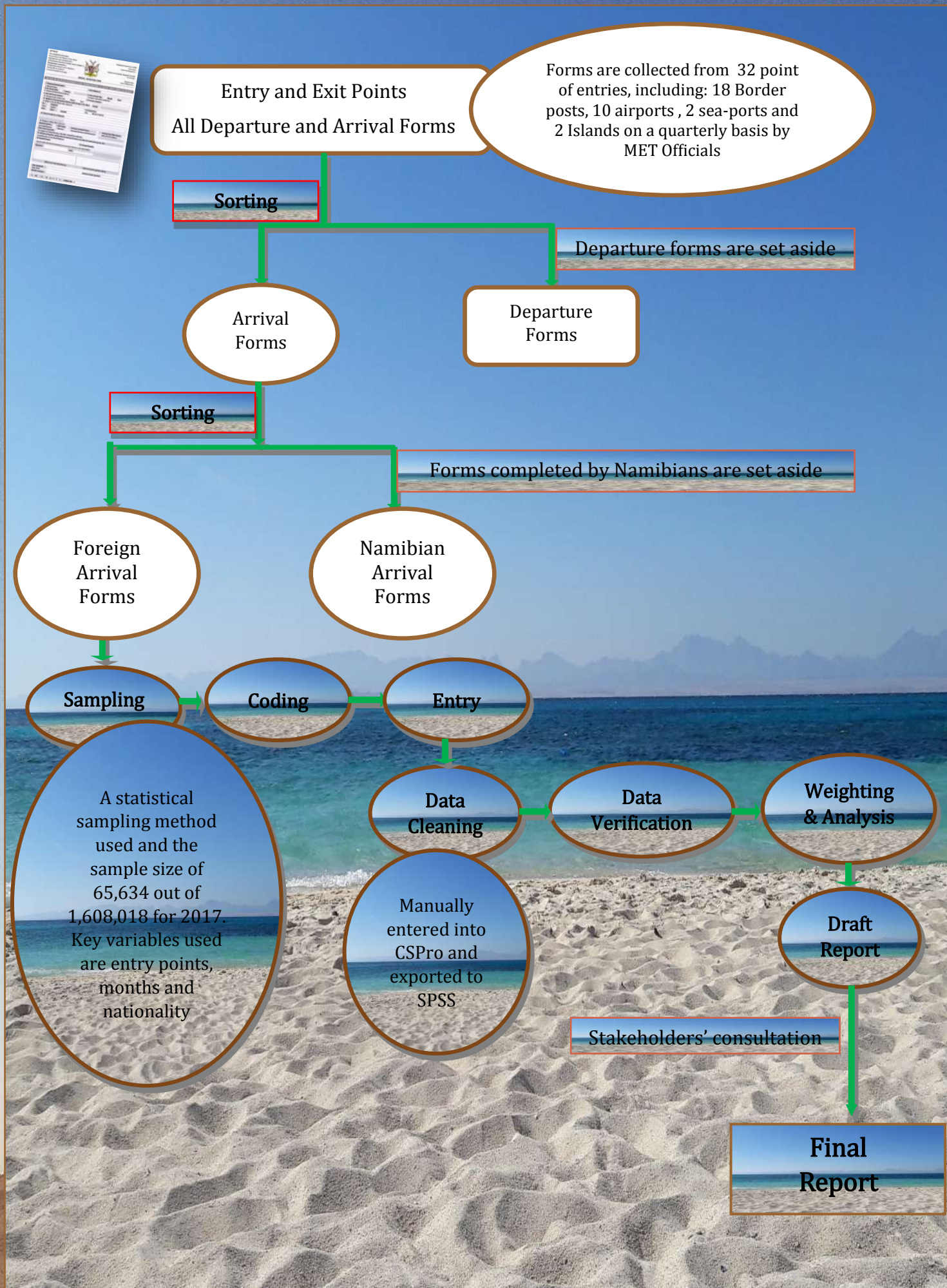


## LIST OF ACRONYMS

B&B.....	Bed and Breakfast
BoN.....	Bank of Namibia
FENATA.....	Federation of Namibia Tourism Association
GRN.....	Government of the Republic of Namibia
HAN.....	Hospitality of Association Namibia
HKIA.....	Hosea Kutako International Airport
MET.....	Ministry of Environment and Tourism
MHAI.....	Ministry of Home Affairs and Immigration
NGO.....	Non Governmental Organisation
NPC.....	National Planning Commission
NSA.....	Namibia Statistics Agency
NTB.....	Namibia Tourism Board
UK.....	United Kingdom
UNWTO.....	United Nations World Tourism Organisation
USA.....	United State of America







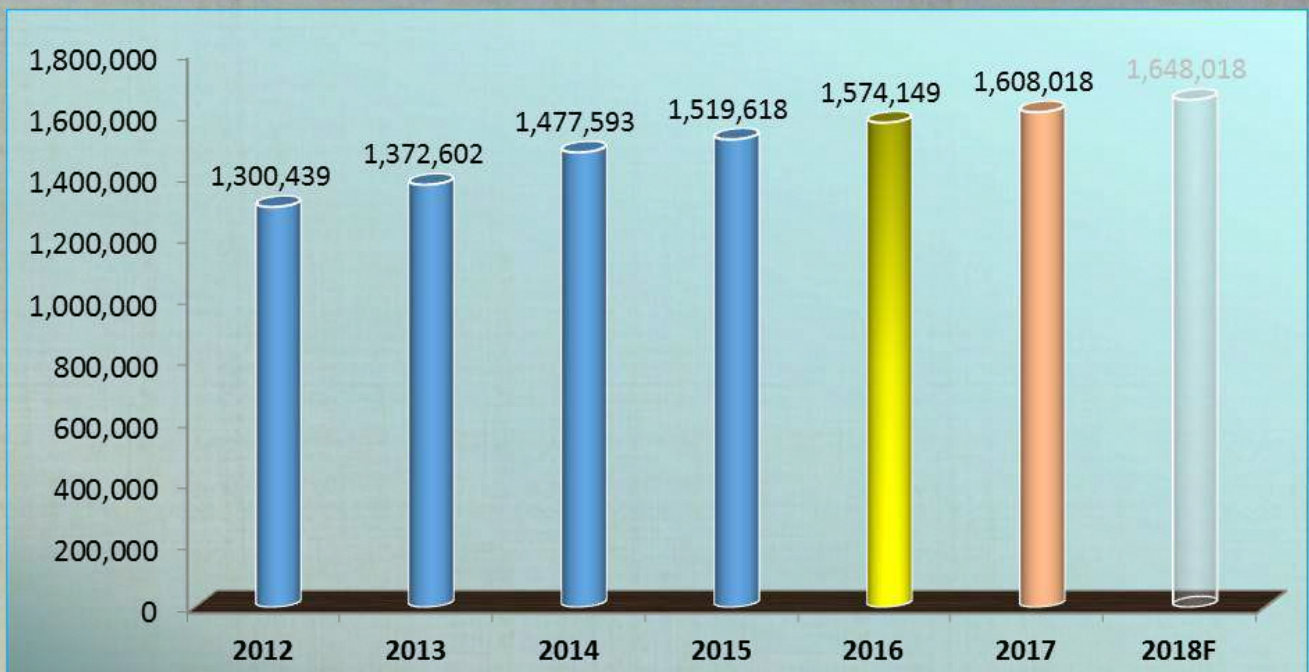


## FOREIGN ARRIVALS PROFILE

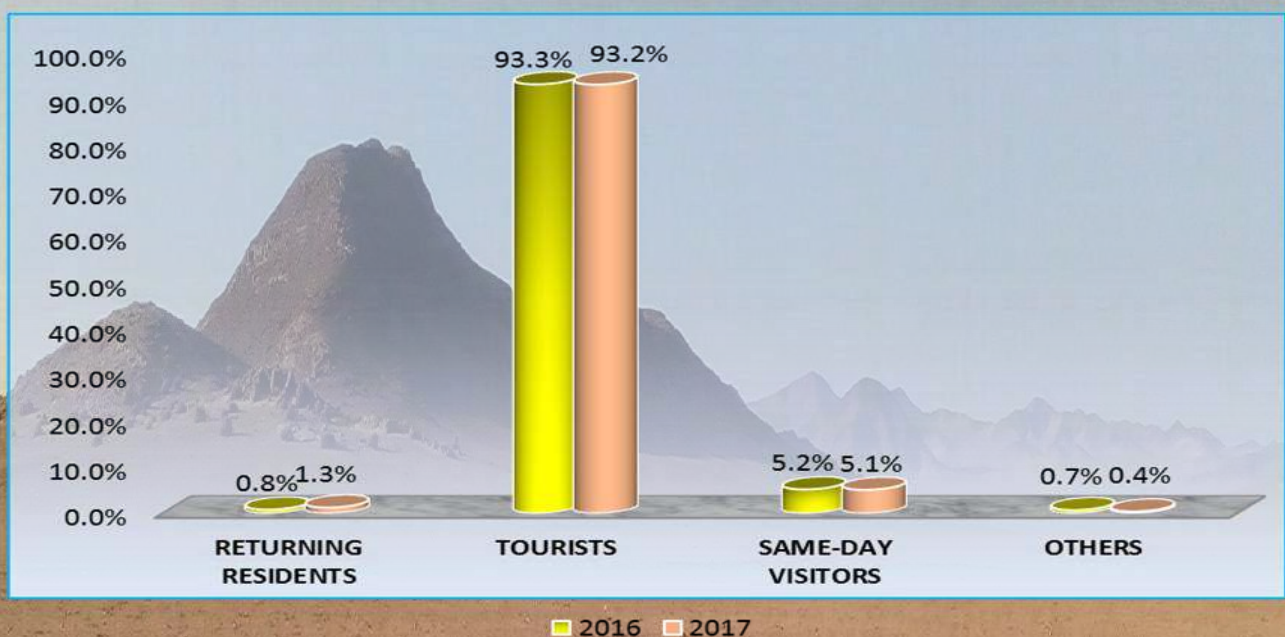
The foreign arrivals trend reveals a continued growth over the years as can be seen in Figure 1 below. In 2017, the foreign arrivals were 1,608,018 which is a 2.2 percent increase from 2016. From these arrivals 93.2 percent were tourists, 5.1 percent were same-day visitors, while returning residents and those who came for “other” purposes contributed 1.3 and 0.4 percent respectively.

The 2018 forecasting is based on a Naïve Model which assumes that foreign arrivals follows a random walk, and trends and turning points can therefore not be predicted (Goh & Law, 2002: 501).

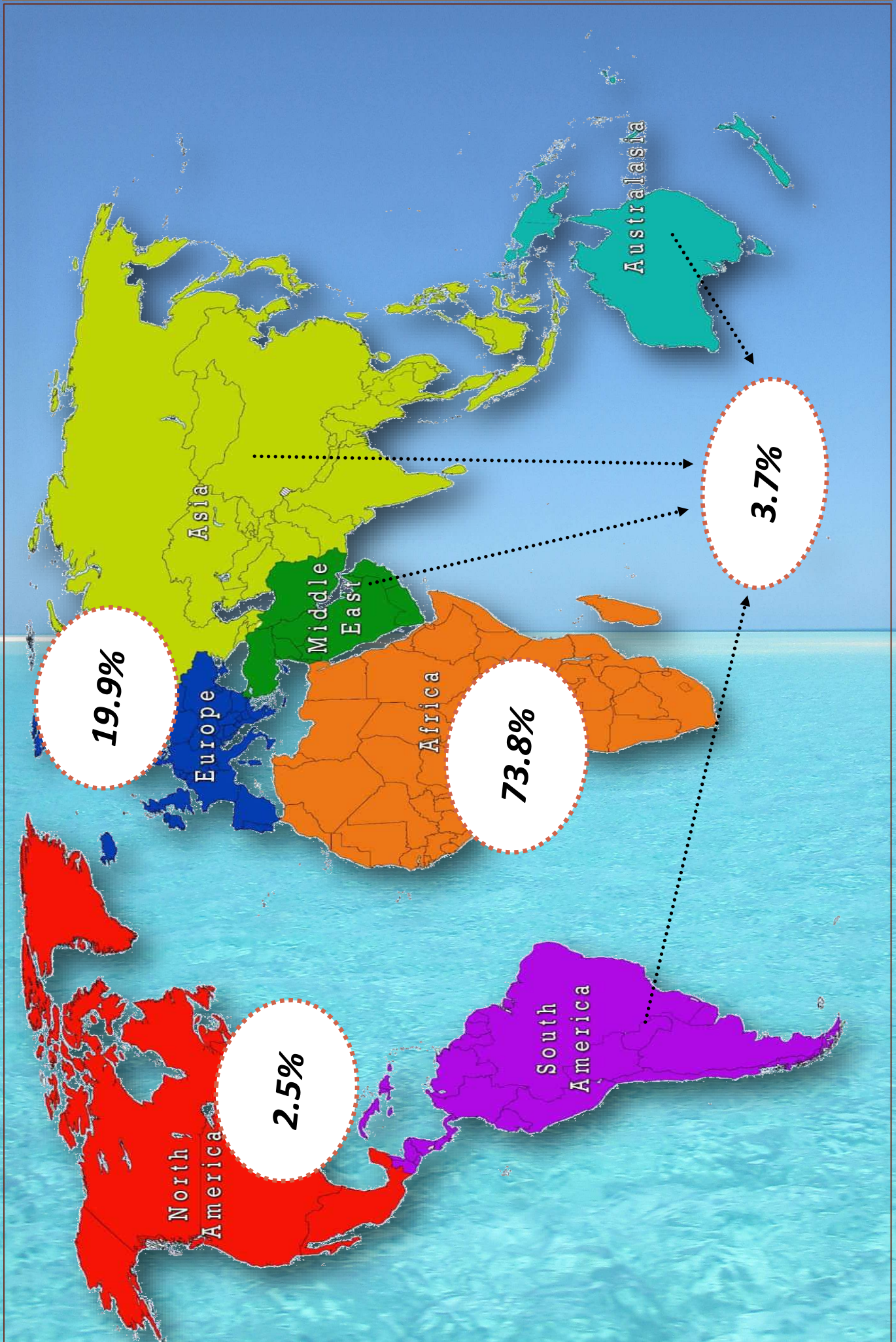
**Figure 1: Foreign arrivals by Years, 2012 - 2017**



**Figure 2: Foreign arrivals by category, 2017**









## TOURIST ARRIVALS PROFILE

Tourist arrivals in 2017 observed a 2.1 percent increase from 2016 which is a minimal growth as compared to the growth rate of tourist arrivals between 2013 to 2016. The number of tourist arrivals was recorded at 1,499,442 in 2017 and it is expected to grow to 1,530,246 in 2018.

Figure 3: Tourist Arrivals by Year: 2013 - 2017

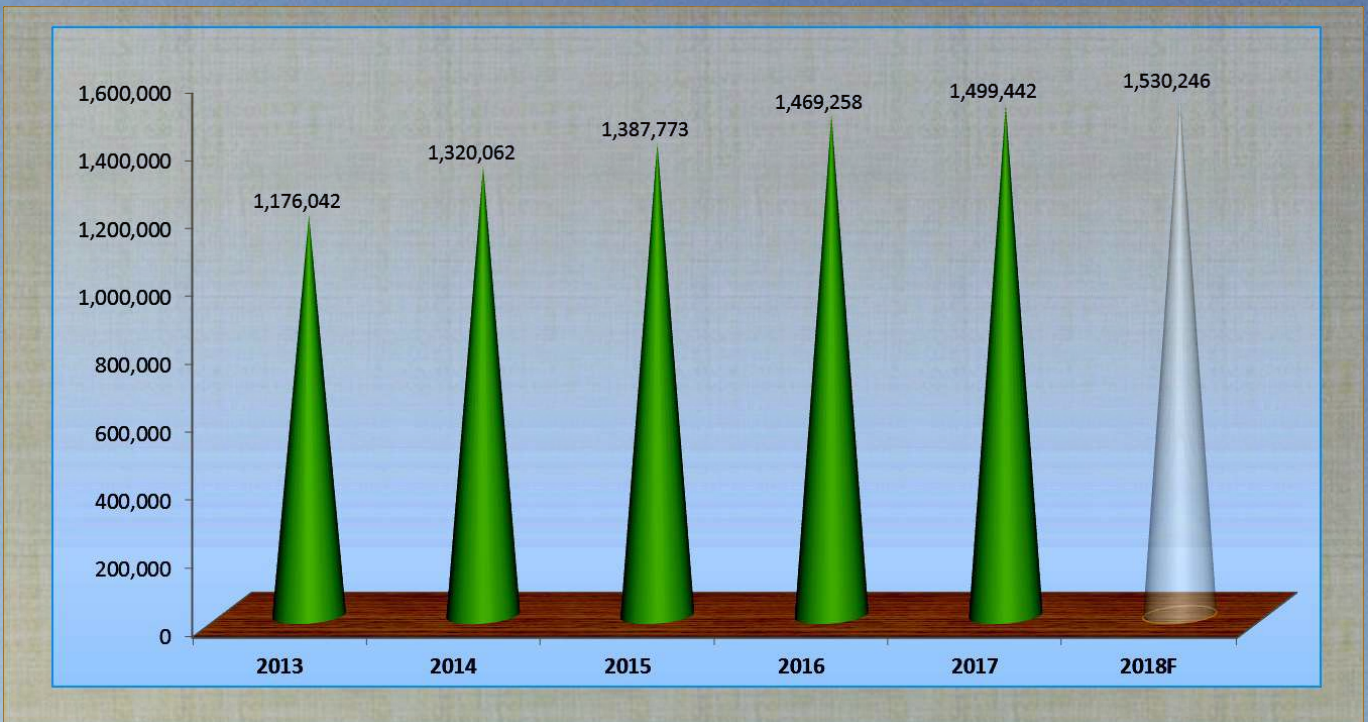


Figure 4: Tourist Arrivals - Growth Rate: 2013 - 2017

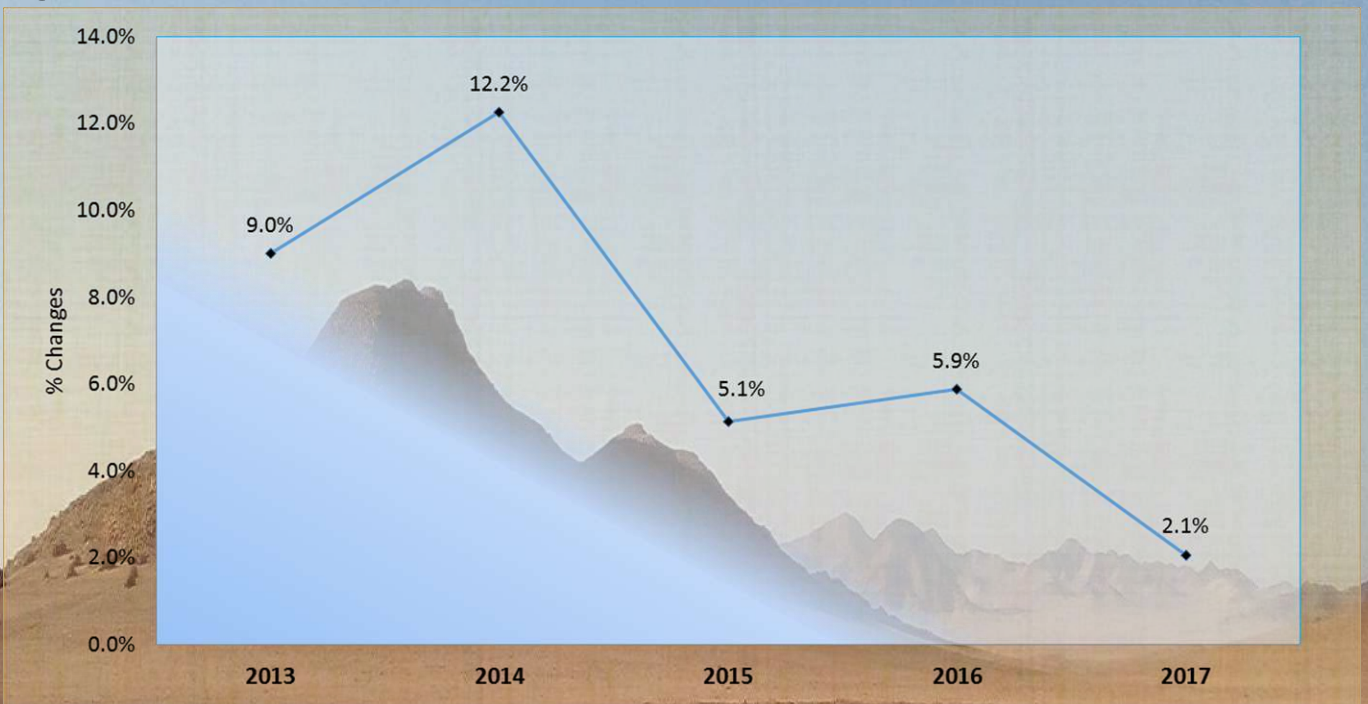




Figure 5: Overseas Tourist Arrivals : 2013 - 2017



The overseas market has been growing steadily from the previous years and continues to grow progressively even in 2017 contributing about 27 percent to the total tourist arrivals. Most of these overseas tourists (78.4 percent) come to Namibia with the purpose of leisure/holiday unlike tourists from African region who mostly come to visit friends/relatives (55.7 percent) thus they can be pivotal contributors to the foreign currency earnings.





## TOP TEN TOURIST MARKETS

Figure 6 below reveals the top ten tourists source markets for Namibia in 2017. Angola (retail, education and medical), South Africa (business, leisure), and Zambia retained their positions as the main source markets for tourists to Namibia making up 61.6 percent of the total tourist arrivals. There is also an opportunity for Namibia to capture a niche from its marketing efforts in Botswana considering that Botswana is landlocked and Namibia provides interesting destination opportunities for them.

Germany on the other hand, remains the dominant overseas source market even in 2017 contributing 8.2 percent to the total followed by UK and France with 2.2 and 2.1 percent.

**Figure 6: Top Ten Tourist Markets, 2017**





## TOURIST ARRIVALS BY REGION

The tourist arrivals from the African market recorded a fall of 0.3 percent in 2017 from 2016. North American region revealed an 11.1 percent increase while the European market rose with 5.7 percent. It is worth mentioning that tourist arrivals from China increased with 16.6 percent from 2016 to 2017. The trend from the African market shows that it is mainly tourist from neighbouring countries coming to Namibia. However, the larger African continent can provide a significant potential growth of tourist to Namibia especially with the efforts of Air Namibia into West Africa therefore Namibia should relook at its marketing strategy for the African markets.

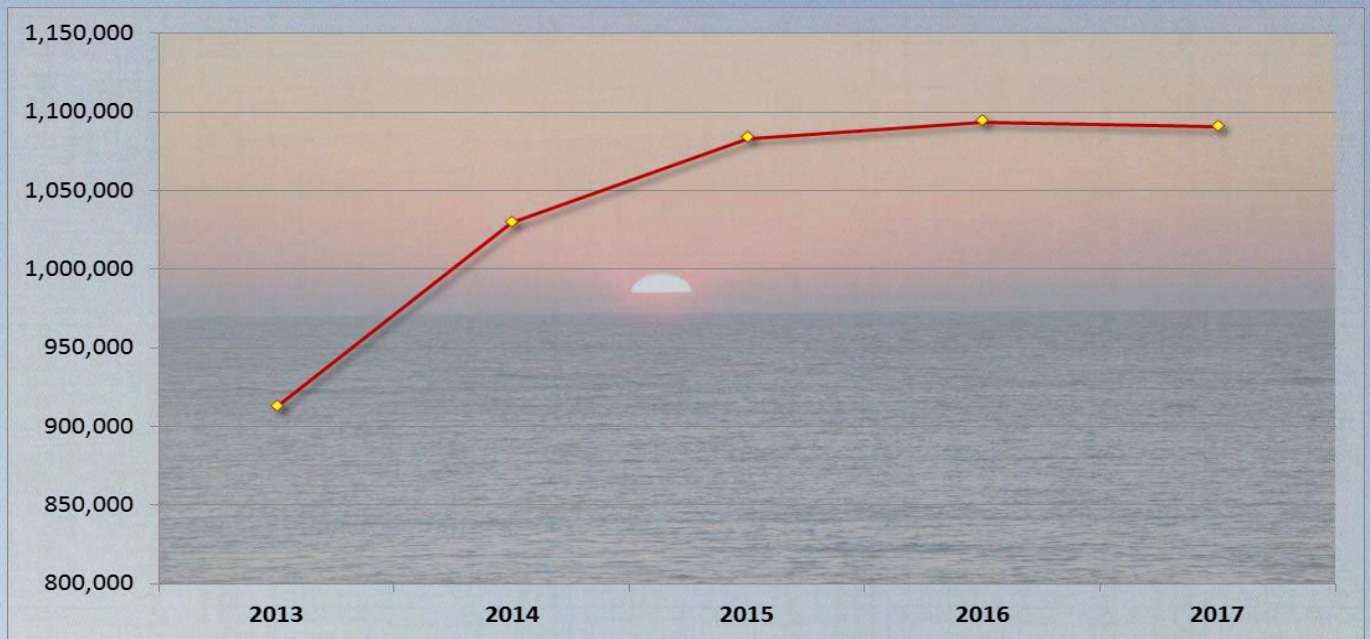


Figure 7(b): Tourist Arrivals from European Markets, 2013 -2017

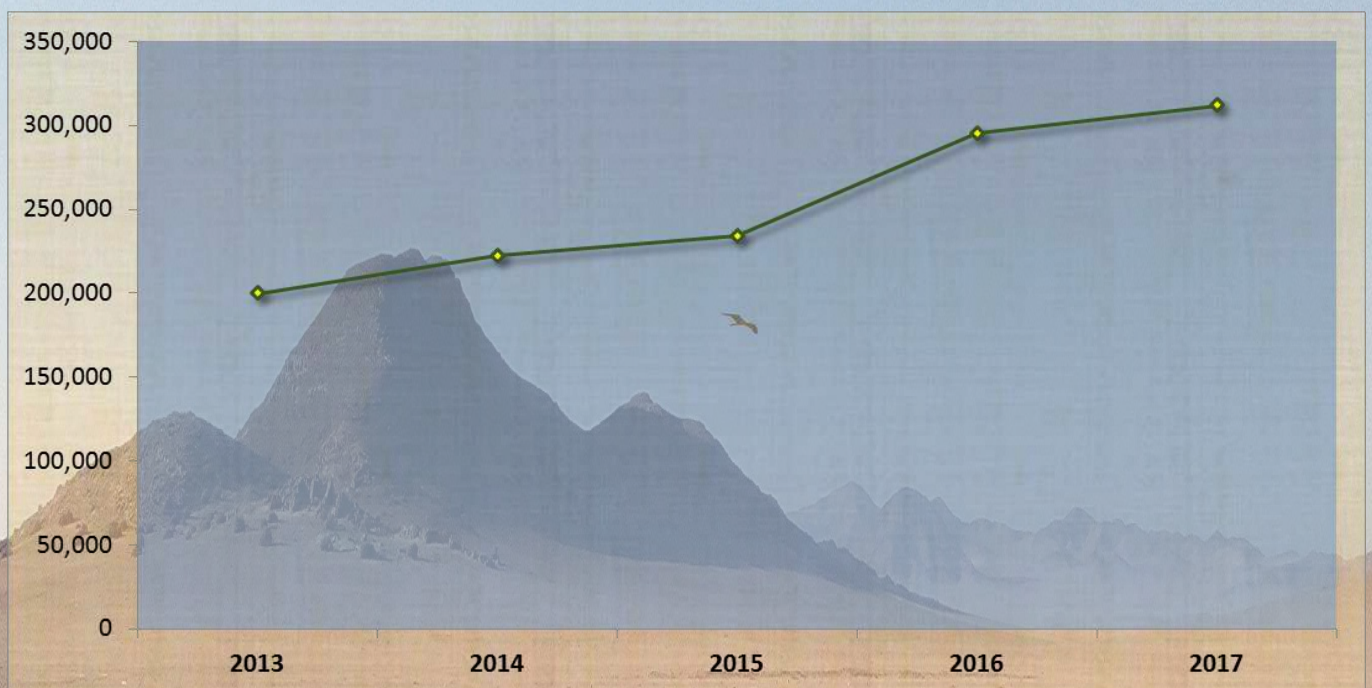




Figure 7(c): Tourist Arrivals from North America, 2013 -2017

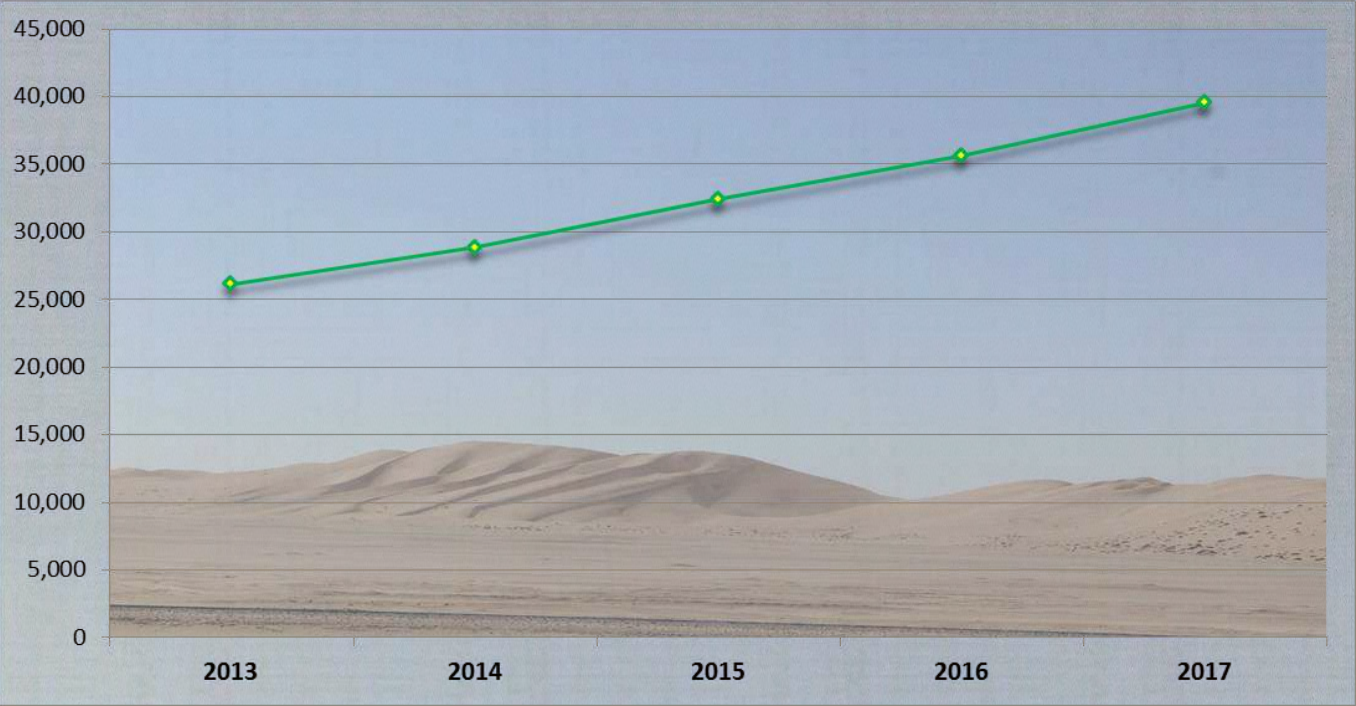
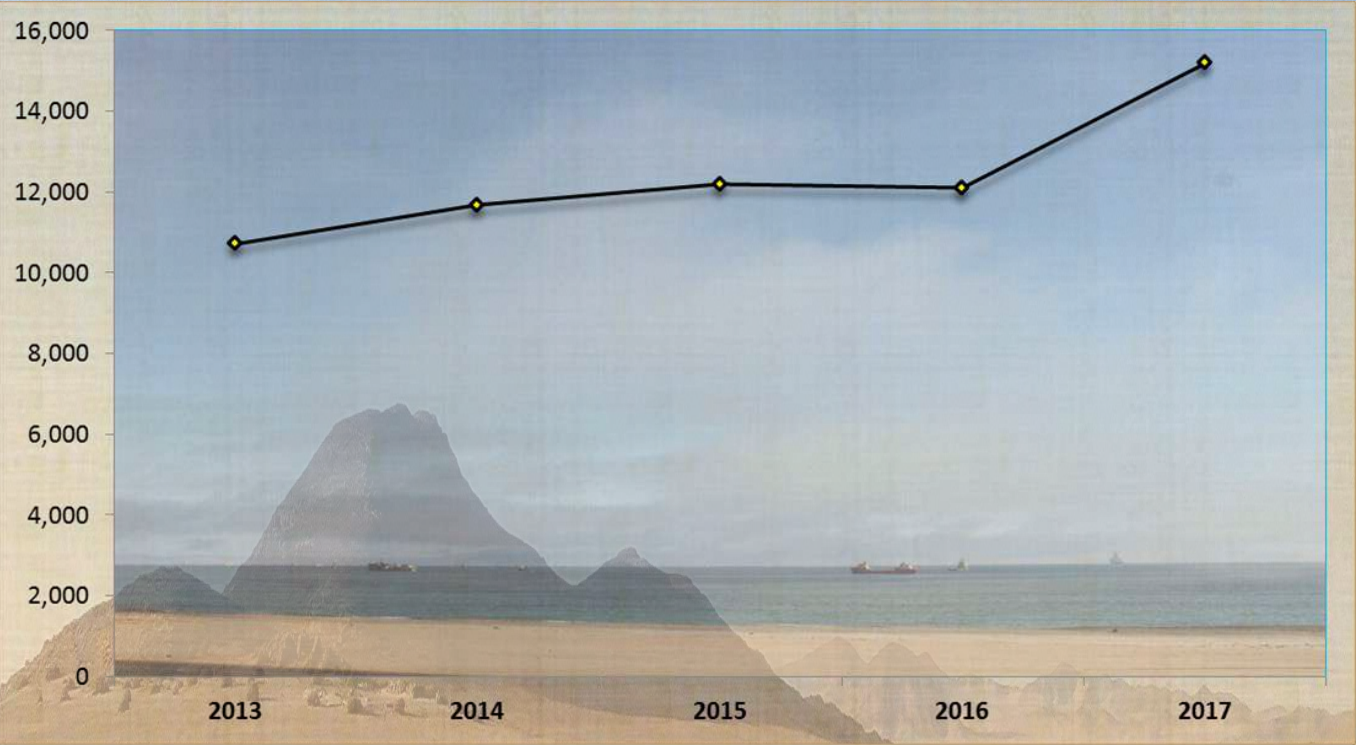


Figure 7(d): Tourist Arrivals from China, 2013 -2017





## TOURIST ARRIVALS BY PURPOSE OF VISIT

By observing the tourist arrivals by purpose of visit, business tourists revealed a fall of 8.6 percent in 2017. However, the category of visiting friends and relatives continues to dominate with 44 percent of total tourist arrivals followed by 38.7 percent tourists who came for holiday. The tourists who came for other purposes made up about 2.9 percent of total tourist arrivals.

Namibia is not yet capitalizing on the potential offered by the business tourism or the larger Meeting Incentives Conferences and Events (MICE) sectors, therefore the effective implementation of the Namibia International Convention Centre supported by the Regional Convention Centres can go a long way to achieve and unlock this potential.

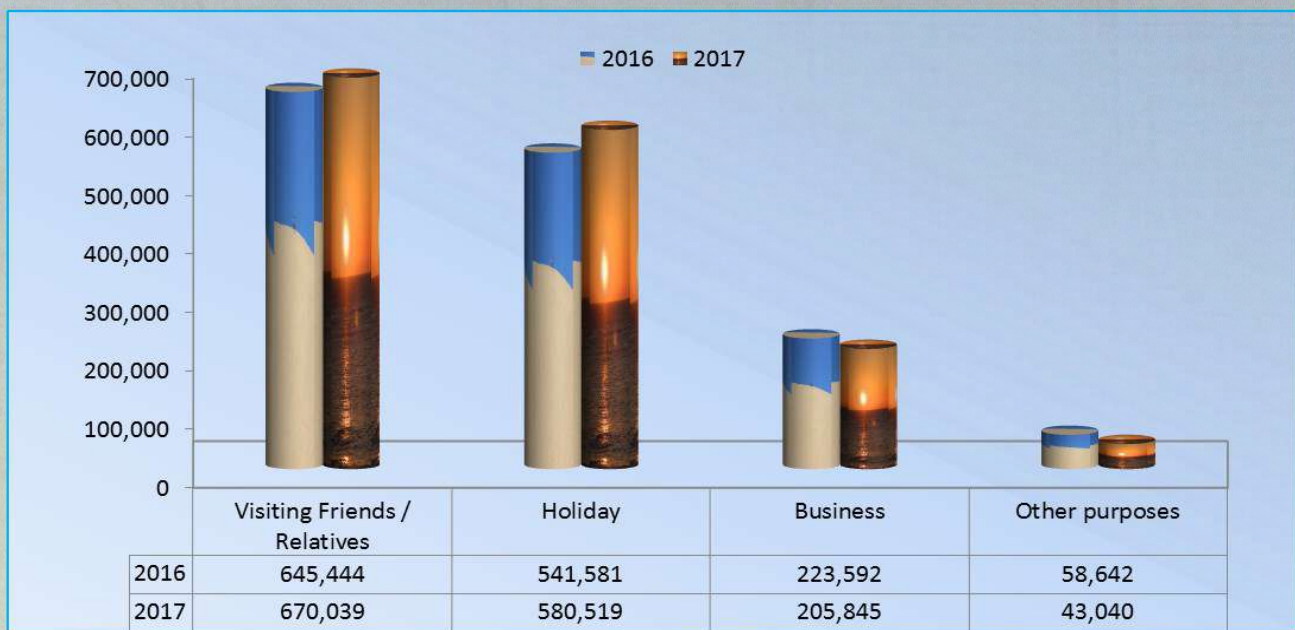




Figure 8 (b): Tourist Arrivals by Region and Purpose of Visit, 2017

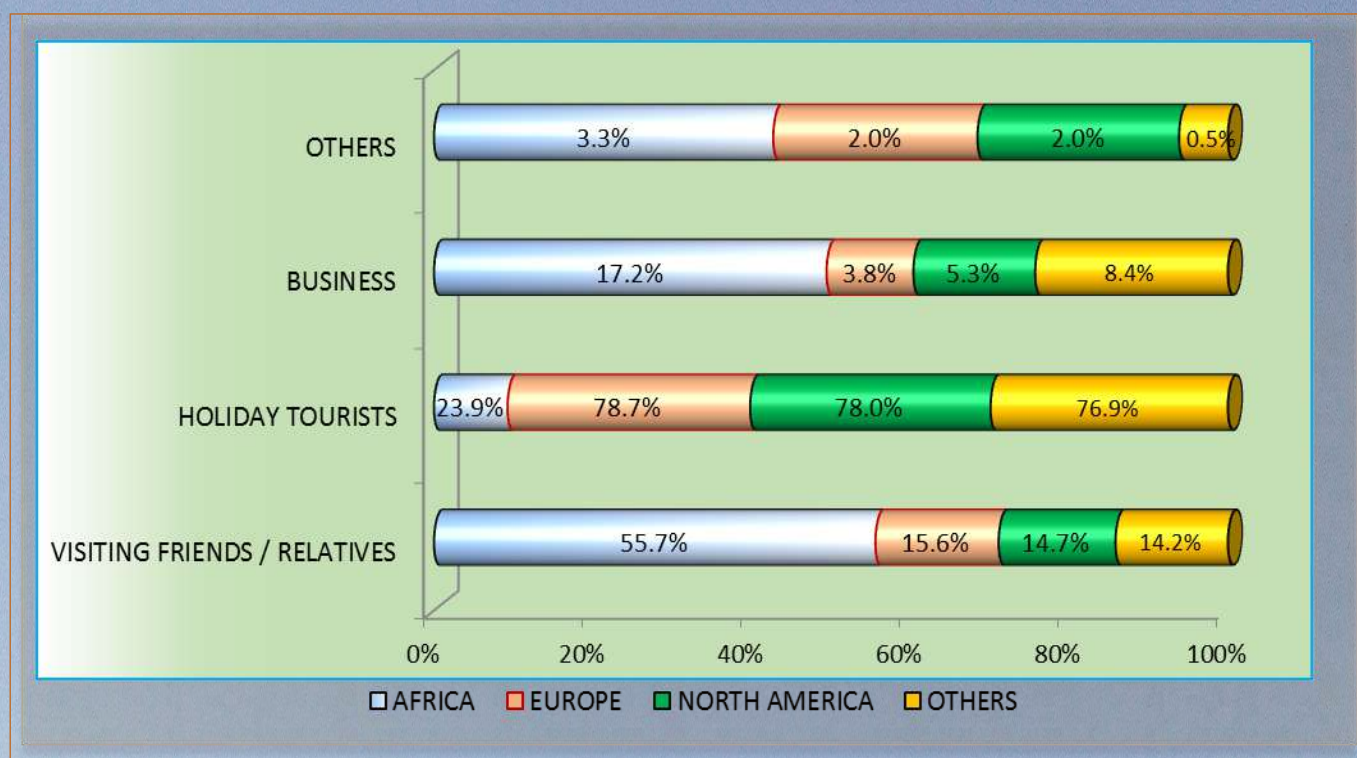
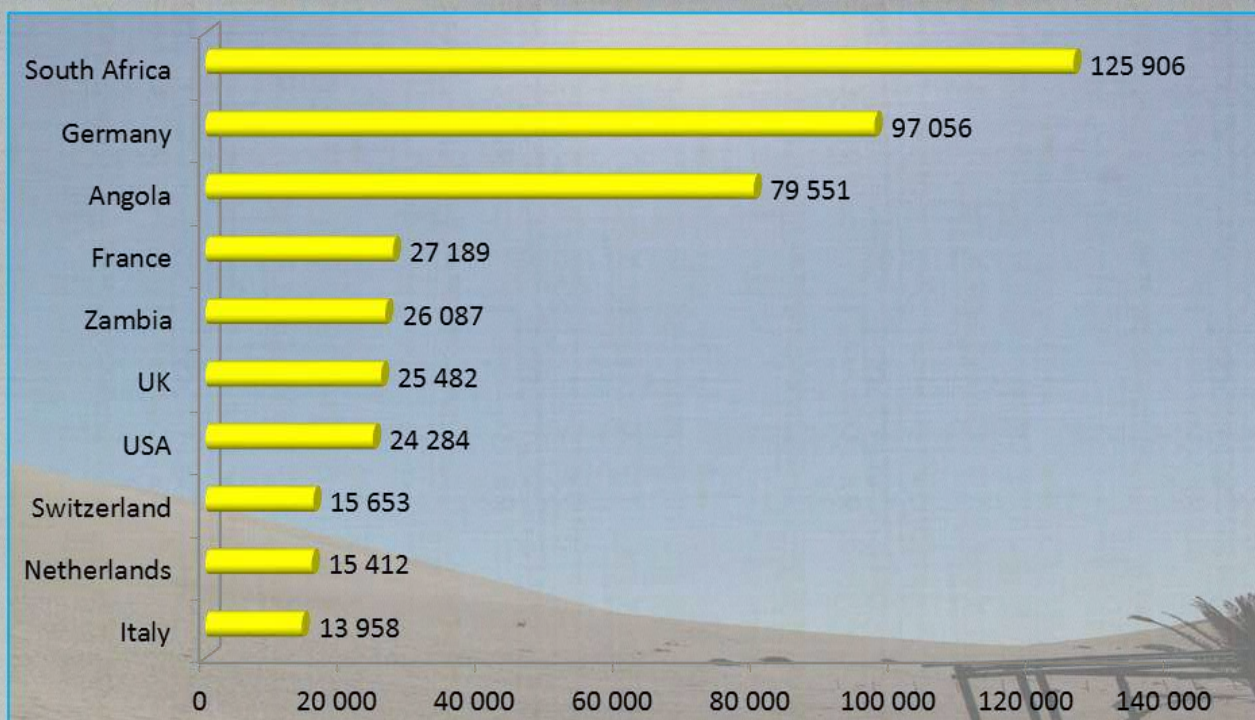




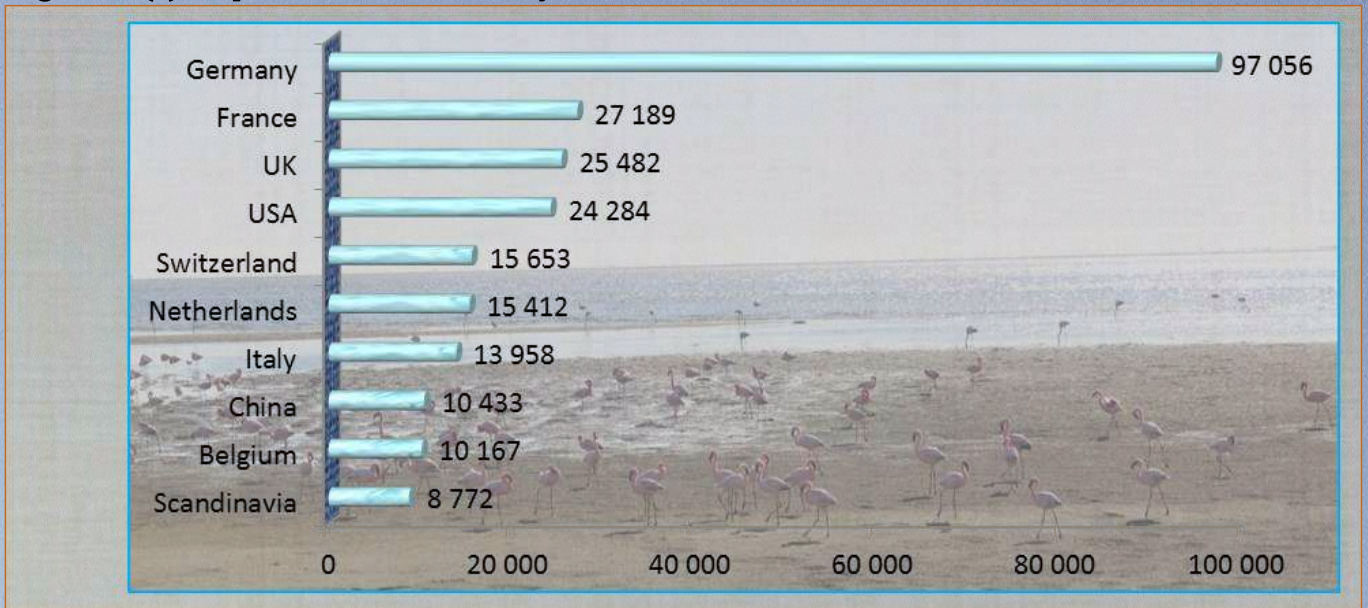
Figure 9: Top Ten Holiday Tourists, 2017





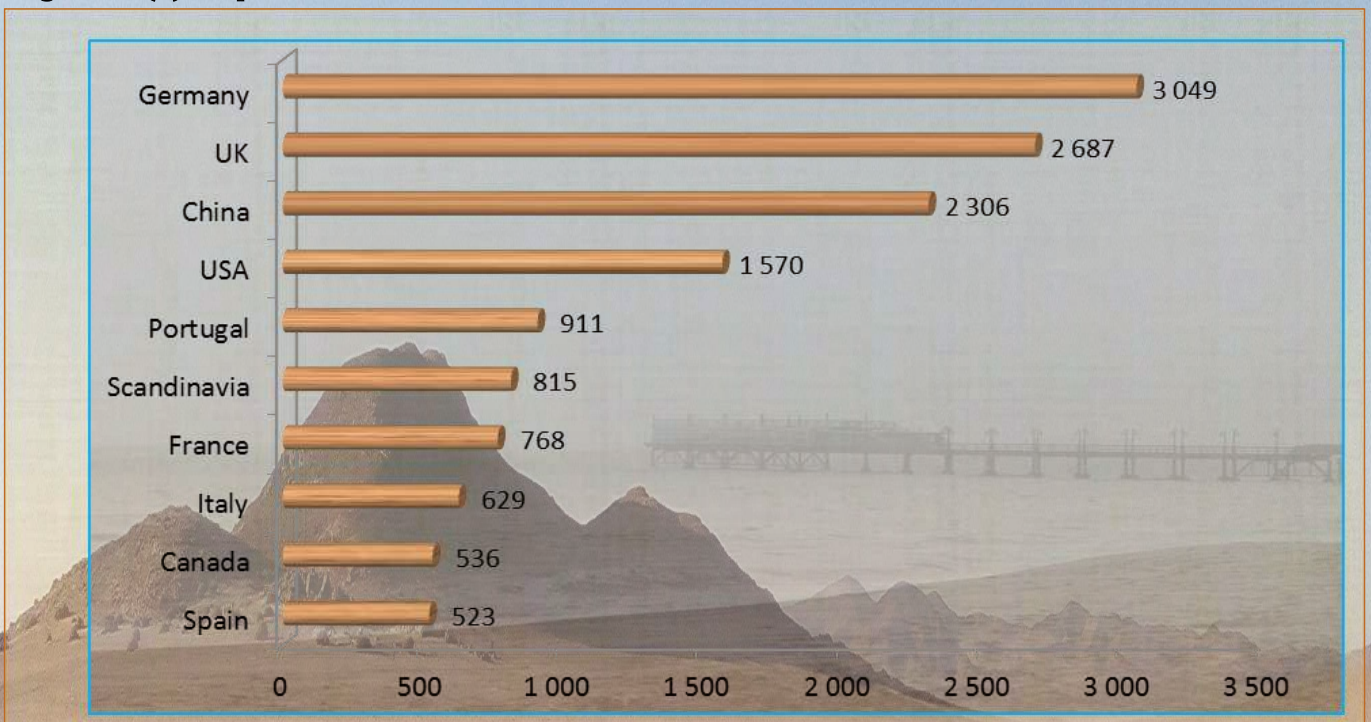
## TOP TEN OVERSEAS TOURIST BY PURPOSE OF VISIT

Figure 10(a): Top Ten Overseas Holiday Tourists



There is no major change in the overall category of the top ten markets who visited Namibia for holiday purposes, except that France has overtaken UK. This implies that Namibia needs to strengthen its presence to increase its efforts to capture a fair share for Namibia from the established and emerging markets. As a country, we need to increase our efforts to generate and capture new and emerging markets.

Figure 10(b): Top Ten Overseas Business Tourists





## INTEREST TOURIST MARKETS BY PURPOSE OF VISIT

Table 1: Interest Tourist Markets by Purpose of Visit

Nationality	Visiting Friends / Relatives	Holiday	Business	Other purposes	TOTAL
France	2 818	27 189	768	984	31 758
Spain	946	7 549	523	127	9 146
USA	4 541	24 284	1 570	750	31 144
China	1 822	10 433	2 306	23	14 584
<i>Percentage(%) Distribution</i>					
France	8.9%	85.6%	2.4%	3.1%	100.0%
Spain	10.3%	82.5%	5.7%	1.4%	100.0%
USA	14.6%	78.0%	5.0%	2.4%	100.0%
China	12.5%	71.5%	15.8%	0.2%	100.0%



Leondre Kubersky



## INTENDED LENGTH OF STAY

In 2017, tourists intended to stay in Namibia for an average of 19 days which was the same in 2016 as well. Looking at regions, the tourists from Africa had an average intended length of stay of 20 days, Europe had 18 days, North America had 17 days while other regions had a total of 21 days.

Figure 11(a): Average Intended Tourists Length of Stay, 2015 - 2017

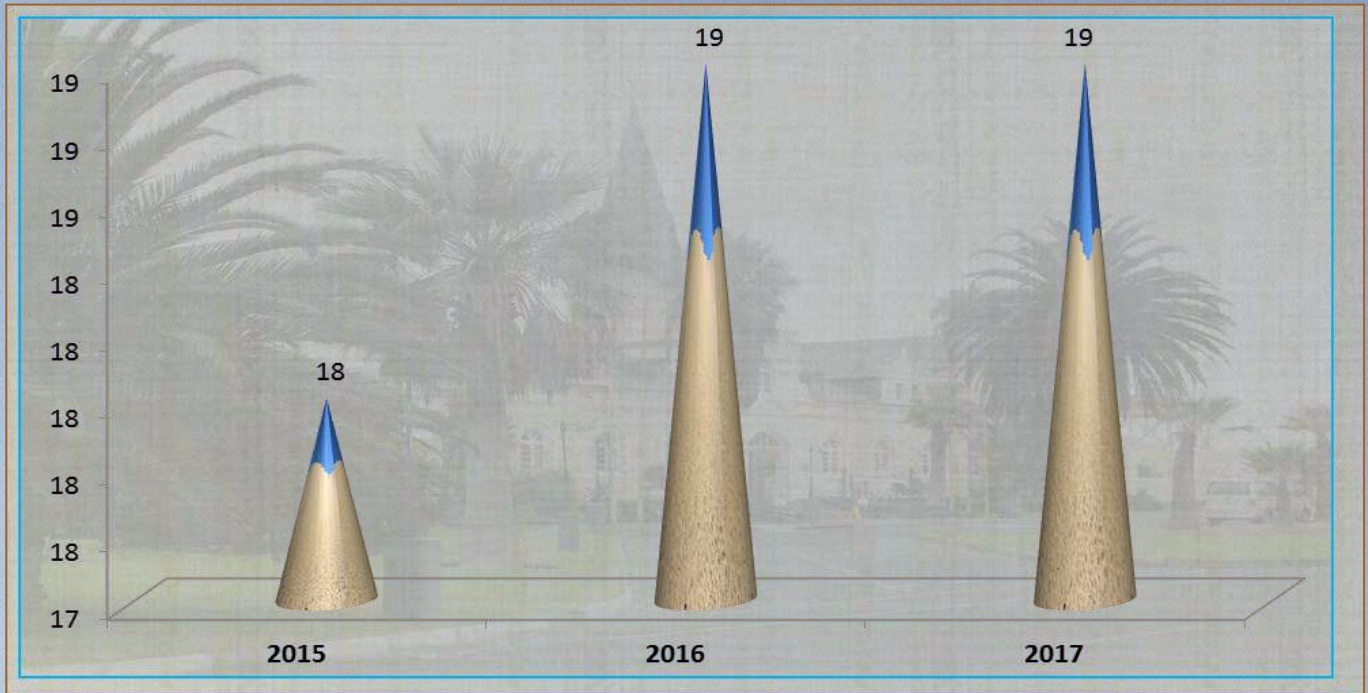
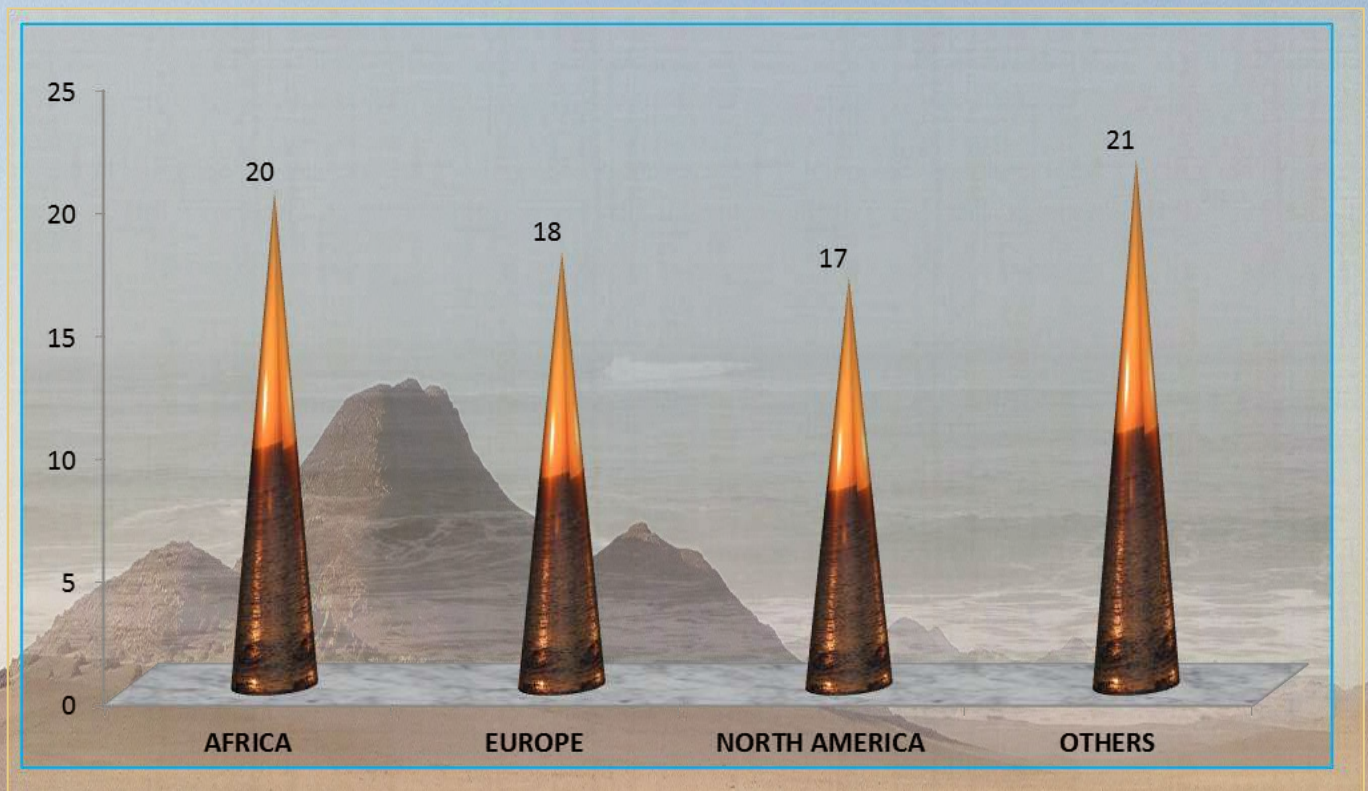


Figure 11(b): Average Intended Length of Stay By Regions, 2017





## NORTHERN NAMIBIA



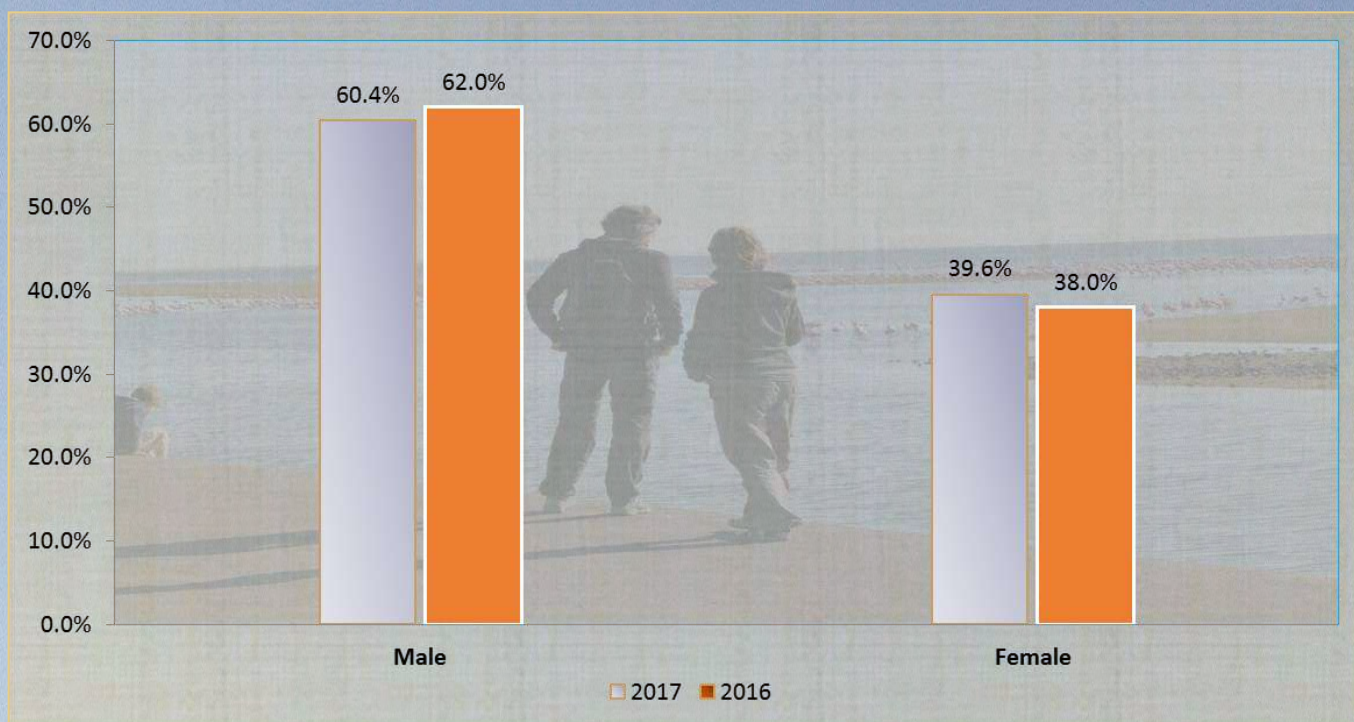


## TOURISTS GENDER PROFILE

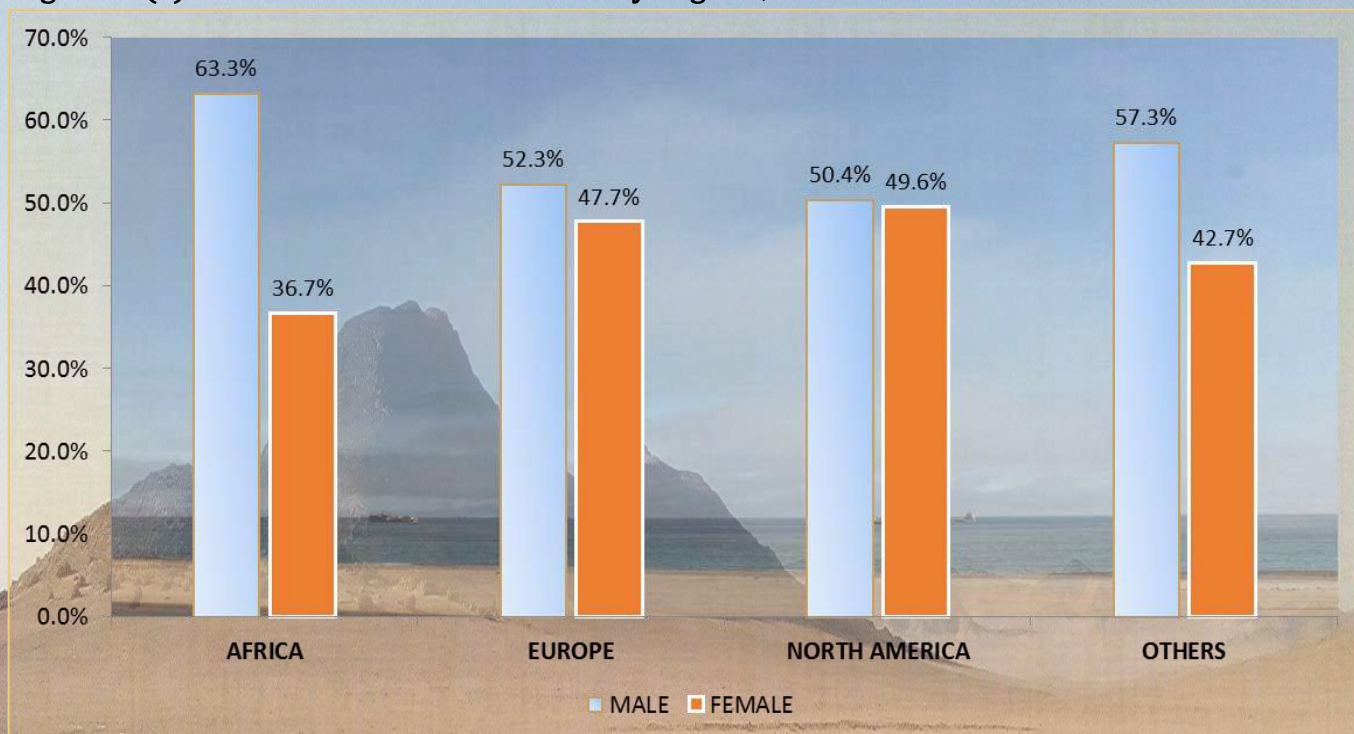
Gender distribution in 2017 followed the same pattern as in 2016, with male tourists taking the biggest chunk of total tourist arrivals. Males took up a share of 60.4 percent which is a total of 906,023 tourists while females made up 39.6 percent which is a total of 593,419 tourists.

Male tourists showed dominance in all the regions too as can be seen in Figure 12 (b).

**Figure 12(a): Gender Distribution of Tourists, 2017**



**Figure 12(b): Gender Distribution of Tourist by Regions, 2017**





WE COMMEMORATE OUR HEROES



**CAPTAIN CORNELIUS  
FREDERICKS**

**1864 — 1907**

WITH 167 MEN  
97 WOMEN  
66 CHILDREN

SONS DAUGHTERS AND CHILDREN  
OF

**!AMA COMMUNITY  
BETHANIE — NAMIBIA**

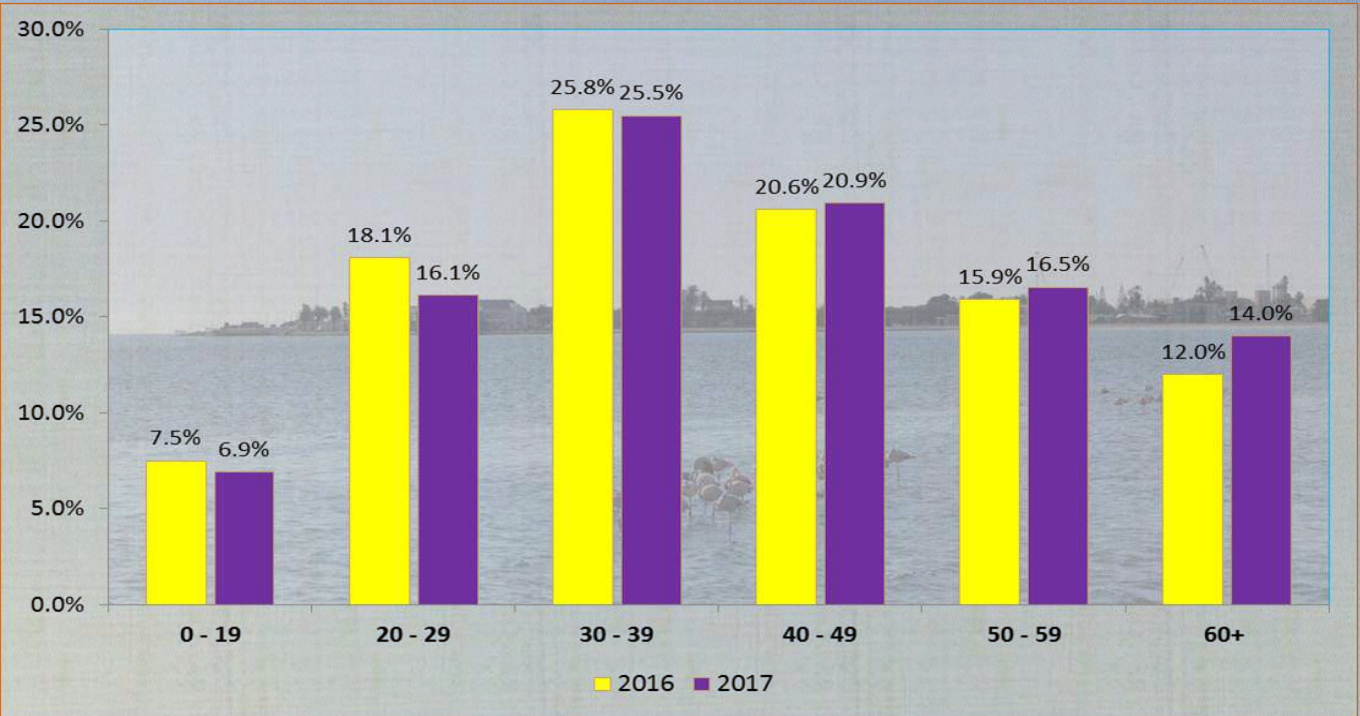


## TOURISTS AGE PROFILE

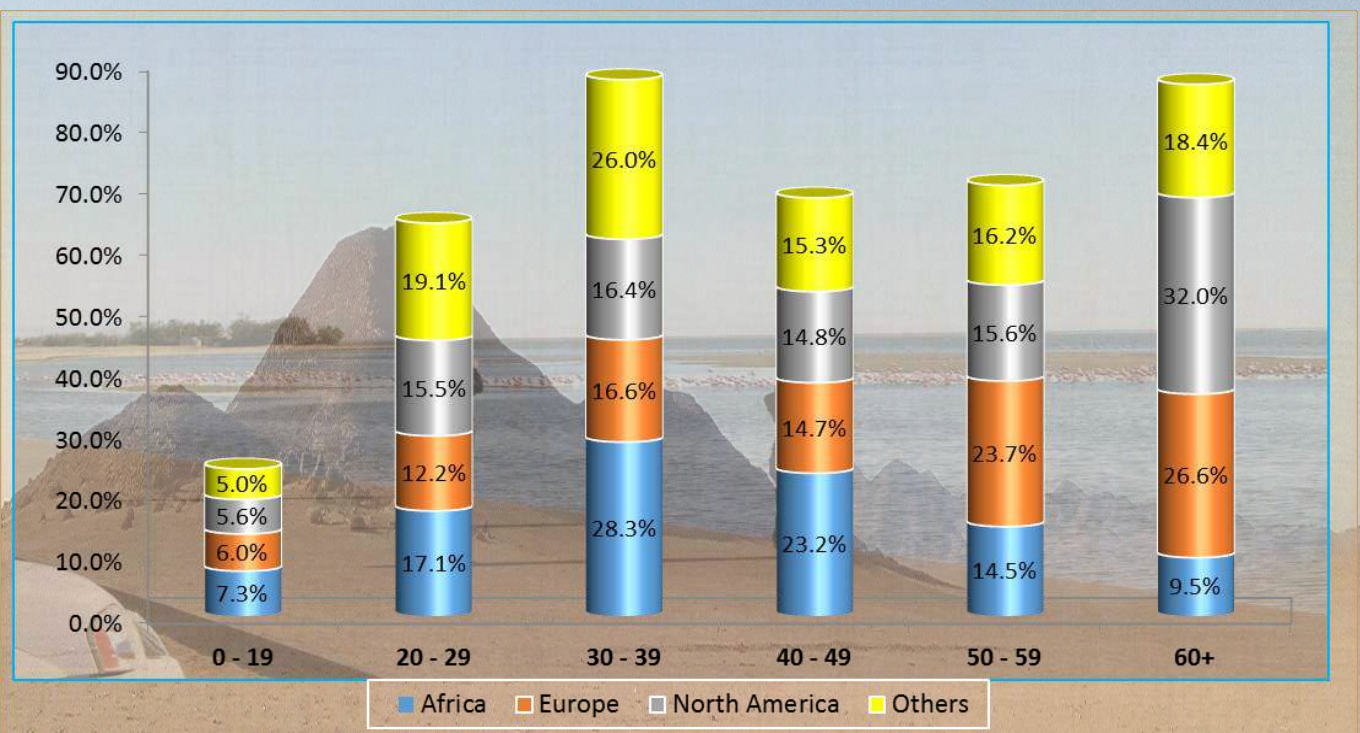
As it has been the case with the previous years, overall, the 30-39 age group supplied the highest number of tourists to Namibia in 2017 with 25.5 percent while the 0-19 age group had the least contribution with only 6.9 percent.

Regionally, tourists from African countries had a high percentage of 28.3 percent in the 30-39 age group, Europe had more tourists in the 60+ group as observed with 26.6 percent, North America tourists were more concentrated in the 60+ age group with 32 percent while the tourists from Other regions had more tourists in the 30-39 age group.

**Figure 13(a): Tourists Age Distribution, 2017**



**Figure 13 (b) : Tourists Age Distribution by Regions, 2017**



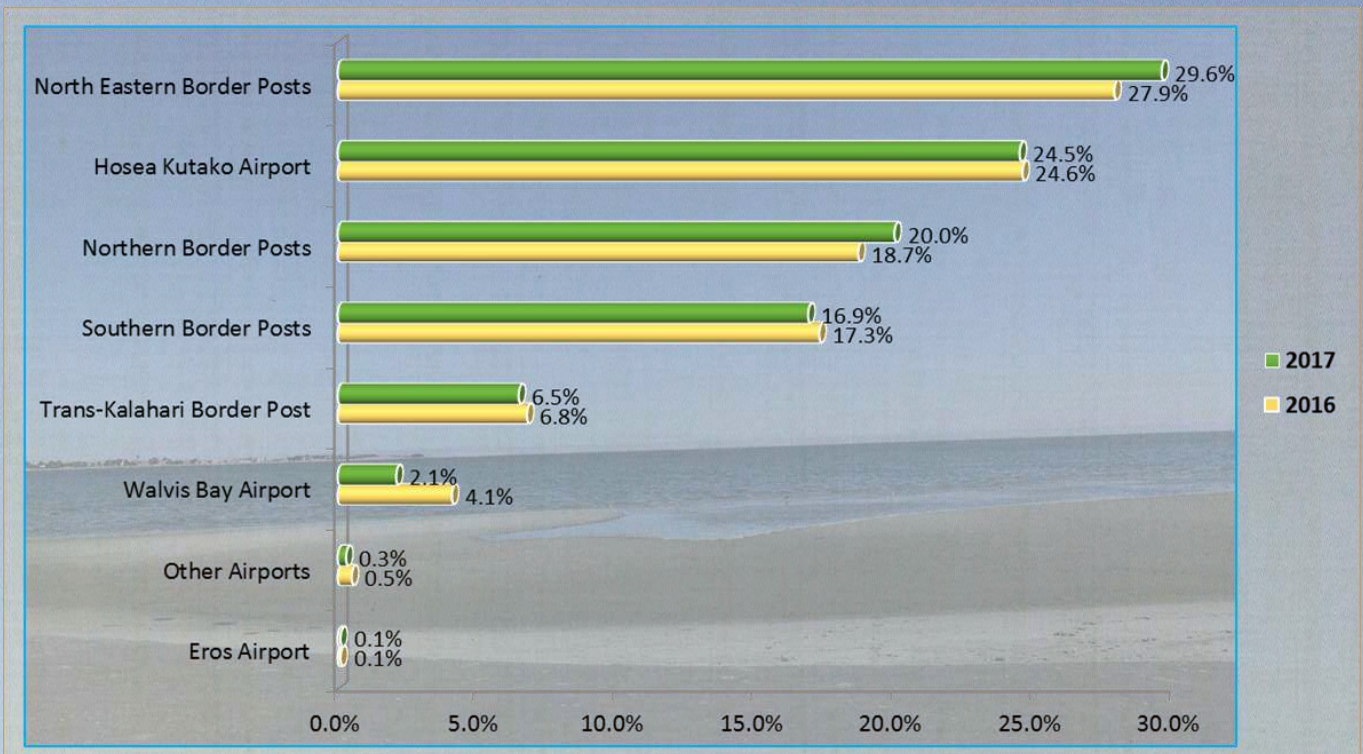


## TOURIST POINTS OF ENTRY

The North Eastern border posts brought in 29.6 percent of tourists followed by the Hosea Kutako International Airport with 24.5 percent.

When it comes to the airports as points of entry, it is worth noting that of all tourist arrivals by air, 90.7 percent entered Namibia through the Hosea Kutako International Airport.

**Figure 14: Tourist Arrivals by Points of Entry, 2017**



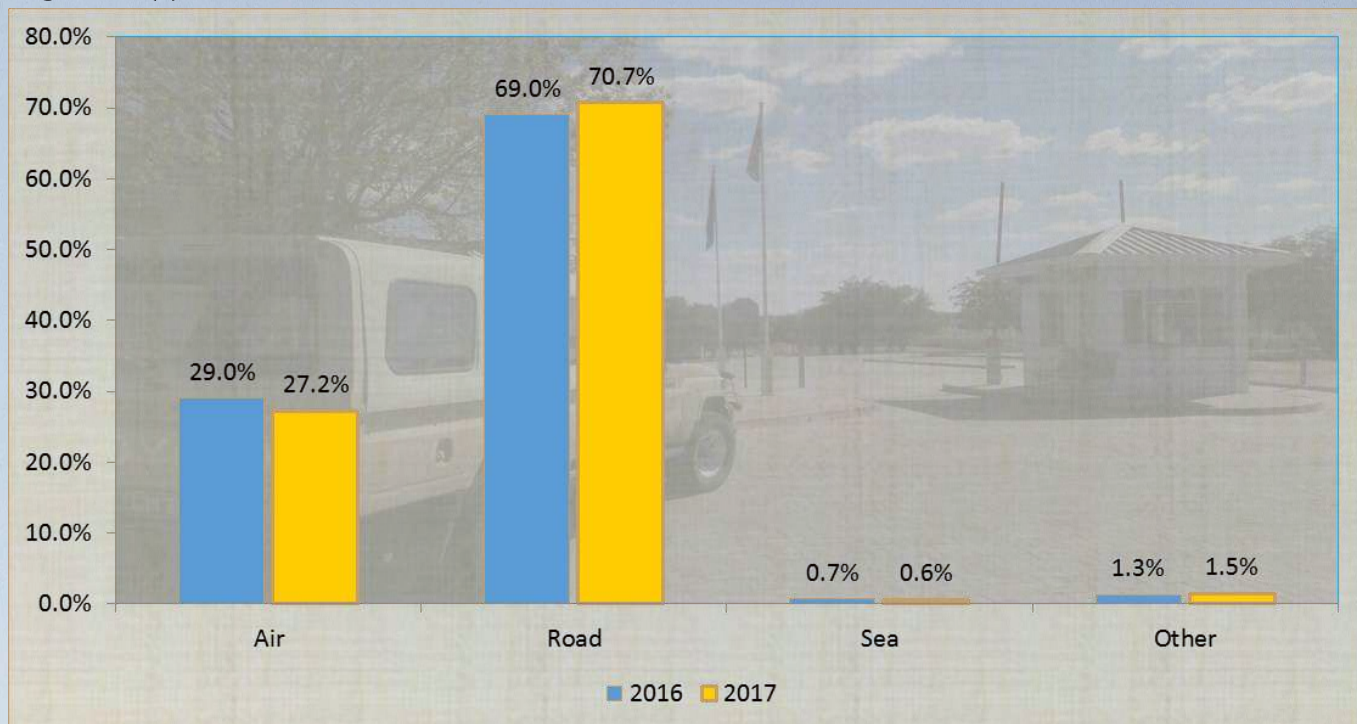


## TOURISTS MODE OF TRAVEL

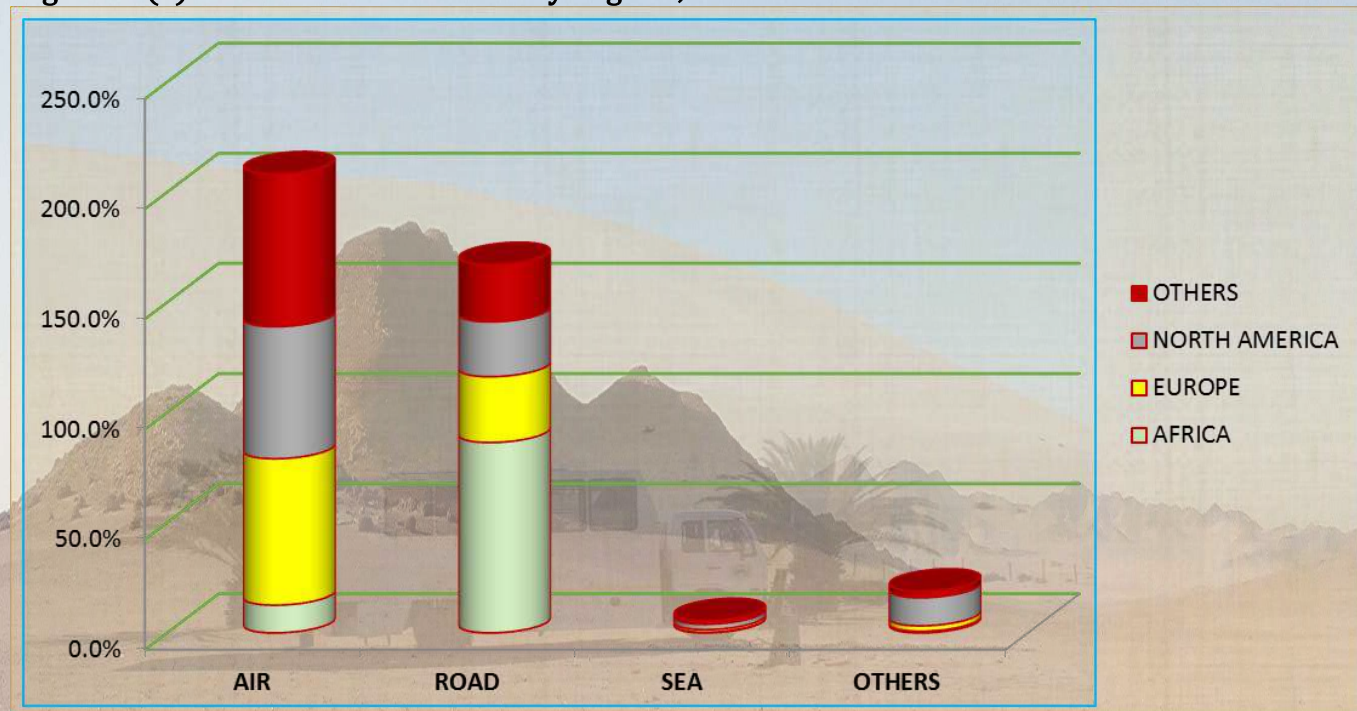
A greater number of tourists came into Namibia by road with 70.7 percent of tourists using roads as their preferred mode of travel. Taking the second place is Air as mode of travel with 27.2 percent while sea and other mode of travel brought in 0.6 and 1.5 percent respectively.

As it has been the pattern with the previous years, a large portion of tourists from African countries arrived into Namibia via roads while the tourists from the European, North American and Other regions arrived via Air as revealed in Figure 14(b).

**Figure 15(a): Tourists Mode of Travel, 2016 - 2017**



**Figure 15(b): Tourists Mode of Travel by Regions, 2017**





## MODE OF TRAVEL

AIR



SEA



ROAD





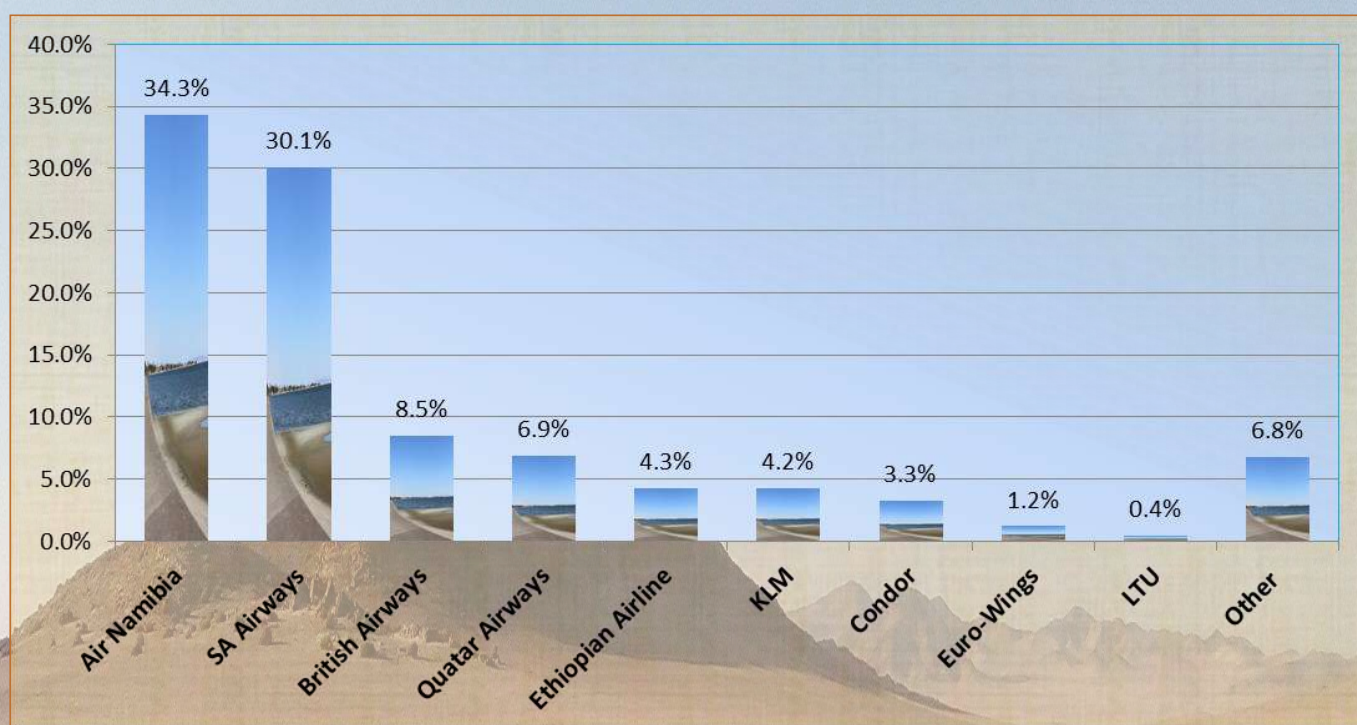
## TRAVEL BY AIRLINE

The national airline, Air Namibia, brought in 34.3 percent of total tourist arrivals by air in 2017, a distinct fall from 2016 when it brought in 43.6 percent. South African Airways took the second place with 30.1 percent a slight decrease from 33.1 percent in 2016. The national airline had the lion share in terms of bringing tourist to Namibia, it is therefore important to support efforts of the national carrier.

**Table 1: Tourist Arrivals by Airlines, 2017**

AIRLINES	TOURISTS (2017)	PERCENTAGE(%) 2016	PERCENTAGE(%) 2017
Air Namibia	139 980	43.6%	34.3%
South African Airways	122 750	33.1%	30.1%
British Airways	34 645	10.3%	8.5%
Quatar Airways	28 186	-	6.9%
Other (e.g. TAAG, private jets, etc.)	27 702	8.8%	6.8%
Ethiopian Airline	17 445	-	4.3%
KLM	17 298	-	4.2%
Condor	13 271	-	3.3%
Euro-Wings	4 900	-	1.2%
LTU (Lufttransport-Unternehmen)	1 811	4.3%	0.4%
<b>TOTAL</b>	<b>407 988</b>	<b>100.0%</b>	<b>100.0%</b>

**Figure 15: Tourist Arrivals by Airlines, 2017**





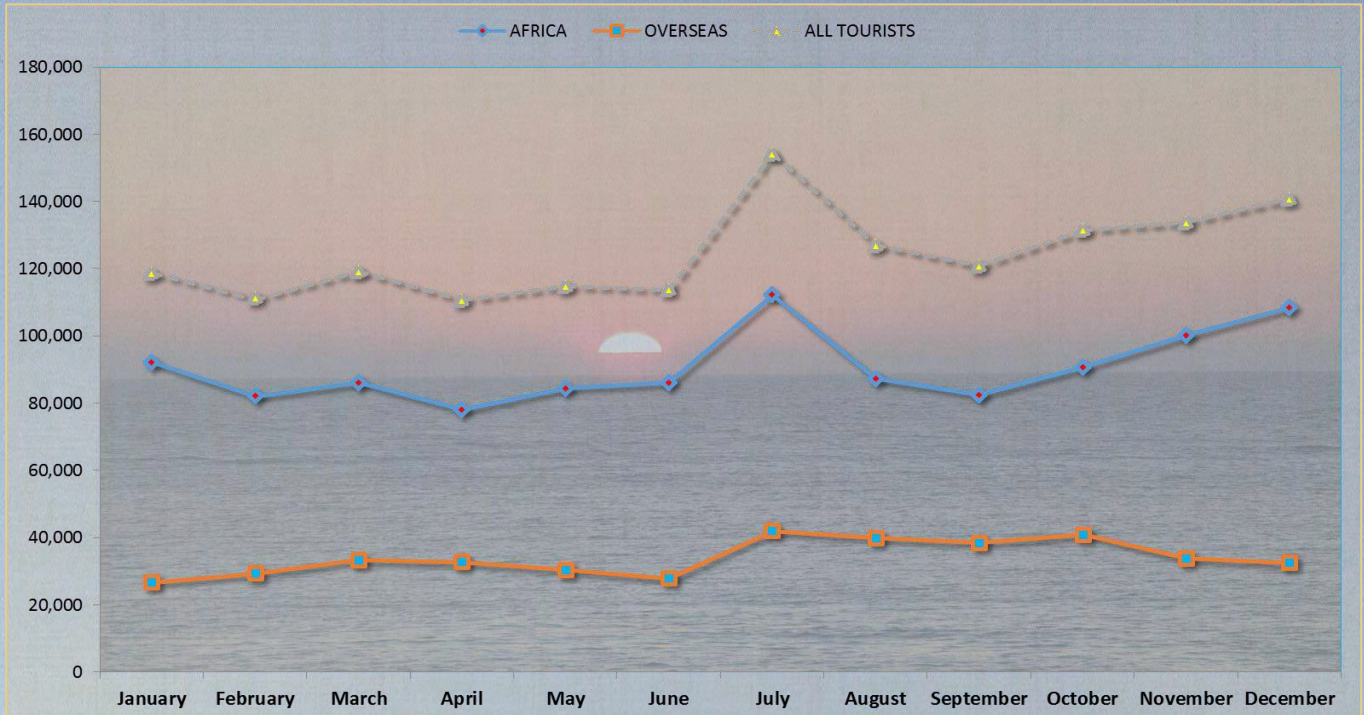




## TOURISTS SEASONALITY OF TRAVEL

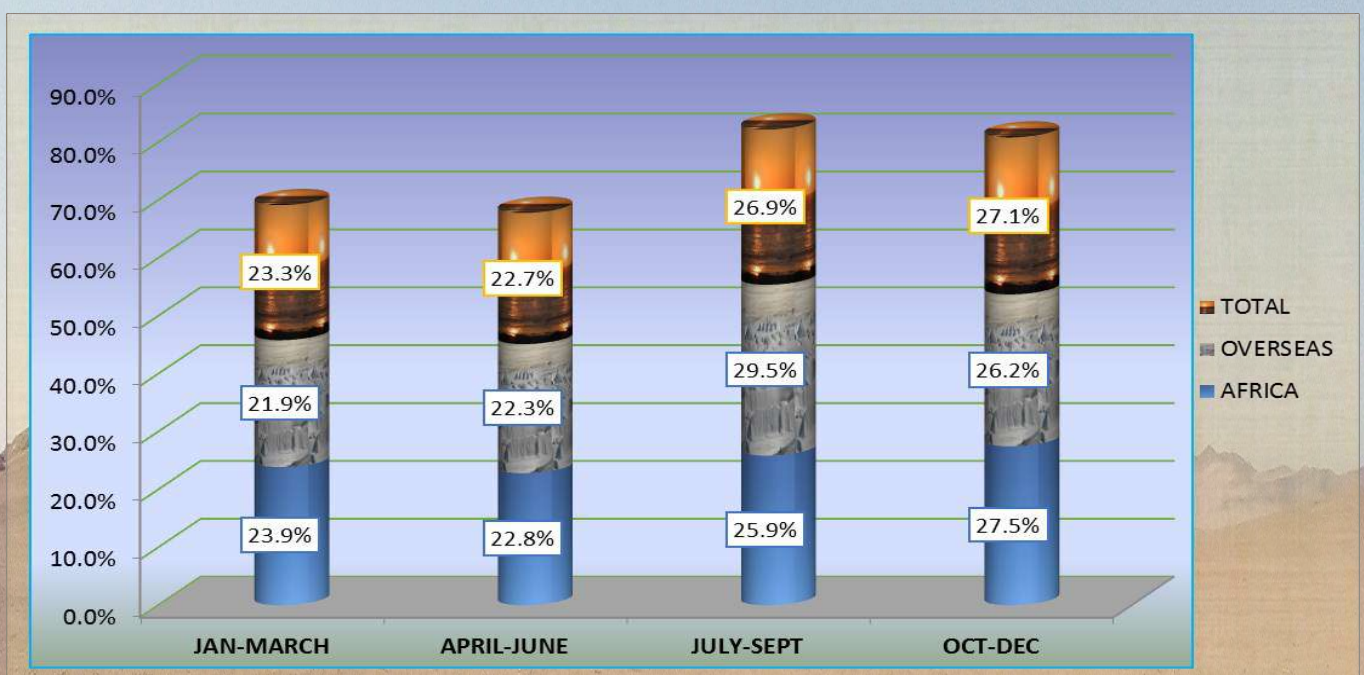
In 2017, July was the preferred month to travel to Namibia with 10.3 percent of tourists arriving in that month. December came second place with 9.4 percent of tourists while April had the lowest number of tourists with only 7.4 percent.

**Figure 16(a): Tourist Arrivals by Month, 2017**



A large number of tourists was recorded in the last quarter of the year (Oct-Dec) which accounted for 27.1 percent of total tourist arrivals. Tourists from Africa, however, had a high recording of 27.5 percent in the Oct-Dec quarter while the Overseas tourists were more concentrated in the July-Sept with 29.5 percent.

**Figure 16(b): Tourist Arrivals by Quarters, 2017**

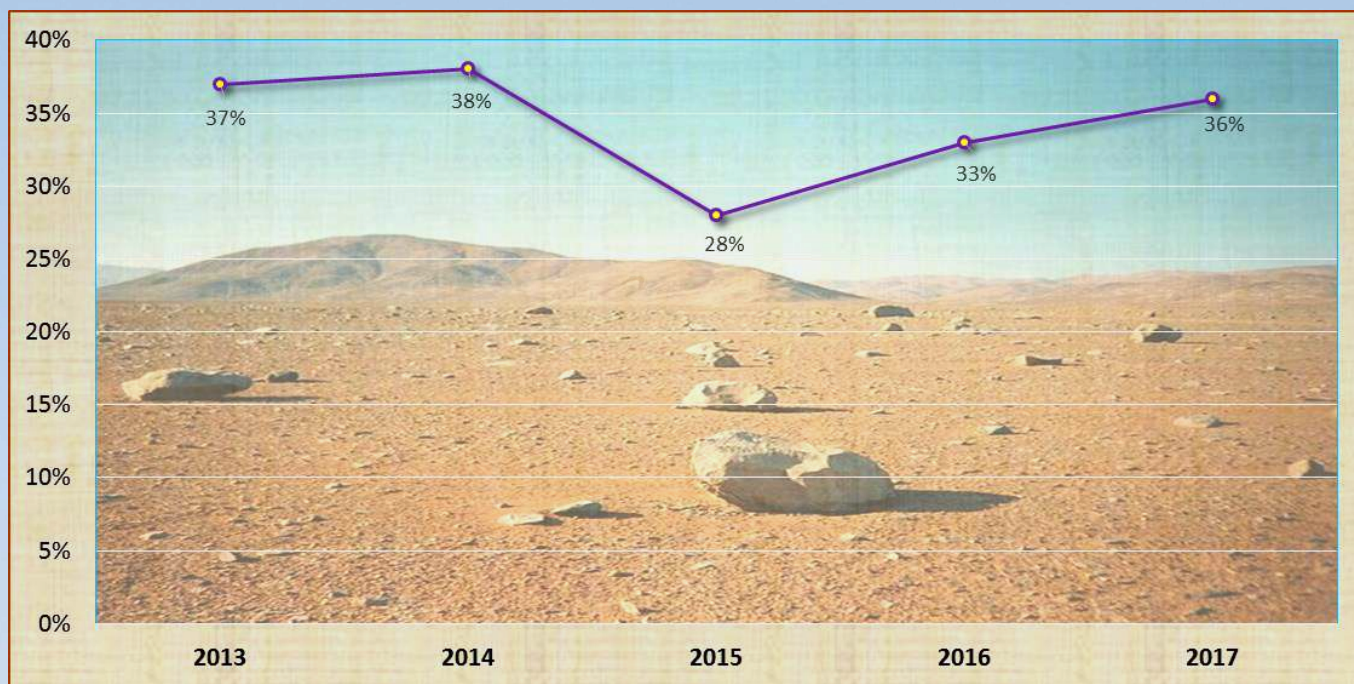




## ACCOMMODATION STATISTICS

The figure below presents the trend of average bed occupancy rate since 2013. The highest bed occupancy rate was observed in 2014 with 38 percent thereafter a fall was experienced in 2015 (28 percent). From there on, a slight increase was observed in 2016 reaching up to 36 percent in 2017.

**Figure 18: Average Bed Occupancy, 2013 - 2017**



Joe Shigwedha



October observed the highest bed occupancy rate in 2017 with 49.2 percent of the total beds available for that month sold. On the other hand, February had the lowest bed occupancy rate with only 25.3 percent of the available beds were sold. Overall, only 35.9 percent of total available beds were sold in 2017.

**Figure 19: Bed occupancy By Month, 2017**



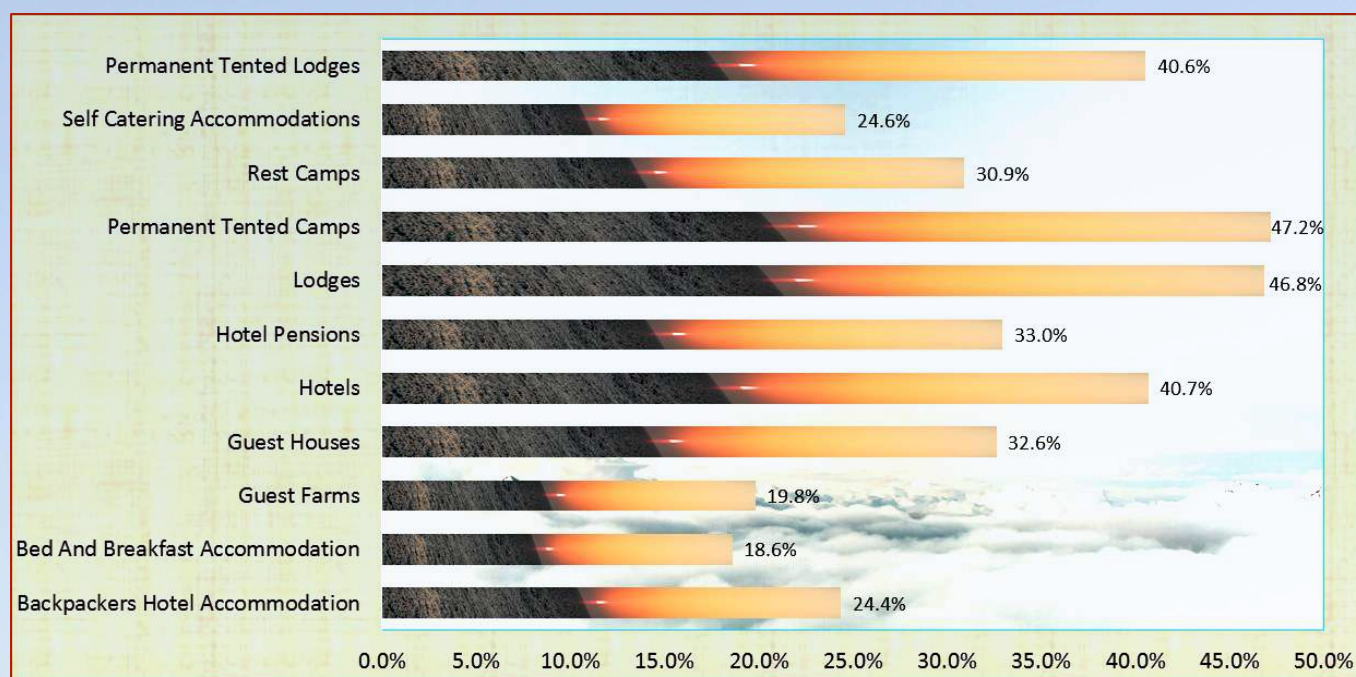
Joe Shigwedha



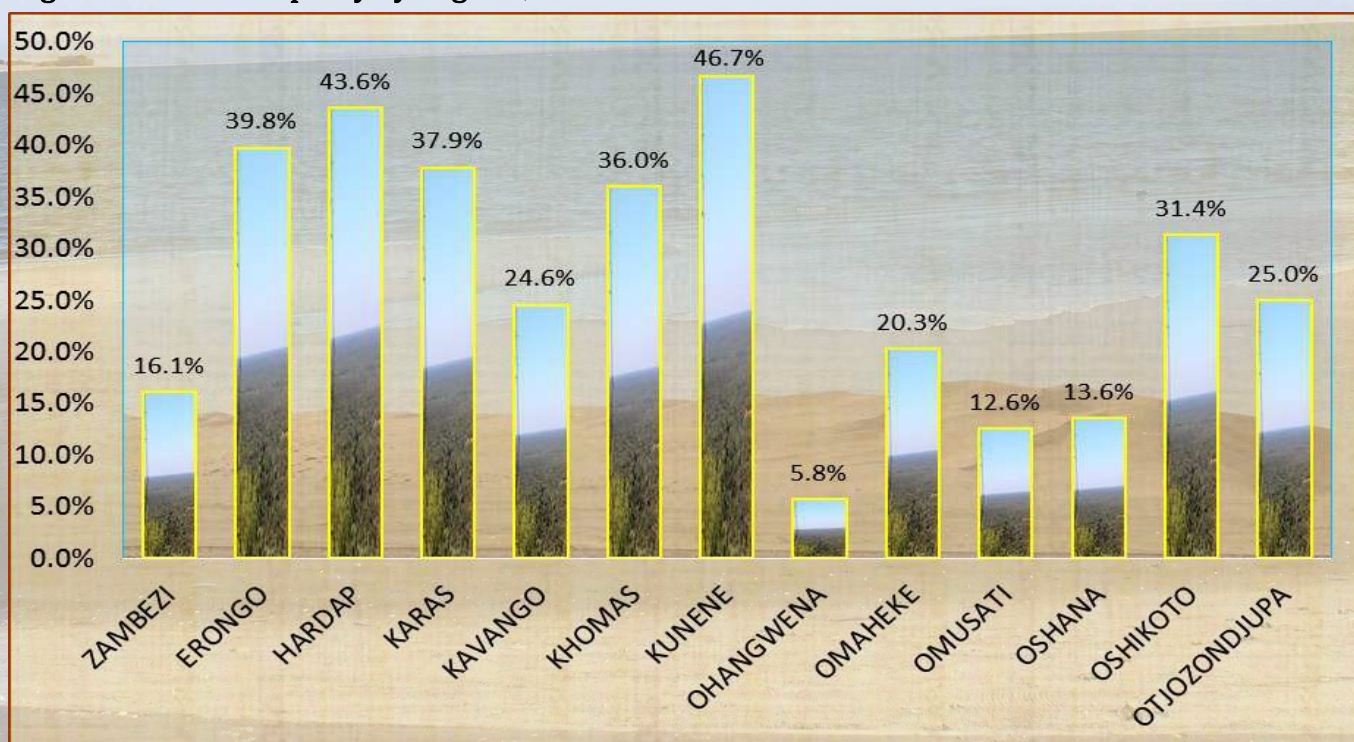
The type of accommodation facilities that proved to be popular among visitors in 2017 were Permanent Tented camps with a bed occupancy rate of 47.2 percent while the lodges took second place with 46.8 percent. B&B's and Guest farms exhibited unpopularity in 2017 as can be seen with their low bed occupancy rate in the figure below.

Looking at the regions, Kunene and Hardap had the highest bed occupancy rate with 46.7 and 43.6 percent respectively while Omusati and Ohangwena recorded the lowest bed occupancy with 12.6 and 5.8 percent respectively.

**Figure 20: Bed Occupancy by Type Accommodation, 2017**



**Figure 21: Bed Occupancy by Regions, 2017**









## CONCLUSION AND RECOMMENDATIONS

Namibia has received a total of 1,608,018 foreign arrivals in 2017 of which 1,499,442 were tourists. The tourist arrivals observed a 2.1 percent increase from 1,469,258 in 2016. Angola, South Africa and Zambia continue to be the main tourist source markets in the African region, while Germany, United Kingdom as well as France showed dominance from the European region. North American region has United States of America as the main source market of tourists to Namibia. Most of the overseas tourists (78.4 percent) came to Namibia with the purpose of leisure/holiday while tourists from African region mostly came to visit friends/relatives (55.7 percent).

- With a positive growth rate recorded in foreign arrivals annually, this means that there is a need to upgrade Hosea Kutako International Airport in order to maximize the carrying capacity of the airport.
- There is also a need to fully implement the electronic border system at all points of entry to allow smooth, quick and efficient capturing of travellers data given that tourist volumes are rising. Overall, all systems at the airport must be revamped from the point the tourists arrive and exit the airport.
- Namibia to relook at its marketing strategy for China looking at the return on investment from America.
- There is a need for a strong inter sectoral cooperation to deal with the demands created by growth in tourism especially in terms of communication, coordination and cooperation amongst the key stakeholders (Ministry of Home Affairs and Immigration, Roads Authority, Namibia Air Ports Company, Air Namibia, Ministry of Environment and Tourism, Ministry of Safety and Security, and the Tourism Private sector).
- We need a coordinated effort to assure friendly, smooth and effective customer service delivery not only to international tourists but also to the Namibians as they too are tourists. We all need to pull in the same direction and to be aware of the potential positive and negative impacts especially through unintended consequences as a results of actions and policies measures that are not communicated, neither consulted on with other key stakeholders.

Since Namibia is receiving more airlines, there is a need to grow Namibia as a tourism destination by creating more accessible and strategic points of entry to enable better cross border tourism with neighbouring countries especially in areas with high tourism potential such as Botswana.



The most ideal access point for that to happen needs to be adjacent to the Okavango Delta just over the border in North-Eastern Namibia, as Rundu is already too far.

- The public and private sector should consider building an air stripe in Zambezi region — will maximize tourism potential from Kavango Zambezi Transfontier Conversation Area (KAZA).
- What is needed is an access point where the traditional "puddle" jumper planes used to move guests around the Okavango delta and Linyanti, as it will reduce burden on customer with excessive costs and will minimise the time spend travelling between destinations.

A high number of tourist from the African region (27.5 percent) visited Namibia in the Oct-Dec quarter while the overseas tourists were more concentrated in the July-Sept with 29.5 percent.

- It is important for the tourism sector to develop products that create a general demand across all seasons as appropriate and relevant.. This is to break the seasonality pattern that has long been marketed as a distinct feature of Namibia especially with regard to our source markets. Namibia should thus change its marketing strategy, and market itself as an all-seasons destination. This can be done by offering promotional affordable packages and product diversification in order to attract visitors during off seasons.

For the tourism sector to reach to it is greater heights, we need to work together to make this a reality.

“Tourism is everybody’s business” and collectively we can unleash Namibia’s tourism potential.





# ANNEXURE

Table 1: Number of Foreign Arrivals by Nationality and Years, 2012-2017

Nationality	2012	2013	2014	2015	2016	2017	2018F	(%) change 2016/2017
<b>AFRICA</b>	<b>1 021 297</b>	<b>1 087 784</b>	<b>1 162 514</b>	<b>1 195 608</b>	<b>1 188 625</b>	<b>1 187 083</b>	<b>1 191 869</b>	<b>-0.1%</b>
South Africa	307 805	317 563	329 850	381 854	355 391	345 376	335 643	-2.8%
Angola	421 528	477 828	519 191	492 866	420 763	447 296	475 502	6.3%
Botswana	29 401	36 556	40 311	50 908	54 960	57 950	61 104	5.4%
Zambia	181 244	167 044	167 407	168 889	240 117	213 184	189 271	-11.2%
Zimbabwe	60 084	62 778	67 809	78 205	87 181	96 028	105 772	10.1%
Other Africa	21 236	26 014	37 946	22 885	30 214	27 250	24 576	-9.8%
<b>EUROPE</b>	<b>217 562</b>	<b>213 507</b>	<b>237 540</b>	<b>246 714</b>	<b>301 617</b>	<b>320 140</b>	<b>339 344</b>	<b>6.1%</b>
Germany	86 011	84 121	91 900	93 939	124 152	124 971	125 795	0.7%
UK	24 163	25 351	29 016	27 365	32 712	34 252	35 865	4.7%
Italy	9 816	9 206	9 543	10 736	13 336	17 296	22 431	29.7%
France	17 063	16 837	20 549	20 598	23 794	32 388	44 087	36.1%
Scandinavia	12 084	9 163	11 365	9 115	11 155	12 410	13 806	11.2%
Austria	6 664	6 163	7 584	6 212	7 698	10 196	13 506	32.5%
Holland/Netherlands	12 624	10 782	12 015	14 539	20 596	19 526	18 512	-5.2%
Switzerland	10 786	12 321	14 912	15 876	17 335	20 014	23 107	15.5%
Spain	5 610	6 195	6 825	7 073	8 537	9 651	10 911	13.1%
Portugal	14 963	15 574	16 855	18 679	12 098	11 863	11 633	-1.9%
Belgium	6 062	7 935	7 960	9 427	11 580	12 017	12 471	3.8%
Russia	-	-	-	-	-	3 959	-	-
Other Europe	8 683	7 435	6 356	10 212	18 624	11 596	7 220	-37.7%
<b>NORTH AMERICA</b>	<b>27 092</b>	<b>29 532</b>	<b>33 639</b>	<b>34 890</b>	<b>37 161</b>	<b>40 526</b>	<b>44 223</b>	<b>9.1%</b>
USA	21 087	21 884	25 291	26 339	28 659	31 674	35 007	10.5%
Canada	6 005	7 648	8 348	8 551	8 502	8 852	9 217	4.1%
<b>OTHER</b>	<b>34 488</b>	<b>41 779</b>	<b>43 900</b>	<b>42 406</b>	<b>46 746</b>	<b>60 268</b>	<b>68 959</b>	<b>28.9%</b>
United Arab Emirate	-	-	-	-	3 883	4 598	5 445	18.4%
Brazil	2 554	3 032	3 154	2 162	2 000	3 454	5 964	72.7%
China	6 441	10 734	11 681	12 195	12 107	15 220	19 134	25.7%
Japan	-	-	-	-	-	4 167	-	-
Other Countries	16 868	20 498	20 878	20 161	28 056	32 829	38 415	17.0%
<b>TOTAL</b>	<b>1 300 439</b>	<b>1 372 602</b>	<b>1 477 593</b>	<b>1 519 618</b>	<b>1 574 149</b>	<b>1 608 018</b>	<b>1 644 395</b>	<b>2.2%</b>
(%) change per annum	6.7%	5.5%	7.6%	2.8%	3.6%	2.2%	2.3%	



Table 2: Number of Tourist Arrivals by Nationality and Years, 2012-2017

Nationality	2012	2013	2014	2015	2016	2017	2018F	(2016-2015)%	(2017-2016)%
<b>AFRICA</b>	<b>826 688</b>	<b>912 861</b>	<b>1 029 473</b>	<b>1 083 285</b>	<b>1 093 859</b>	<b>1 090 549</b>	<b>1 087 249</b>	<b>1.0%</b>	<b>-0.3%</b>
South Africa	269 393	277 182	312 153	351 864	342 044	325 968	310 648	-2.8%	-4.7%
Angola	379 842	426 025	470 747	447 038	398 939	403 129	407 362	-10.8%	1.1%
Botswana	25 273	31 829	36 274	45 049	50 665	52 021	53 413	12.5%	2.7%
Zambia	80 515	98 792	125 889	147 754	190 457	195 289	200 244	28.9%	2.5%
Zimbabwe	54 020	56 566	61 187	70 940	83 287	89 241	95 620	17.4%	7.1%
Other Africa	17 645	22 467	23 224	20 639	28 467	24 901	21 782	37.9%	-12.5%
<b>EUROPE</b>	<b>198 219</b>	<b>199 655</b>	<b>221 811</b>	<b>233 717</b>	<b>294 889</b>	<b>311 636</b>	<b>329 334</b>	<b>26.2%</b>	<b>5.7%</b>
Germany	80 127	79 551	86 121	90 729	122 142	123 022	123 908	34.6%	0.7%
UK	21 035	23 185	25 653	25 412	31 558	33 450	35 456	24.2%	6.0%
Italy	9 335	8 780	8 922	10 460	13 228	16 703	21 090	26.5%	26.3%
France	15 937	15 911	19 577	20 189	23 484	31 758	42 948	16.3%	35.2%
Scandinavia	10 487	8 418	10 251	8 530	10 774	11 839	13 010	26.3%	9.9%
Austria	6 288	5 875	7 042	5 943	7 618	9 997	13 119	28.2%	31.2%
Holland/Netherlands	11 890	10 276	11 137	13 967	20 169	18 997	17 894	44.4%	-5.8%
Switzerland	10 323	11 848	14 267	15 523	17 185	19 670	22 516	10.7%	14.5%
Spain	4 796	5 757	6 274	6 546	8 239	9 146	10 152	25.9%	11.0%
Portugal	12 679	14 048	13 720	15 583	10 988	10 723	10 465	-29.5%	-2.4%
Belgium	5 739	7 329	7 309	9 032	11 498	11 830	12 172	27.3%	2.9%
Russia	-	-	-	-	-	3 573	-	-	-
Other Europe	7 290	6 509	9 321	9 313	18 006	10 927	6 631	93.3%	-39.3%
<b>NORTH AMERICA</b>	<b>24 243</b>	<b>26 116</b>	<b>28 787</b>	<b>32 344</b>	<b>35 624</b>	<b>39 576</b>	<b>43 967</b>	<b>10.1%</b>	<b>11.1%</b>
USA	18 704	19 157	21 425	24 430	27 264	31 144	35 577	11.6%	14.2%
Canada	5 539	6 959	7 361	7 915	8 360	8 432	8 504	5.6%	0.9%
<b>OTHER</b>	<b>29 785</b>	<b>37 409</b>	<b>39 991</b>	<b>38 427</b>	<b>44 887</b>	<b>57 681</b>	<b>74 122</b>	<b>16.8%</b>	<b>28.5%</b>
United Arab Emirate	-	-	-	-	3 705	4 598	5 707	-	24.1%
Brazil	2 392	2 981	2 427	1 949	1 812	3 392	6 350	-7.0%	87.2%
China	5 830	9 910	11 583	11 500	12 512	14 584	16 999	8.8%	16.6%
Japan	-	-	-	-	-	4 044	-	-	-
Other Countries	13 590	17 537	17 431	17 467	26 858	31 063	35 926	53.8%	15.7%
<b>TOTAL</b>	<b>1 078 937</b>	<b>1 176 042</b>	<b>1 320 062</b>	<b>1 387 773</b>	<b>1 469 258</b>	<b>1 499 442</b>	<b>1 530 246</b>	<b>5.9%</b>	<b>2.1%</b>
(%) change per annum	5.0%	9.0%	12.2%	5.1%	5.9%	2.1%			



Table 3: Total Foreign Arrivals by Nationality and Category of Traveller, 2017

Nationality	Returning Residents	Tourists	Same-Day Visitors	Others	TOTAL
<b>AFRICA</b>	<b>16 362</b>	<b>1 090 549</b>	<b>75 307</b>	<b>4 865</b>	<b>1 187 083</b>
South Africa	5 384	325 968	12 319	1 704	345 376
Angola	5 562	403 129	37 592	1 013	447 296
Botswana	374	52 021	5 292	263	57 950
Zambia	2 595	195 289	14 733	566	213 184
Zimbabwe	1 539	89 241	4 466	782	96 028
Other Africa	907	24 901	903	538	27 250
<b>EUROPE</b>	<b>3 073</b>	<b>311 636</b>	<b>4 585</b>	<b>846</b>	<b>320 140</b>
Germany	1 517	123 022	178	254	124 971
UK	353	33 450	400	49	34 252
Italy	127	16 703	416	50	17 296
France	238	31 758	292	100	32 388
Scandinavia	97	11 839	417	56	12 410
Austria	57	9 997	101	41	10 196
Holland/Netherlands	69	18 997	430	31	19 526
Switzerland	94	19 670	220	30	20 014
Spain	56	9 146	391	58	9 651
Portugal	305	10 723	825	10	11 863
Belgium	55	11 830	132	0	12 017
Russia	45	3 573	233	107	3 959
Other Europe	59	10 927	550	59	11 596
<b>NORTH AMERICA</b>	<b>197</b>	<b>39 576</b>	<b>429</b>	<b>324</b>	<b>40 526</b>
USA	154	31 144	88	287	31 674
Canada	43	8 432	341	37	8 852
<b>OTHERS</b>	<b>512</b>	<b>57 681</b>	<b>1 686</b>	<b>390</b>	<b>60 268</b>
United Arab Emirate	0	4 598	0	0	4 598
China	95	14 584	476	65	15 220
Brazil	10	3 392	31	20	3 454
Japan	0	4 044	113	10	4 167
Other Countries	406	31 063	1 067	294	32 829
<b>TOTAL</b>	<b>20 144</b>	<b>1 499 442</b>	<b>82 006</b>	<b>6 426</b>	<b>1 608 018</b>



Row Percentage (%) distribution					
AFRICA	1.4%	91.9%	6.3%	0.4%	100.0%
South Africa	1.6%	94.4%	3.6%	0.5%	100.0%
Angola	1.2%	90.1%	8.4%	0.2%	100.0%
Botswana	0.6%	89.8%	9.1%	0.5%	100.0%
Zambia	1.2%	91.6%	6.9%	0.3%	100.0%
Zimbabwe	1.6%	92.9%	4.7%	0.8%	100.0%
Other Africa	3.3%	91.4%	3.3%	2.0%	100.0%
EUROPE	1.0%	97.3%	1.4%	0.3%	100.0%
Germany	1.2%	98.4%	0.1%	0.2%	100.0%
UK	1.0%	97.7%	1.2%	0.1%	100.0%
Italy	0.7%	96.6%	2.4%	0.3%	100.0%
France	0.7%	98.1%	0.9%	0.3%	100.0%
Scandinavia	0.8%	95.4%	3.4%	0.5%	100.0%
Austria	0.6%	98.0%	1.0%	0.4%	100.0%
Holland/Netherlands	0.4%	97.3%	2.2%	0.2%	100.0%
Switzerland	0.5%	98.3%	1.1%	0.1%	100.0%
Spain	0.6%	94.8%	4.0%	0.6%	100.0%
Portugal	2.6%	90.4%	7.0%	0.1%	100.0%
Belgium	0.5%	98.4%	1.1%	0.0%	100.0%
Russia	1.1%	90.3%	5.9%	2.7%	100.0%
Other Europe	0.5%	94.2%	4.7%	0.5%	100.0%
NORTH AMERICA	0.5%	97.7%	1.1%	0.8%	100.0%
USA	0.5%	98.3%	0.3%	0.9%	100.0%
Canada	0.5%	95.3%	3.8%	0.4%	100.0%
OTHERS	0.8%	95.7%	2.8%	0.6%	100.0%
United Arab Emirate	0.0%	100.0%	0.0%	0.0%	100.0%
China	0.6%	95.8%	3.1%	0.4%	100.0%
Brazil	0.3%	98.2%	0.9%	0.6%	100.0%
Japan	0.0%	97.1%	2.7%	0.2%	100.0%
Other Countries	1.2%	94.6%	3.3%	0.9%	100.0%
TOTAL	1.3%	93.2%	5.1%	0.4%	100.0%



Column Percentage (%) distribution						
AFRICA	81.2%	72.7%	91.8%	75.7%	73.8%	
South Africa	26.7%	21.7%	15.0%	26.5%	21.5%	
Angola	27.6%	26.9%	45.8%	15.8%	27.8%	
Botswana	1.9%	3.5%	6.5%	4.1%	3.6%	
Zambia	12.9%	13.0%	18.0%	8.8%	13.3%	
Zimbabwe	7.6%	6.0%	5.4%	12.2%	6.0%	
Other Africa	4.5%	1.7%	1.1%	8.4%	1.7%	
<b>EUROPE</b>	<b>15.3%</b>	<b>20.8%</b>	<b>5.6%</b>	<b>13.2%</b>	<b>19.9%</b>	
Germany	7.5%	8.2%	0.2%	3.9%	7.8%	
UK	1.8%	2.2%	0.5%	0.8%	2.1%	
Italy	0.6%	1.1%	0.5%	0.8%	1.1%	
France	1.2%	2.1%	0.4%	1.6%	2.0%	
Scandinavia	0.5%	0.8%	0.5%	0.9%	0.8%	
Austria	0.3%	0.7%	0.1%	0.6%	0.6%	
Holland/Netherlands	0.3%	1.3%	0.5%	0.5%	1.2%	
Switzerland	0.5%	1.3%	0.3%	0.5%	1.2%	
Spain	0.3%	0.6%	0.5%	0.9%	0.6%	
Portugal	1.5%	0.7%	1.0%	0.2%	0.7%	
Belgium	0.3%	0.8%	0.2%	0.0%	0.7%	
Russia	0.2%	0.2%	0.3%	1.7%	0.2%	
Other Europe	0.3%	0.7%	0.7%	0.9%	0.7%	
<b>NORTH AMERICA</b>	<b>1.0%</b>	<b>2.6%</b>	<b>0.5%</b>	<b>5.0%</b>	<b>2.5%</b>	
USA	0.8%	2.1%	0.1%	4.5%	2.0%	
Canada	0.2%	0.6%	0.4%	0.6%	0.6%	
<b>OTHERS</b>	<b>2.5%</b>	<b>3.8%</b>	<b>2.1%</b>	<b>6.1%</b>	<b>3.7%</b>	
United Arab Emirate	0.0%	0.3%	0.0%	0.0%	0.3%	
China	0.5%	1.0%	0.6%	1.0%	0.9%	
Brazil	0.1%	0.2%	0.0%	0.3%	0.2%	
Japan	0.0%	0.3%	0.1%	0.2%	0.3%	
Other Countries	2.0%	2.1%	1.3%	4.6%	2.0%	
<b>TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	



Table 4: Tourist Arrivals by Nationality and Purpose of Visit, 2017

Nationality	Visiting Friends / Relatives	Holiday	Business	Other Purposes	TOTAL
<b>AFRICA</b>	<b>607 553</b>	<b>260 103</b>	<b>187 062</b>	<b>35 830</b>	<b>1 090 549</b>
South Africa	102 709	125 906	84 089	13 264	325 968
Angola	276 787	79 551	30 997	15 793	403 129
Botswana	34 593	8 135	7 750	1 543	52 021
Zambia	134 318	26 087	31 606	3 279	195 289
Zimbabwe	50 255	13 231	24 355	1 400	89 241
Other Africa	8 891	7 194	8 265	551	24 901
<b>EUROPE</b>	<b>48 473</b>	<b>245 177</b>	<b>11 822</b>	<b>6 165</b>	<b>311 636</b>
Germany	21 222	97 056	3 049	1 695	123 022
UK	4 392	25 482	2 687	890	33 450
Italy	1 735	13 958	629	381	16 703
France	2 818	27 189	768	984	31 758
Scandinavia	2 185	8 772	815	67	11 839
Austria	1 411	8 401	185	0	9 997
Holland/Netherlands	2 759	15 412	449	377	18 997
Switzerland	2 918	15 653	442	658	19 670
Spain	946	7 549	523	127	9 146
Portugal	4 546	4 875	911	392	10 723
Belgium	1 407	10 167	256	0	11 830
Russia	626	2 506	386	55	3 573
Other Europe	1 509	8 157	722	538	10 927
<b>NORTH AMERICA</b>	<b>5 836</b>	<b>30 862</b>	<b>2 106</b>	<b>772</b>	<b>39 576</b>
USA	4 541	24 284	1 570	750	31 144
Canada	1 295	6 578	536	23	8 432
<b>OTHERS</b>	<b>8 177</b>	<b>44 376</b>	<b>4 855</b>	<b>272</b>	<b>57 681</b>
United Arab Emirate	9	4 589	0	0	4 598
China	1 822	10 433	2 306	23	14 584
Brazil	486	2 727	148	31	3 392
Japan	855	2 977	202	10	4 044
Other Countries	5 006	23 650	2 200	208	31 063
<b>TOTAL</b>	<b>670 039</b>	<b>580 519</b>	<b>205 845</b>	<b>43 040</b>	<b>1 499 442</b>



Row Percentage (%) Distribution					
	55.7%	23.9%	17.2%	3.3%	100.0%
AFRICA					
South Africa	31.5%	38.6%	25.8%	4.1%	100.0%
Angola	68.7%	19.7%	7.7%	3.9%	100.0%
Botswana	66.5%	15.6%	14.9%	3.0%	100.0%
Zambia	68.8%	13.4%	16.2%	1.7%	100.0%
Zimbabwe	56.3%	14.8%	27.3%	1.6%	100.0%
Other Africa	35.7%	28.9%	33.2%	2.2%	100.0%
EUROPE	15.6%	78.7%	3.8%	2.0%	100.0%
Germany	17.3%	78.9%	2.5%	1.4%	100.0%
UK	13.1%	76.2%	8.0%	2.7%	100.0%
Italy	10.4%	83.6%	3.8%	2.3%	100.0%
France	8.9%	85.6%	2.4%	3.1%	100.0%
Scandinavia	18.5%	74.1%	6.9%	0.6%	100.0%
Austria	14.1%	84.0%	1.8%	0.0%	100.0%
Holland/Netherlands	14.5%	81.1%	2.4%	2.0%	100.0%
Switzerland	14.8%	79.6%	2.2%	3.3%	100.0%
Spain	10.3%	82.5%	5.7%	1.4%	100.0%
Portugal	42.4%	45.5%	8.5%	3.7%	100.0%
Belgium	11.9%	85.9%	2.2%	0.0%	100.0%
Russia	17.5%	70.1%	10.8%	1.5%	100.0%
Other Europe	13.8%	74.7%	6.6%	4.9%	100.0%
NORTH AMERICA	14.7%	78.0%	5.3%	2.0%	100.0%
USA	14.6%	78.0%	5.0%	2.4%	100.0%
Canada	15.4%	78.0%	6.4%	0.3%	100.0%
OTHERS	14.2%	76.9%	8.4%	0.5%	100.0%
United Arab Emirate	0.2%	99.8%	0.0%	0.0%	100.0%
China	12.5%	71.5%	15.8%	0.2%	100.0%
Brazil	14.3%	80.4%	4.3%	0.9%	100.0%
Japan	21.1%	73.6%	5.0%	0.3%	100.0%
Other Countries	16.1%	76.1%	7.1%	0.7%	100.0%
TOTAL	44.7%	38.7%	13.7%	2.9%	100.0%



Column Percentage (%) Distribution					
	90.7%	44.8%	90.9%	83.2%	72.7%
AFRICA					
South Africa	15.3%	21.7%	40.9%	30.8%	21.7%
Angola	41.3%	13.7%	15.1%	36.7%	26.9%
Botswana	5.2%	1.4%	3.8%	3.6%	3.5%
Zambia	20.0%	4.5%	15.4%	7.6%	13.0%
Zimbabwe	7.5%	2.3%	11.8%	3.3%	6.0%
Other Africa	1.3%	1.2%	4.0%	1.3%	1.7%
EUROPE	7.2%	42.2%	5.7%	14.3%	20.8%
Germany	3.2%	16.7%	1.5%	3.9%	8.2%
UK	0.7%	4.4%	1.3%	2.1%	2.2%
Italy	0.3%	2.4%	0.3%	0.9%	1.1%
France	0.4%	4.7%	0.4%	2.3%	2.1%
Scandinavia	0.3%	1.5%	0.4%	0.2%	0.8%
Austria	0.2%	1.4%	0.1%	0.0%	0.7%
Holland/Netherlands	0.4%	2.7%	0.2%	0.9%	1.3%
Switzerland	0.4%	2.7%	0.2%	1.5%	1.3%
Spain	0.1%	1.3%	0.3%	0.3%	0.6%
Portugal	0.7%	0.8%	0.4%	0.9%	0.7%
Belgium	0.2%	1.8%	0.1%	0.0%	0.8%
Russia	0.1%	0.4%	0.2%	0.1%	0.2%
Other Europe	0.2%	1.4%	0.4%	1.3%	0.7%
NORTH AMERICA	0.9%	5.3%	1.0%	1.8%	2.6%
USA	0.7%	4.2%	0.8%	1.7%	2.1%
Canada	0.2%	1.1%	0.3%	0.1%	0.6%
OTHERS	1.2%	7.6%	2.4%	0.6%	3.8%
United Arab Emirate	0.0%	0.8%	0.0%	0.0%	0.3%
China	0.3%	1.8%	1.1%	0.1%	1.0%
Brazil	0.1%	0.5%	0.1%	0.1%	0.2%
Japan	0.1%	0.5%	0.1%	0.0%	0.3%
Other Countries	0.7%	4.1%	1.1%	0.5%	2.1%
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%



Table 5: Tourist Arrivals by Nationality and Sex, 2017

Nationality	Male	Female	TOTAL
<b>AFRICA</b>	<b>690 159</b>	<b>400 390</b>	<b>1 090 549</b>
South Africa	218 553	107 415	325 968
Angola	247 536	155 592	403 129
Botswana	29 968	22 053	52 021
Zambia	112 568	82 721	195 289
Zimbabwe	63 028	26 213	89 241
Other Africa	18 506	6 395	24 901
<b>EUROPE</b>	<b>162 867</b>	<b>148 768</b>	<b>311 636</b>
Germany	61 367	61 655	123 022
UK	17 640	15 811	33 450
Italy	8 770	7 932	16 703
France	15 736	16 022	31 758
Scandinavia	5 090	6 749	11 839
Austria	5 973	4 023	9 997
Holland/Netherlands	9 650	9 348	18 997
Switzerland	9 795	9 876	19 670
Spain	5 628	3 518	9 146
Portugal	8 323	2 400	10 723
Belgium	6 554	5 276	11 830
Russia	1 997	1 576	3 573
Other Europe	6 344	4 583	10 927
<b>NORTH AMERICA</b>	<b>19 952</b>	<b>19 624</b>	<b>39 576</b>
USA	15 805	15 339	31 144
Canada	4 147	4 284	8 432
<b>OTHERS</b>	<b>33 045</b>	<b>24 637</b>	<b>57 681</b>
United Arab Emirate	2 842	1 756	4 598
China	9 190	5 394	14 584
Brazil	1 834	1 558	3 392
Japan	2 276	1 768	4 044
Other Countries	16 902	14 160	31 063
<b>TOTAL</b>	<b>906 023</b>	<b>593 419</b>	<b>1 499 442</b>
<i>Row Percentage (%) Distribution</i>			
<b>AFRICA</b>	<b>63.3%</b>	<b>36.7%</b>	<b>100.0%</b>
South Africa	67.0%	33.0%	100.0%
Angola	61.4%	38.6%	100.0%
Botswana	57.6%	42.4%	100.0%
Zambia	57.6%	42.4%	100.0%
Zimbabwe	70.6%	29.4%	100.0%
Other Africa	74.3%	25.7%	100.0%
<b>EUROPE</b>	<b>52.3%</b>	<b>47.7%</b>	<b>100.0%</b>
Germany	49.9%	50.1%	100.0%
UK	52.7%	47.3%	100.0%
Italy	52.5%	47.5%	100.0%
France	49.5%	50.5%	100.0%
Scandinavia	43.0%	57.0%	100.0%
Austria	59.8%	40.2%	100.0%
Holland/Netherlands	50.8%	49.2%	100.0%
Switzerland	49.8%	50.2%	100.0%
Spain	61.5%	38.5%	100.0%
Portugal	77.6%	22.4%	100.0%
Belgium	55.4%	44.6%	100.0%
Russia	55.9%	44.1%	100.0%
Other Europe	58.1%	41.9%	100.0%



<b>NORTH AMERICA</b>	<b>50.4%</b>	<b>49.6%</b>	<b>100.0%</b>
USA	50.7%	49.3%	100.0%
Canada	49.2%	50.8%	100.0%
<b>OTHERS</b>	<b>57.3%</b>	<b>42.7%</b>	<b>100.0%</b>
United Arab Emirate	61.8%	38.2%	100.0%
China	63.0%	37.0%	100.0%
Brazil	54.1%	45.9%	100.0%
Japan	56.3%	43.7%	100.0%
Other Countries	54.4%	45.6%	100.0%
<b>TOTAL</b>	<b>60.4%</b>	<b>39.6%</b>	<b>100.0%</b>
<i>Column Percentage (%) Distribution</i>			
<b>AFRICA</b>	<b>76.2%</b>	<b>67.5%</b>	<b>72.7%</b>
South Africa	24.1%	18.1%	21.7%
Angola	27.3%	26.2%	26.9%
Botswana	3.3%	3.7%	3.5%
Zambia	12.4%	13.9%	13.0%
Zimbabwe	7.0%	4.4%	6.0%
Other Africa	2.0%	1.1%	1.7%
<b>EUROPE</b>	<b>18.0%</b>	<b>25.1%</b>	<b>20.8%</b>
Germany	6.8%	10.4%	8.2%
UK	1.9%	2.7%	2.2%
Italy	1.0%	1.3%	1.1%
France	1.7%	2.7%	2.1%
Scandinavia	0.6%	1.1%	0.8%
Austria	0.7%	0.7%	0.7%
Holland/Netherlands	1.1%	1.6%	1.3%
Switzerland	1.1%	1.7%	1.3%
Spain	0.6%	0.6%	0.6%
Portugal	0.9%	0.4%	0.7%
Belgium	0.7%	0.9%	0.8%
Russia	0.2%	0.3%	0.2%
Other Europe	0.7%	0.8%	0.7%
<b>NORTH AMERICA</b>	<b>2.2%</b>	<b>3.3%</b>	<b>2.6%</b>
USA	1.7%	2.6%	2.1%
Canada	0.5%	0.7%	0.6%
<b>OTHERS</b>	<b>3.6%</b>	<b>4.2%</b>	<b>3.8%</b>
Unite Arab Emirate	0.3%	0.3%	0.3%
China	1.0%	0.9%	1.0%
Brazil	0.2%	0.3%	0.2%
Japan	0.3%	0.3%	0.3%
Other Countries	1.9%	2.4%	2.1%
<b>TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>



Table 6: Tourist Arrivals by Nationality and Age Group, 2017

Nationality	0 - 19	20 - 29	30 - 39	40 - 49	50 - 59	60+	TOTAL
<b>AFRICA</b>	<b>79 659</b>	<b>186 527</b>	<b>308 795</b>	<b>253 450</b>	<b>158 608</b>	<b>103 509</b>	<b>1 090 549</b>
South Africa	26 093	35 943	63 736	68 415	71 001	60 780	325 968
Angola	34 135	69 454	117 876	101 259	55 984	24 420	403 129
Botswana	4 181	8 767	17 683	10 870	5 358	5 162	52 021
Zambia	9 738	53 466	66 201	41 592	15 751	8 540	195 289
Zimbabwe	4 537	15 867	34 823	23 924	6 867	3 224	89 241
Other Africa	975	3 029	8 477	7 389	3 648	1 383	24 901
<b>EUROPE</b>	<b>18 844</b>	<b>38 091</b>	<b>51 876</b>	<b>45 917</b>	<b>73 881</b>	<b>83 027</b>	<b>311 636</b>
Germany	7 738	15 472	17 126	17 100	33 305	32 281	123 022
UK	2 056	3 748	5 498	3 779	7 427	10 942	33 450
Italy	794	1 246	3 383	2 740	2 981	5 559	16 703
France	2 395	3 689	6 244	4 062	6 520	8 848	31 758
Scandinavia	580	2 634	1 940	1 952	1 901	2 833	11 839
Austria	430	966	1 448	1 645	2 763	2 746	9 997
Holland/Netherlands	1 345	3 158	3 202	2 527	3 985	4 781	18 997
Switzerland	1 042	2 506	3 013	2 159	5 300	5 650	19 670
Spain	514	929	2 532	1 862	1 859	1 451	9 146
Portugal	364	323	2 299	2 609	1 912	3 216	10 723
Belgium	1 020	1 755	1 697	1 756	2 952	2 651	11 830
Russia	102	349	693	1 071	882	477	3 573
Other Europe	463	1 316	2 801	2 657	2 095	1 595	10 927
<b>NORTH AMERICA</b>	<b>2 223</b>	<b>6 151</b>	<b>6 484</b>	<b>5 872</b>	<b>6 189</b>	<b>12 657</b>	<b>39 576</b>
USA	1 753	5 154	5 021	4 598	4 636	9 982	31 144
Canada	470	997	1 463	1 275	1 552	2 675	8 432
<b>OTHERS</b>	<b>2 867</b>	<b>11 023</b>	<b>14 985</b>	<b>8 801</b>	<b>9 366</b>	<b>10 639</b>	<b>57 681</b>
United Arab Emirate	439	1 138	1 225	719	825	254	4 598
China	727	3 057	4 166	2 904	2 019	1 710	14 584
Brazil	31	797	1 018	403	452	692	3 392
Japan	218	1 016	1 382	600	389	439	4 044
Other Countries	1 452	5 016	7 195	4 175	5 681	7 545	31 063
<b>TOTAL</b>	<b>103 592</b>	<b>241 792</b>	<b>382 141</b>	<b>314 041</b>	<b>248 043</b>	<b>209 833</b>	<b>1 499 442</b>



Row Percentage (%) Distribution							
AFRICA	7.3%	17.1%	28.3%	23.2%	14.5%	9.5%	100.0%
South Africa	8.0%	11.0%	19.6%	21.0%	21.8%	18.6%	100.0%
Angola	8.5%	17.2%	29.2%	25.1%	13.9%	6.1%	100.0%
Botswana	8.0%	16.9%	34.0%	20.9%	10.3%	9.9%	100.0%
Zambia	5.0%	27.4%	33.9%	21.3%	8.1%	4.4%	100.0%
Zimbabwe	5.1%	17.8%	39.0%	26.8%	7.7%	3.6%	100.0%
Other Africa	3.9%	12.2%	34.0%	29.7%	14.7%	5.6%	100.0%
EUROPE	6.0%	12.2%	16.6%	14.7%	23.7%	26.6%	100.0%
Germany	6.3%	12.6%	13.9%	13.9%	27.1%	26.2%	100.0%
UK	6.1%	11.2%	16.4%	11.3%	22.2%	32.7%	100.0%
Italy	4.8%	7.5%	20.3%	16.4%	17.8%	33.3%	100.0%
France	7.5%	11.6%	19.7%	12.8%	20.5%	27.9%	100.0%
Scandinavia	4.9%	22.3%	16.4%	16.5%	16.1%	23.9%	100.0%
Austria	4.3%	9.7%	14.5%	16.5%	27.6%	27.5%	100.0%
Holland/Netherlands	7.1%	16.6%	16.9%	13.3%	21.0%	25.2%	100.0%
Switzerland	5.3%	12.7%	15.3%	11.0%	26.9%	28.7%	100.0%
Spain	5.6%	10.2%	27.7%	20.4%	20.3%	15.9%	100.0%
Portugal	3.4%	3.0%	21.4%	24.3%	17.8%	30.0%	100.0%
Belgium	8.6%	14.8%	14.3%	14.8%	25.0%	22.4%	100.0%
Russia	2.9%	9.8%	19.4%	30.0%	24.7%	13.3%	100.0%
Other Europe	4.2%	12.0%	25.6%	24.3%	19.2%	14.6%	100.0%
NORTH AMERICA	5.6%	15.5%	16.4%	14.8%	15.6%	32.0%	100.0%
USA	5.6%	16.5%	16.1%	14.8%	14.9%	32.1%	100.0%
Canada	5.6%	11.8%	17.4%	15.1%	18.4%	31.7%	100.0%
OTHERS	5.0%	19.1%	26.0%	15.3%	16.2%	18.4%	100.0%
United Arab Emirate	9.5%	24.7%	26.6%	15.6%	17.9%	5.5%	100.0%
China	5.0%	21.0%	28.6%	19.9%	13.8%	11.7%	100.0%
Brazil	0.9%	23.5%	30.0%	11.9%	13.3%	20.4%	100.0%
Japan	5.4%	25.1%	34.2%	14.8%	9.6%	10.9%	100.0%
Other Countries	4.7%	16.1%	23.2%	13.4%	18.3%	24.3%	100.0%
TOTAL	6.9%	16.1%	25.5%	20.9%	16.5%	14.0%	100.0%



Column Percentage (%) Distribution							
AFRICA	76.9%	77.1%	80.8%	80.7%	63.9%	49.3%	72.7%
South Africa	25.2%	14.9%	16.7%	21.8%	28.6%	29.0%	21.7%
Angola	33.0%	28.7%	30.8%	32.2%	22.6%	11.6%	26.9%
Botswana	4.0%	3.6%	4.6%	3.5%	2.2%	2.5%	3.5%
Zambia	9.4%	22.1%	17.3%	13.2%	6.4%	4.1%	13.0%
Zimbabwe	4.4%	6.6%	9.1%	7.6%	2.8%	1.5%	6.0%
Other Africa	0.9%	1.3%	2.2%	2.4%	1.5%	0.7%	1.7%
EUROPE	18.2%	15.8%	13.6%	14.6%	29.8%	39.6%	20.8%
Germany	7.5%	6.4%	4.5%	5.4%	13.4%	15.4%	8.2%
UK	2.0%	1.6%	1.4%	1.2%	3.0%	5.2%	2.2%
Italy	0.8%	0.5%	0.9%	0.9%	1.2%	2.6%	1.1%
France	2.3%	1.5%	1.6%	1.3%	2.6%	4.2%	2.1%
Scandinavia	0.6%	1.1%	0.5%	0.6%	0.8%	1.3%	0.8%
Austria	0.4%	0.4%	0.4%	0.5%	1.1%	1.3%	0.7%
Holland/Netherlands	1.3%	1.3%	0.8%	0.8%	1.6%	2.3%	1.3%
Switzerland	1.0%	1.0%	0.8%	0.7%	2.1%	2.7%	1.3%
Spain	0.5%	0.4%	0.7%	0.6%	0.7%	0.7%	0.6%
Portugal	0.4%	0.1%	0.6%	0.8%	0.8%	1.5%	0.7%
Belgium	1.0%	0.7%	0.4%	0.6%	1.2%	1.3%	0.8%
Russia	0.1%	0.1%	0.2%	0.3%	0.4%	0.2%	0.2%
Other Europe	0.4%	0.5%	0.7%	0.8%	0.8%	0.8%	0.7%
NORTH AMERICA	2.1%	2.5%	1.7%	1.9%	2.5%	6.0%	2.6%
USA	1.7%	2.1%	1.3%	1.5%	1.9%	4.8%	2.1%
Canada	0.5%	0.4%	0.4%	0.4%	0.6%	1.3%	0.6%
OTHERS	2.8%	4.6%	3.9%	2.8%	3.8%	5.1%	3.8%
United Arab Emirate	0.4%	0.5%	0.3%	0.2%	0.3%	0.1%	0.3%
China	0.7%	1.3%	1.1%	0.9%	0.8%	0.8%	1.0%
Brazil	0.0%	0.3%	0.3%	0.1%	0.2%	0.3%	0.2%
Japan	0.2%	0.4%	0.4%	0.2%	0.2%	0.2%	0.3%
Other Countries	1.4%	2.1%	1.9%	1.3%	2.3%	3.6%	2.1%
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



Table 7: Tourist Arrival by Nationality and Mode of Travel, 2017

Nationality	Air	Road	Sea	Other	TOTAL
<b>AFRICA</b>	<b>137 097</b>	<b>942 106</b>	<b>3 332</b>	<b>8 014</b>	<b>1 090 549</b>
South Africa	81 405	238 347	2 195	4 021	325 968
Angola	31 249	371 206	554	120	403 129
Botswana	1 481	49 251	7	1 282	52 021
Zambia	2 993	190 244	144	1 908	195 289
Zimbabwe	8 818	79 695	44	683	89 241
Other Africa	11 151	13 364	387	0	24 901
<b>EUROPE</b>	<b>207 163</b>	<b>93 137</b>	<b>3 612</b>	<b>7 724</b>	<b>311 636</b>
Germany	85 227	35 346	854	1 595	123 022
UK	20 571	11 252	363	1 264	33 450
Italy	11 665	3 779	273	985	16 703
France	23 236	6 222	273	2 028	31 758
Scandinavia	7 226	4 289	85	239	11 839
Austria	6 975	2 856	46	120	9 997
Holland/Netherlands	10 712	7 931	234	120	18 997
Switzerland	13 099	6 213	165	193	19 670
Spain	6 354	2 217	336	239	9 146
Portugal	2 660	7 980	83	0	10 723
Belgium	9 039	2 590	7	193	11 830
Russia	2 469	349	158	598	3 573
Other Europe	7 931	2 111	736	148	10 927
<b>NORTH AMERICA</b>	<b>23 711</b>	<b>9 847</b>	<b>972</b>	<b>5 046</b>	<b>39 576</b>
USA	18 657	7 217	805	4 465	31 144
Canada	5 054	2 630	167	581	8 432
<b>OTHERS</b>	<b>40 017</b>	<b>14 996</b>	<b>942</b>	<b>1 726</b>	<b>57 681</b>
United Arab Emirate	4 598	0	0	0	4 598
China	13 041	1 165	304	74	14 584
Brazil	2 185	1 141	66	0	3 392
Japan	2 919	1 096	30	0	4 044
Other Countries	17 274	11 594	542	1 652	31 063
<b>TOTAL</b>	<b>407 988</b>	<b>1 060 086</b>	<b>8 858</b>	<b>22 510</b>	<b>1 499 442</b>



Row Percentage (%) Distribution					
	12.6%	86.4%	0.3%	0.7%	100.0%
AFRICA					
South Africa	25.0%	73.1%	0.7%	1.2%	100.0%
Angola	7.8%	92.1%	0.1%	0.0%	100.0%
Botswana	2.8%	94.7%	0.0%	2.5%	100.0%
Zambia	1.5%	97.4%	0.1%	1.0%	100.0%
Zimbabwe	9.9%	89.3%	0.0%	0.8%	100.0%
Other Africa	44.8%	53.7%	1.6%	0.0%	100.0%
EUROPE	66.5%	29.9%	1.2%	2.5%	100.0%
Germany	69.3%	28.7%	0.7%	1.3%	100.0%
UK	61.5%	33.6%	1.1%	3.8%	100.0%
Italy	69.8%	22.6%	1.6%	5.9%	100.0%
France	73.2%	19.6%	0.9%	6.4%	100.0%
Scandinavia	61.0%	36.2%	0.7%	2.0%	100.0%
Austria	69.8%	28.6%	0.5%	1.2%	100.0%
Holland/Netherlands	56.4%	41.8%	1.2%	0.6%	100.0%
Switzerland	66.6%	31.6%	0.8%	1.0%	100.0%
Spain	69.5%	24.2%	3.7%	2.6%	100.0%
Portugal	24.8%	74.4%	0.8%	0.0%	100.0%
Belgium	76.4%	21.9%	0.1%	1.6%	100.0%
Russia	69.1%	9.8%	4.4%	16.7%	100.0%
Other Europe	72.6%	19.3%	6.7%	1.4%	100.0%
NORTH AMERICA	59.9%	24.9%	2.5%	12.8%	100.0%
USA	59.9%	23.2%	2.6%	14.3%	100.0%
Canada	59.9%	31.2%	2.0%	6.9%	100.0%
OTHERS	69.4%	26.0%	1.6%	3.0%	100.0%
United Arab Emirate	100.0%	0.0%	0.0%	0.0%	100.0%
China	89.4%	8.0%	2.1%	0.5%	100.0%
Brazil	64.4%	33.6%	2.0%	0.0%	100.0%
Japan	72.2%	27.1%	0.7%	0.0%	100.0%
Other Countries	55.6%	37.3%	1.7%	5.3%	100.0%
TOTAL	27.2%	70.7%	0.6%	1.5%	100.0%



Column Percentage (%) Distribution					
AFRICA	33.6%	88.9%	37.6%	35.6%	72.7%
South Africa	20.0%	22.5%	24.8%	17.9%	21.7%
Angola	7.7%	35.0%	6.3%	0.5%	26.9%
Botswana	0.4%	4.6%	0.1%	5.7%	3.5%
Zambia	0.7%	17.9%	1.6%	8.5%	13.0%
Zimbabwe	2.2%	7.5%	0.5%	3.0%	6.0%
Other Africa	2.7%	1.3%	4.4%	0.0%	1.7%
EUROPE	50.8%	8.8%	40.8%	34.3%	20.8%
Germany	20.9%	3.3%	9.6%	7.1%	8.2%
UK	5.0%	1.1%	4.1%	5.6%	2.2%
Italy	2.9%	0.4%	3.1%	4.4%	1.1%
France	5.7%	0.6%	3.1%	9.0%	2.1%
Scandinavia	1.8%	0.4%	1.0%	1.1%	0.8%
Austria	1.7%	0.3%	0.5%	0.5%	0.7%
Holland/Netherlands	2.6%	0.7%	2.6%	0.5%	1.3%
Switzerland	3.2%	0.6%	1.9%	0.9%	1.3%
Spain	1.6%	0.2%	3.8%	1.1%	0.6%
Portugal	0.7%	0.8%	0.9%	0.0%	0.7%
Belgium	2.2%	0.2%	0.1%	0.9%	0.8%
Russia	0.6%	0.0%	1.8%	2.7%	0.2%
Other Europe	1.9%	0.2%	8.3%	0.7%	0.7%
NORTH AMERICA	5.8%	0.9%	11.0%	22.4%	2.6%
USA	4.6%	0.7%	9.1%	19.8%	2.1%
Canada	1.2%	0.2%	1.9%	2.6%	0.6%
OTHERS	9.8%	1.4%	10.6%	7.7%	3.8%
United Arab Emirate	1.1%	0.0%	0.0%	0.0%	0.3%
China	3.2%	0.1%	3.4%	0.3%	1.0%
Brazil	0.5%	0.1%	0.8%	0.0%	0.2%
Japan	0.7%	0.1%	0.3%	0.0%	0.3%
Other Countries	4.2%	1.1%	6.1%	7.3%	2.1%
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%



Table 8: Tourist Arrivals by Nationality and Airline

Nationality	Air Namibia	South African Airways	British Airways	LTU	Other	KLM	Qatar Airways	Ethiopian Airline	Euro-Wings	Condor	TOTAL
<b>AFRICA</b>	<b>55 035</b>	<b>46 958</b>	<b>11 406</b>	<b>389</b>	<b>18 690</b>	<b>444</b>	<b>1 123</b>	<b>2 357</b>	<b>329</b>	<b>365</b>	<b>137 097</b>
South Africa	35 827	34 209	8 520	155	1 346	212	379	435	154	168	81 405
Angola	9 703	2 190	1 968	83	16 913	27	105	212	0	47	31 249
Botswana	660	580	193	0	19	0	9	19	0	0	1 481
Zambia	1 289	1 279	58	112	92	47	10	78	9	18	2 993
Zimbabwe	4 688	3 347	325	20	134	7	98	133	46	18	8 818
Other Africa	2 869	5 352	341	17	185	151	522	1 480	120	114	11 151
<b>EUROPE</b>	<b>70 401</b>	<b>43 734</b>	<b>18 489</b>	<b>1 224</b>	<b>7 397</b>	<b>15 641</b>	<b>24 406</b>	<b>9 470</b>	<b>3 937</b>	<b>12 464</b>	<b>207 163</b>
Germany	38 379	16 641	3 597	724	4 149	3 220	7 300	1 476	1 555	8 185	85 227
UK	5 377	7 520	4 231	57	217	1 101	979	476	343	271	20 571
Italy	2 567	2 046	792	33	239	833	1 988	2 401	439	327	11 665
France	4 826	4 115	3 871	43	541	1 886	4 507	2 392	415	638	23 236
Scandinavia	1 952	1 432	631	25	80	1 560	871	290	118	267	7 226
Austria	1 890	1 421	404	52	62	205	1 607	502	145	686	6 975
Holland/Netherlands	2 810	1 543	548	17	123	3 902	726	343	223	477	10 712
Switzerland	3 443	4 009	2 213	102	248	615	1 383	136	169	782	13 099
Spain	1 532	1 149	1 111	20	109	360	1 658	234	125	55	6 354
Portugal	628	497	238	17	1 011	46	71	72	39	40	2 660
Belgium	3 853	1 041	435	54	122	913	1 264	707	243	408	9 039
Russia	984	538	40	20	162	189	454	42	0	40	2 469
Other Europe	2 160	1 782	377	57	334	811	1 598	400	124	288	7 931
<b>NORTH AMERICA</b>	<b>6 618</b>	<b>10 149</b>	<b>2 897</b>	<b>121</b>	<b>424</b>	<b>717</b>	<b>1 004</b>	<b>1 437</b>	<b>120</b>	<b>225</b>	<b>23 711</b>
USA	5 181	8 323	2 389	100	352	424	847	809	99	133	18 657
Canada	1 438	1 825	508	20	72	294	156	628	20	92	5 054
<b>OTHERS</b>	<b>7 925</b>	<b>21 909</b>	<b>1 854</b>	<b>78</b>	<b>1 191</b>	<b>496</b>	<b>1 654</b>	<b>4 180</b>	<b>514</b>	<b>217</b>	<b>40 017</b>
United Arab Emirate	9	4 588	0	0	1	0	0	0	0	0	4 598
China	1 752	6 932	651	20	99	50	624	2 636	239	40	13 041
Brazil	533	1 261	59	0	10	7	82	202	20	10	2 185
Japan	597	1 462	181	0	597	10	40	0	20	10	2 919
Other Countries	5 034	7 666	963	57	484	429	908	1 343	234	157	17 274
<b>TOTAL</b>	<b>139 980</b>	<b>122 750</b>	<b>34 645</b>	<b>1 811</b>	<b>27 702</b>	<b>17 298</b>	<b>28 186</b>	<b>17 445</b>	<b>4 900</b>	<b>13 271</b>	<b>407 988</b>



Row(%) Distribution											
AFRICA	40.1%	34.3%	8.3%	0.3%	13.6%	0.3%	0.8%	1.7%	0.2%	0.3%	100.0%
South Africa	44.0%	42.0%	10.5%	0.2%	1.7%	0.3%	0.5%	0.5%	0.2%	0.2%	100.0%
Angola	31.1%	7.0%	6.3%	0.3%	54.1%	0.1%	0.3%	0.7%	0.0%	0.2%	100.0%
Botswana	44.5%	39.2%	13.1%	0.0%	1.3%	0.0%	0.6%	1.3%	0.0%	0.0%	100.0%
Zambia	43.0%	42.7%	1.9%	3.8%	3.1%	1.6%	0.3%	2.6%	0.3%	0.6%	100.0%
Zimbabwe	53.2%	38.0%	3.7%	0.2%	1.5%	0.1%	1.1%	1.5%	0.5%	0.2%	100.0%
Other Africa	25.7%	48.0%	3.1%	0.2%	1.7%	1.4%	4.7%	13.3%	1.1%	1.0%	100.0%
EUROPE	34.0%	21.1%	8.9%	0.6%	3.6%	7.6%	11.8%	4.6%	1.9%	6.0%	100.0%
Germany	45.0%	19.5%	4.2%	0.8%	4.9%	3.8%	8.6%	1.7%	1.8%	9.6%	100.0%
UK	26.1%	36.6%	20.6%	0.3%	1.1%	5.4%	4.8%	2.3%	1.7%	1.3%	100.0%
Italy	22.0%	17.5%	6.8%	0.3%	2.1%	7.1%	17.0%	20.6%	3.8%	2.8%	100.0%
France	20.8%	17.7%	16.7%	0.2%	2.3%	8.1%	19.4%	10.3%	1.8%	2.7%	100.0%
Scandinavia	27.0%	19.8%	8.7%	0.3%	1.1%	21.6%	12.1%	4.0%	1.6%	3.7%	100.0%
Austria	27.1%	20.4%	5.8%	0.7%	0.9%	2.9%	23.0%	7.2%	2.1%	9.8%	100.0%
Holland/Netherlands	26.2%	14.4%	5.1%	0.2%	1.1%	36.4%	6.8%	3.2%	2.1%	4.5%	100.0%
Switzerland	26.3%	30.6%	16.9%	0.8%	1.9%	4.7%	10.6%	1.0%	1.3%	6.0%	100.0%
Spain	24.1%	18.1%	17.5%	0.3%	1.7%	5.7%	26.1%	3.7%	2.0%	0.9%	100.0%
Portugal	23.6%	18.7%	9.0%	0.7%	38.0%	1.7%	2.7%	2.7%	1.5%	1.5%	100.0%
Belgium	42.6%	11.5%	4.8%	0.6%	1.3%	10.1%	14.0%	7.8%	2.7%	4.5%	100.0%
Russia	39.9%	21.8%	1.6%	0.8%	6.5%	7.7%	18.4%	1.7%	0.0%	1.6%	100.0%
Other Europe	27.2%	22.5%	4.8%	0.7%	4.2%	10.2%	20.1%	5.0%	1.6%	3.6%	100.0%
NORTH AMERICA	27.9%	42.8%	12.2%	0.5%	1.8%	3.0%	4.2%	6.1%	0.5%	0.9%	100.0%
USA	27.8%	44.6%	12.8%	0.5%	1.9%	2.3%	4.5%	4.3%	0.5%	0.7%	100.0%
Canada	28.5%	36.1%	10.1%	0.4%	1.4%	5.8%	3.1%	12.4%	0.4%	1.8%	100.0%
OTHERS	19.8%	54.7%	4.6%	0.2%	3.0%	1.2%	4.1%	10.4%	1.3%	0.5%	100.0%
United Arab Emirate	0.2%	99.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
China	13.4%	53.2%	5.0%	0.2%	0.8%	0.4%	4.8%	20.2%	1.8%	0.3%	100.0%
Brazil	24.4%	57.7%	2.7%	0.0%	0.5%	0.3%	3.7%	9.2%	0.9%	0.5%	100.0%
Japan	20.5%	50.1%	6.2%	0.0%	20.5%	0.4%	1.4%	0.0%	0.7%	0.4%	100.0%
Other Countries	29.1%	44.4%	5.6%	0.3%	2.8%	2.5%	5.3%	7.8%	1.4%	0.9%	100.0%
TOTAL	34.3%	30.1%	8.5%	0.4%	6.8%	4.2%	6.9%	4.3%	1.2%	3.3%	100.0%



Column (%) Distribution												
AFRICA	39.3%	38.3%	32.9%	21.5%	67.5%	2.6%	4.0%	13.5%	6.7%	2.8%	33.6%	
South Africa	25.6%	27.9%	24.6%	8.6%	4.9%	1.2%	1.3%	2.5%	3.2%	1.3%	20.0%	
Angola	6.9%	1.8%	5.7%	4.6%	61.1%	0.2%	0.4%	1.2%	0.0%	0.4%	7.7%	
Botswana	0.5%	0.5%	0.6%	0.0%	0.1%	0.0%	0.0%	0.1%	0.0%	0.0%	0.4%	
Zambia	0.9%	1.0%	0.2%	6.2%	0.3%	0.3%	0.0%	0.4%	0.2%	0.1%	0.7%	
Zimbabwe	3.3%	2.7%	0.9%	1.1%	0.5%	0.0%	0.3%	0.8%	0.9%	0.1%	2.2%	
Other Africa	2.0%	4.4%	1.0%	1.0%	0.7%	0.9%	1.9%	8.5%	2.4%	0.9%	2.7%	
EUROPE	50.3%	35.6%	53.4%	67.6%	26.7%	90.4%	86.6%	54.3%	80.3%	93.9%	50.8%	
Germany	27.4%	13.6%	10.4%	40.0%	15.0%	18.6%	25.9%	8.5%	31.7%	61.7%	20.9%	
UK	3.8%	6.1%	12.2%	3.2%	0.8%	6.4%	3.5%	2.7%	7.0%	2.0%	5.0%	
Italy	1.8%	1.7%	2.3%	1.8%	0.9%	4.8%	7.1%	13.8%	9.0%	2.5%	2.9%	
France	3.4%	3.4%	11.2%	2.4%	2.0%	10.9%	16.0%	13.7%	8.5%	4.8%	5.7%	
Scandinavia	1.4%	1.2%	1.8%	1.4%	0.3%	9.0%	3.1%	1.7%	2.4%	2.0%	1.8%	
Austria	1.4%	1.2%	1.2%	2.9%	0.2%	1.2%	5.7%	2.9%	3.0%	5.2%	1.7%	
Holland/Netherlands	2.0%	1.3%	1.6%	1.0%	0.4%	22.6%	2.6%	2.0%	4.6%	3.6%	2.6%	
Switzerland	2.5%	3.3%	6.4%	5.7%	0.9%	3.6%	4.9%	0.8%	3.4%	5.9%	3.2%	
Spain	1.1%	0.9%	3.2%	1.1%	0.4%	2.1%	5.9%	1.3%	2.5%	0.4%	1.6%	
Portugal	0.4%	0.4%	0.7%	1.0%	3.7%	0.3%	0.3%	0.4%	0.8%	0.3%	0.7%	
Belgium	2.8%	0.8%	1.3%	3.0%	0.4%	5.3%	4.5%	4.1%	4.9%	3.1%	2.2%	
Russia	0.7%	0.4%	0.1%	1.1%	0.6%	1.1%	1.6%	0.2%	0.0%	0.3%	0.6%	
Other Europe	1.5%	1.5%	1.1%	3.2%	1.2%	4.7%	5.7%	2.3%	2.5%	2.2%	1.9%	
NORTH AMERICA	4.7%	8.3%	8.4%	6.7%	1.5%	4.1%	3.6%	8.2%	2.4%	1.7%	5.8%	
USA	3.7%	6.8%	6.9%	5.5%	1.3%	2.4%	3.0%	4.6%	2.0%	1.0%	4.6%	
Canada	1.0%	1.5%	1.5%	1.1%	0.3%	1.7%	0.6%	3.6%	0.4%	0.7%	1.2%	
OTHERS	5.7%	17.8%	5.4%	4.3%	4.3%	2.9%	5.9%	24.0%	10.5%	1.6%	9.8%	
United Arab Emirate	0.0%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	
China	1.3%	5.6%	1.9%	1.1%	0.4%	0.3%	2.2%	15.1%	4.9%	0.3%	3.2%	
Brazil	0.4%	1.0%	0.2%	0.0%	0.0%	0.0%	0.3%	1.2%	0.4%	0.1%	0.5%	
Japan	0.4%	1.2%	0.5%	0.0%	2.2%	0.1%	0.1%	0.0%	0.4%	0.1%	0.7%	
Other Countries	3.6%	6.2%	2.8%	3.2%	1.7%	2.5%	3.2%	7.7%	4.8%	1.2%	4.2%	
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	



Table 9: Tourist Arrivals by Nationality and Regional Border Posts, 2017

Nationality	Hosea Kutako Airport	Eros Airport	Walvis Bay Airport	Northern Border Posts	North Eastern Border Posts	Southern Border Posts	Trans-Kalahari Border Post	Other Airports	TOTAL
<b>AFRICA</b>	<b>114 630</b>	<b>783</b>	<b>20 820</b>	<b>283 654</b>	<b>375 249</b>	<b>207 780</b>	<b>84 981</b>	<b>2 652</b>	<b>1 090 549</b>
South Africa	61 235	592	18 441	13 574	39 235	151 132	39 548	2 211	325 968
Angola	31 492	106	0	266 681	66 199	38 484	116	50	403 129
Botswana	1 408	12	59	164	29 746	740	19 884	9	52 021
Zambia	2 452	36	476	2 083	187 963	1 361	822	96	195 289
Zimbabwe	7 992	12	773	736	45 042	11 861	22 739	86	89 241
Other Africa	10 051	24	1 071	416	7 065	4 203	1 872	199	24 901
<b>EUROPE</b>	<b>201 183</b>	<b>202</b>	<b>6 484</b>	<b>13 333</b>	<b>48 559</b>	<b>31 088</b>	<b>9 580</b>	<b>1 208</b>	<b>311 636</b>
Germany	83 921	24	1 576	1 652	19 446	11 169	4 903	329	123 022
UK	18 787	24	1 844	292	6 419	4 822	1 176	86	33 450
Italy	11 384	0	357	1 406	2 356	944	213	43	16 703
France	22 955	47	298	379	5 298	2 438	290	54	31 758
Scandinavia	6 930	0	298	1 632	1 334	1 265	375	5	11 839
Austria	6 878	0	89	155	1 848	783	229	15	9 997
Holland/Netherlands	10 421	12	387	268	3 237	3 508	1 154	10	18 997
Switzerland	13 142	24	0	174	3 971	1 850	451	59	19 670
Spain	6 010	0	357	184	997	1 285	221	91	9 146
Portugal	2 635	0	30	7 038	428	531	23	39	10 723
Belgium	8 891	36	119	0	1 498	1 050	237	0	11 830
Russia	1 887	12	565	0	689	297	0	124	3 573
Other Europe	7 341	24	565	153	1 037	1 147	308	352	10 927
<b>NORTH AMERICA</b>	<b>22 281</b>	<b>189</b>	<b>1 308</b>	<b>991</b>	<b>9 725</b>	<b>3 484</b>	<b>1 041</b>	<b>555</b>	<b>39 576</b>
USA	17 540	189	981	830	8 231	2 255	638	480	31 144
Canada	4 741	0	327	162	1 494	1 230	403	76	8 432
<b>OTHERS</b>	<b>29 331</b>	<b>36</b>	<b>3 004</b>	<b>2 354</b>	<b>9 913</b>	<b>10 461</b>	<b>2 118</b>	<b>464</b>	<b>57 681</b>
United Arab Emirate	30	0	0	753	1 091	2 637	87	1	4 598
China	8 881	0	1 071	403	1 510	2 477	213	30	14 584
Brazil	2 073	0	119	80	649	262	150	59	3 392
Japan	2 651	0	268	131	507	400	57	30	4 044
Other Countries	15 697	36	1 547	987	6 155	4 686	1 610	345	31 063
<b>TOTAL</b>	<b>367 424</b>	<b>1 209</b>	<b>31 617</b>	<b>300 332</b>	<b>443 446</b>	<b>252 814</b>	<b>97 720</b>	<b>4 880</b>	<b>1 499 442</b>



Row Percentage (%) Distribution									
AFRICA	10.5%	0.1%	1.9%	26.0%	34.4%	19.1%	7.8%	0.2%	100.0%
South Africa	18.8%	0.2%	5.7%	4.2%	12.0%	46.4%	12.1%	0.7%	100.0%
Angola	7.8%	0.0%	0.0%	66.2%	16.4%	9.5%	0.0%	0.0%	100.0%
Botswana	2.7%	0.0%	0.1%	0.3%	57.2%	1.4%	38.2%	0.0%	100.0%
Zambia	1.3%	0.0%	0.2%	1.1%	96.2%	0.7%	0.4%	0.0%	100.0%
Zimbabwe	9.0%	0.0%	0.9%	0.8%	50.5%	13.3%	25.5%	0.1%	100.0%
Other Africa	40.4%	0.1%	4.3%	1.7%	28.4%	16.9%	7.5%	0.8%	100.0%
EUROPE	64.6%	0.1%	2.1%	4.3%	15.6%	10.0%	3.1%	0.4%	100.0%
Germany	68.2%	0.0%	1.3%	1.3%	15.8%	9.1%	4.0%	0.3%	100.0%
UK	56.2%	0.1%	5.5%	0.9%	19.2%	14.4%	3.5%	0.3%	100.0%
Italy	68.2%	0.0%	2.1%	8.4%	14.1%	5.7%	1.3%	0.3%	100.0%
France	72.3%	0.1%	0.9%	1.2%	16.7%	7.7%	0.9%	0.2%	100.0%
Scandinavia	58.5%	0.0%	2.5%	13.8%	11.3%	10.7%	3.2%	0.0%	100.0%
Austria	68.8%	0.0%	0.9%	1.6%	18.5%	7.8%	2.3%	0.2%	100.0%
Holland/Netherlands	54.9%	0.1%	2.0%	1.4%	17.0%	18.5%	6.1%	0.1%	100.0%
Switzerland	66.8%	0.1%	0.0%	0.9%	20.2%	9.4%	2.3%	0.3%	100.0%
Spain	65.7%	0.0%	3.9%	2.0%	10.9%	14.0%	2.4%	1.0%	100.0%
Portugal	24.6%	0.0%	0.3%	65.6%	4.0%	5.0%	0.2%	0.4%	100.0%
Belgium	75.2%	0.3%	1.0%	0.0%	12.7%	8.9%	2.0%	0.0%	100.0%
Russia	52.8%	0.3%	15.8%	0.0%	19.3%	8.3%	0.0%	3.5%	100.0%
Other Europe	67.2%	0.2%	5.2%	1.4%	9.5%	10.5%	2.8%	3.2%	100.0%
NORTH AMERICA	56.3%	0.5%	3.3%	2.5%	24.6%	8.8%	2.6%	1.4%	100.0%
USA	56.3%	0.6%	3.2%	2.7%	26.4%	7.2%	2.0%	1.5%	100.0%
Canada	56.2%	0.0%	3.9%	1.9%	17.7%	14.6%	4.8%	0.9%	100.0%
OTHERS	50.8%	0.1%	5.2%	4.1%	17.2%	18.1%	3.7%	0.8%	100.0%
United Arab Emirate	0.6%	0.0%	0.0%	16.4%	23.7%	57.3%	1.9%	0.0%	100.0%
China	60.9%	0.0%	7.3%	2.8%	10.4%	17.0%	1.5%	0.2%	100.0%
Brazil	61.1%	0.0%	3.5%	2.4%	19.1%	7.7%	4.4%	1.7%	100.0%
Japan	65.5%	0.0%	6.6%	3.2%	12.5%	9.9%	1.4%	0.7%	100.0%
Other Countries	50.5%	0.1%	5.0%	3.2%	19.8%	15.1%	5.2%	1.1%	100.0%
TOTAL	24.5%	0.1%	2.1%	20.0%	29.6%	16.9%	6.5%	0.3%	100.0%



Column Percentage (%) Distribution

AFRICA	31.2%	64.7%	65.9%	94.4%	84.6%	82.2%	87.0%	54.3%	72.7%
South Africa	16.7%	49.0%	58.3%	4.5%	8.8%	59.8%	40.5%	45.3%	21.7%
Angola	8.6%	8.8%	0.0%	88.8%	14.9%	15.2%	0.1%	1.0%	26.9%
Botswana	0.4%	1.0%	0.2%	0.1%	6.7%	0.3%	20.3%	0.2%	3.5%
Zambia	0.7%	3.0%	1.5%	0.7%	42.4%	0.5%	0.8%	2.0%	13.0%
Zimbabwe	2.2%	1.0%	2.4%	0.2%	10.2%	4.7%	23.3%	1.8%	6.0%
Other Africa	2.7%	1.9%	3.4%	0.1%	1.6%	1.7%	1.9%	4.1%	1.7%
EUROPE	54.8%	16.7%	20.5%	4.4%	11.0%	12.3%	9.8%	24.8%	20.8%
Germany	22.8%	1.9%	5.0%	0.6%	4.4%	4.4%	5.0%	6.8%	8.2%
UK	5.1%	1.9%	5.8%	0.1%	1.4%	1.9%	1.2%	1.8%	2.2%
Italy	3.1%	0.0%	1.1%	0.5%	0.5%	0.4%	0.2%	0.9%	1.1%
France	6.2%	3.9%	0.9%	0.1%	1.2%	1.0%	0.3%	1.1%	2.1%
Scandinavia	1.9%	0.0%	0.9%	0.5%	0.3%	0.5%	0.4%	0.1%	0.8%
Austria	1.9%	0.0%	0.3%	0.1%	0.4%	0.3%	0.2%	0.3%	0.7%
Holland/Netherlands	2.8%	1.0%	1.2%	0.1%	0.7%	1.4%	1.2%	0.2%	1.3%
Switzerland	3.6%	1.9%	0.0%	0.1%	0.9%	0.7%	0.5%	1.2%	1.3%
Spain	1.6%	0.0%	1.1%	0.1%	0.2%	0.5%	0.2%	1.9%	0.6%
Portugal	0.7%	0.0%	0.1%	2.3%	0.1%	0.2%	0.0%	0.8%	0.7%
Belgium	2.4%	3.0%	0.4%	0.0%	0.3%	0.4%	0.2%	0.0%	0.8%
Russia	0.5%	1.0%	1.8%	0.0%	0.2%	0.1%	0.0%	2.5%	0.2%
Other Europe	2.0%	1.9%	1.8%	0.1%	0.2%	0.5%	0.3%	7.2%	0.7%
NORTH AMERICA	6.1%	15.7%	4.1%	0.3%	2.2%	1.4%	1.1%	11.4%	2.6%
USA	4.8%	15.7%	3.1%	0.3%	1.9%	0.9%	0.7%	9.8%	2.1%
Canada	1.3%	0.0%	1.0%	0.1%	0.3%	0.5%	0.4%	1.6%	0.6%
OTHERS	8.0%	3.0%	9.5%	0.8%	2.2%	4.1%	2.2%	9.5%	3.8%
United Arab Emirate	0.0%	0.0%	0.0%	0.3%	0.2%	1.0%	0.1%	0.0%	0.3%
China	2.4%	0.0%	3.4%	0.1%	0.3%	1.0%	0.2%	0.6%	1.0%
Brazil	0.6%	0.0%	0.4%	0.0%	0.1%	0.1%	0.2%	1.2%	0.2%
Japan	0.7%	0.0%	0.8%	0.0%	0.1%	0.2%	0.1%	0.6%	0.3%
Other Countries	4.3%	3.0%	4.9%	0.3%	1.4%	1.9%	1.6%	7.1%	2.1%
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



Table 10: Tourist Arrivals by Nationality and Intended Length of Stay, 2017

Nationality	2-3 days	4-7 days	8-14 days	15-21 days	22 - 364 days	Total Tourist Arrivals	Average Duration Stay
<b>AFRICA</b>	<b>180 376</b>	<b>286 188</b>	<b>249 609</b>	<b>159 883</b>	<b>214 492</b>	<b>1 090 549</b>	<b>20</b>
South Africa	53 255	105 890	90 671	34 545	41 608	325 968	16
Angola	67 929	82 351	74 593	72 921	105 335	403 129	16
Botswana	14 990	18 201	8 952	3 351	6 528	52 021	13
Zambia	34 719	54 660	47 297	35 088	23 525	195 289	15
Zimbabwe	6 965	18 062	21 573	10 390	32 251	89 241	33
Other Africa	2 520	7 024	6 523	3 588	5 246	24 901	27
<b>EUROPE</b>	<b>26 400</b>	<b>49 803</b>	<b>115 882</b>	<b>78 666</b>	<b>40 886</b>	<b>311 636</b>	<b>18</b>
Germany	5 135	17 878	46 545	34 840	18 623	123 022	20
UK	4 663	7 576	12 151	5 895	3 165	33 450	15
Italy	953	3 011	8 217	3 140	1 382	16 703	16
France	3 087	4 140	13 789	7 954	2 788	31 758	17
Scandinavia	1 416	1 897	4 244	1 913	2 369	11 839	22
Austria	631	1 606	3 576	2 540	1 643	9 997	21
Holland/Netherlands	2 279	3 007	5 610	5 516	2 585	18 997	17
Switzerland	1 911	2 230	5 841	6 257	3 431	19 670	17
Spain	977	1 460	3 350	2 123	1 236	9 146	19
Portugal	1 862	3 044	3 057	1 794	966	10 723	13
Belgium	1 243	1 015	4 651	4 021	900	11 830	16
Russia	744	974	1 030	318	507	3 573	19
Other Europe	1 498	1 964	3 818	2 356	1 291	10 927	19
<b>NORTH AMERICA</b>	<b>5 518</b>	<b>11 413</b>	<b>12 713</b>	<b>4 712</b>	<b>5 220</b>	<b>39 576</b>	<b>17</b>
USA	4 232	9 663	9 909	3 186	4 154	31 144	18
Canada	1 286	1 749	2 804	1 526	1 066	8 432	15
<b>OTHERS</b>	<b>5 991</b>	<b>15 140</b>	<b>19 215</b>	<b>6 332</b>	<b>11 003</b>	<b>57 681</b>	<b>21</b>
United Arab Emirate	0	112	2 393	575	1 519	4 598	20
China	1 201	4 413	3 516	991	4 462	14 584	33
Brazil	365	1 769	863	136	259	3 392	19
Japan	516	1 114	1 424	555	435	4 044	16
Other Countries	3 908	7 733	11 019	4 075	4 328	31 063	20
<b>TOTAL</b>	<b>218 285</b>	<b>362 544</b>	<b>397 418</b>	<b>249 593</b>	<b>271 602</b>	<b>1 499 442</b>	<b>19</b>



Row Percentage (%) Distribution							
AFRICA	16.5%	26.2%	22.9%	14.7%	19.7%	100.0%	20
South Africa	16.3%	32.5%	27.8%	10.6%	12.8%	100.0%	16
Angola	16.9%	20.4%	18.5%	18.1%	26.1%	100.0%	16
Botswana	28.8%	35.0%	17.2%	6.4%	12.5%	100.0%	13
Zambia	17.8%	28.0%	24.2%	18.0%	12.0%	100.0%	15
Zimbabwe	7.8%	20.2%	24.2%	11.6%	36.1%	100.0%	33
Other Africa	10.1%	28.2%	26.2%	14.4%	21.1%	100.0%	27
EUROPE	8.5%	16.0%	37.2%	25.2%	13.1%	100.0%	18
Germany	4.2%	14.5%	37.8%	28.3%	15.1%	100.0%	20
UK	13.9%	22.6%	36.3%	17.6%	9.5%	100.0%	15
Italy	5.7%	18.0%	49.2%	18.8%	8.3%	100.0%	16
France	9.7%	13.0%	43.4%	25.0%	8.8%	100.0%	17
Scandinavia	12.0%	16.0%	35.9%	16.2%	20.0%	100.0%	22
Austria	6.3%	16.1%	35.8%	25.4%	16.4%	100.0%	21
Holland/Netherlands	12.0%	15.8%	29.5%	29.0%	13.6%	100.0%	17
Switzerland	9.7%	11.3%	29.7%	31.8%	17.4%	100.0%	17
Spain	10.7%	16.0%	36.6%	23.2%	13.5%	100.0%	19
Portugal	17.4%	28.4%	28.5%	16.7%	9.0%	100.0%	13
Belgium	10.5%	8.6%	39.3%	34.0%	7.6%	100.0%	16
Russia	20.8%	27.3%	28.8%	8.9%	14.2%	100.0%	19
Other Europe	13.7%	18.0%	34.9%	21.6%	11.8%	100.0%	19
NORTH AMERICA	13.9%	28.8%	32.1%	11.9%	13.2%	100.0%	17
USA	13.6%	31.0%	31.8%	10.2%	13.3%	100.0%	18
Canada	15.3%	20.7%	33.3%	18.1%	12.6%	100.0%	15
OTHERS	10.4%	26.2%	33.3%	11.0%	19.1%	100.0%	21
United Arab Emirate	0.0%	2.4%	52.0%	12.5%	33.0%	100.0%	20
China	8.2%	30.3%	24.1%	6.8%	30.6%	100.0%	33
Brazil	10.8%	52.1%	25.5%	4.0%	7.6%	100.0%	19
Japan	12.8%	27.5%	35.2%	13.7%	10.7%	100.0%	16
Other Countries	12.6%	24.9%	35.5%	13.1%	13.9%	100.0%	20
TOTAL	14.6%	24.2%	26.5%	16.6%	18.1%	100.0%	19



Column Percentage (%) Distribution							
AFRICA	82.6%	78.9%	62.8%	64.1%	79.0%	72.7%	20
South Africa	24.4%	29.2%	22.8%	13.8%	15.3%	21.7%	16
Angola	31.1%	22.7%	18.8%	29.2%	38.8%	26.9%	16
Botswana	6.9%	5.0%	2.3%	1.3%	2.4%	3.5%	13
Zambia	15.9%	15.1%	11.9%	14.1%	8.7%	13.0%	15
Zimbabwe	3.2%	5.0%	5.4%	4.2%	11.9%	6.0%	33
Other Africa	1.2%	1.9%	1.6%	1.4%	1.9%	1.7%	27
EUROPE	12.1%	13.7%	29.2%	31.5%	15.1%	20.8%	18
Germany	2.4%	4.9%	11.7%	14.0%	6.9%	8.2%	20
UK	2.1%	2.1%	3.1%	2.4%	1.2%	2.2%	15
Italy	0.4%	0.8%	2.1%	1.3%	0.5%	1.1%	16
France	1.4%	1.1%	3.5%	3.2%	1.0%	2.1%	17
Scandinavia	0.6%	0.5%	1.1%	0.8%	0.9%	0.8%	22
Austria	0.3%	0.4%	0.9%	1.0%	0.6%	0.7%	21
Holland/Netherlands	1.0%	0.8%	1.4%	2.2%	1.0%	1.3%	17
Switzerland	0.9%	0.6%	1.5%	2.5%	1.3%	1.3%	17
Spain	0.4%	0.4%	0.8%	0.9%	0.5%	0.6%	19
Portugal	0.9%	0.8%	0.8%	0.7%	0.4%	0.7%	13
Belgium	0.6%	0.3%	1.2%	1.6%	0.3%	0.8%	16
Russia	0.3%	0.3%	0.3%	0.1%	0.2%	0.2%	19
Other Europe	0.7%	0.5%	1.0%	0.9%	0.5%	0.7%	19
NORTH AMERICA	2.5%	3.1%	3.2%	1.9%	1.9%	2.6%	17
USA	1.9%	2.7%	2.5%	1.3%	1.5%	2.1%	18
Canada	0.6%	0.5%	0.7%	0.6%	0.4%	0.6%	15
OTHERS	2.7%	4.2%	4.8%	2.5%	4.1%	3.8%	21
United Arab Emirate	0.0%	0.0%	0.6%	0.2%	0.6%	0.3%	20
China	0.6%	1.2%	0.9%	0.4%	1.6%	1.0%	33
Brazil	0.2%	0.5%	0.2%	0.1%	0.1%	0.2%	19
Japan	0.2%	0.3%	0.4%	0.2%	0.2%	0.3%	16
Other Countries	1.8%	2.1%	2.8%	1.6%	1.6%	2.1%	20
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	19



Table 11: Tourist Arrivals by Nationality and Month, 2017

Nationality	January	February	March	April	May	June	July	August	September	October	November	December	TOTAL
AFRICA	92 091	82 103	86 076	78 181	84 503	86 100	112 258	87 231	82 551	90 730	100 194	108 530	1 090 549
South Africa	23 198	22 705	22 675	25 762	26 948	31 685	36 628	27 609	25 409	23 069	25 745	34 537	325 968
Angola	38 409	28 413	34 580	25 442	29 346	24 484	46 882	29 956	29 103	35 129	42 337	39 048	403 129
Botswana	4 227	3 608	4 185	3 766	4 039	5 096	5 471	4 275	3 618	4 043	3 635	6 059	52 021
Zambia	17 994	16 218	14 928	15 654	14 475	15 725	14 953	17 737	14 957	17 062	16 027	19 560	195 289
Zimbabwe	6 189	8 316	7 765	5 460	7 174	7 660	6 249	6 104	8 036	8 926	10 541	6 821	89 241
Other Africa	2 075	2 844	1 944	2 097	2 522	1 452	2 076	1 550	1 427	2 502	1 909	2 504	24 901
EUROPE	20 332	22 830	23 967	25 248	23 025	19 197	31 337	31 934	30 753	31 876	27 056	24 081	311 636
Germany	9 036	8 189	8 793	13 043	9 434	8 889	7 494	11 878	14 412	11 065	12 276	8 512	123 022
UK	1 776	2 884	3 302	2 307	2 822	2 058	3 975	2 837	2 889	3 541	2 571	2 489	33 450
Italy	1 292	656	1 341	709	882	1 246	1 908	3 838	982	1 647	1 108	1 094	16 703
France	1 484	1 826	1 630	2 067	3 564	1 490	3 378	3 278	4 132	3 700	2 587	2 623	31 758
Scandinavia	1 210	2 172	1 085	571	909	396	905	726	454	1 255	865	1 289	11 839
Austria	783	952	1 075	400	310	409	1 163	1 072	638	1 510	544	1 141	9 997
Holland/Netherlands	874	1 054	1 202	1 478	1 739	1 241	2 839	1 726	1 592	1 968	1 789	1 498	18 997
Switzerland	883	1 360	1 661	1 665	826	754	3 085	1 732	2 312	2 555	1 549	1 289	19 670
Spain	422	264	423	582	487	551	1 551	1 882	878	687	614	804	9 146
Portugal	676	1 059	1 866	321	623	686	1 264	918	857	862	688	901	10 723
Belgium	466	930	460	783	553	512	2 356	1 125	878	1 604	1 359	803	11 830
Russia	440	201	266	417	298	126	192	406	188	285	138	616	3 573
Other Europe	989	1 284	861	904	579	838	1 227	518	541	1 196	967	1 023	10 927
NORTH AMERICA	2 177	3 035	4 427	2 697	3 258	4 237	3 271	3 082	3 531	3 598	2 819	3 442	39 576
USA	1 880	2 143	3 699	2 102	2 675	3 676	2 437	2 331	2 941	2 645	1 836	2 777	31 144
Canada	297	892	728	594	583	562	835	751	590	952	983	665	8 432
OTHERS	4 344	3 561	5 023	4 805	4 254	4 488	7 502	5 018	4 246	5 464	3 973	5 004	57 681
United Arab Emirate	587	11	386	481	183	187	776	291	123	731	170	672	4 598
China	1 299	915	1 160	994	938	1 261	2 116	1 265	891	1 643	872	1 230	14 584
Brazil	173	191	389	156	247	161	216	507	131	681	125	418	3 392
Japan	333	416	930	209	174	307	314	373	268	244	160	316	4 044
Other Countries	1 951	2 028	2 159	2 966	2 712	2 572	4 080	2 582	2 834	2 165	2 648	2 368	31 063
TOTAL	118 943	111 529	119 493	110 931	115 040	114 023	154 368	127 265	121 082	131 668	134 043	141 056	1 499 442







Column Percentage (%) Distribution

	77.4%	73.6%	72.0%	70.5%	73.5%	75.5%	72.7%	68.5%	68.2%	68.9%	74.7%	76.9%	72.7%
AFRICA													
South Africa	19.5%	20.4%	19.0%	23.2%	23.4%	27.8%	23.7%	21.7%	21.0%	17.5%	19.2%	24.5%	21.7%
Angola	32.3%	25.5%	28.9%	22.9%	25.5%	21.5%	30.4%	23.5%	24.0%	26.7%	31.6%	27.7%	26.9%
Botswana	3.6%	3.2%	3.5%	3.4%	3.5%	4.5%	3.5%	3.4%	3.0%	3.1%	2.7%	4.3%	3.5%
Zambia	15.1%	14.5%	12.5%	14.1%	12.6%	13.8%	9.7%	13.9%	12.4%	13.0%	12.0%	13.9%	13.0%
Zimbabwe	5.2%	7.5%	6.5%	4.9%	6.2%	6.7%	4.0%	4.8%	6.6%	6.8%	7.9%	4.8%	6.0%
Other Africa	1.7%	2.5%	1.6%	1.9%	2.2%	1.3%	1.3%	1.2%	1.2%	1.9%	1.4%	1.8%	1.7%
EUROPE	17.1%	20.5%	20.1%	22.8%	20.0%	16.8%	20.3%	25.1%	25.4%	24.2%	20.2%	17.1%	20.8%
Germany	7.6%	7.3%	7.4%	11.8%	8.2%	7.8%	4.9%	9.3%	11.9%	8.4%	9.2%	6.0%	8.2%
UK	1.5%	2.6%	2.8%	2.1%	2.5%	1.8%	2.6%	2.2%	2.4%	2.7%	1.9%	1.8%	2.2%
Italy	1.1%	0.6%	1.1%	0.6%	0.8%	1.1%	1.2%	3.0%	0.8%	1.3%	0.8%	0.8%	1.1%
France	1.2%	1.6%	1.4%	1.9%	3.1%	1.3%	2.2%	2.6%	3.4%	2.8%	1.9%	1.9%	2.1%
Scandinavia	1.0%	1.9%	0.9%	0.5%	0.8%	0.3%	0.6%	0.6%	0.4%	1.0%	0.6%	0.9%	0.8%
Austria	0.7%	0.9%	0.9%	0.4%	0.3%	0.4%	0.8%	0.8%	0.5%	1.1%	0.4%	0.8%	0.7%
Holland/Netherlands	0.7%	0.9%	1.0%	1.3%	1.5%	1.1%	1.8%	1.4%	1.3%	1.5%	1.3%	1.1%	1.3%
Switzerland	0.7%	1.2%	1.4%	1.5%	0.7%	0.7%	2.0%	1.4%	1.9%	1.9%	1.2%	0.9%	1.3%
Spain	0.4%	0.2%	0.4%	0.5%	0.4%	0.5%	1.0%	1.5%	0.7%	0.5%	0.5%	0.6%	0.6%
Portugal	0.6%	0.9%	1.6%	0.3%	0.5%	0.6%	0.8%	0.7%	0.7%	0.7%	0.5%	0.6%	0.7%
Belgium	0.4%	0.8%	0.4%	0.7%	0.5%	0.4%	1.5%	0.9%	0.7%	1.2%	1.0%	0.6%	0.8%
Russia	0.4%	0.2%	0.2%	0.4%	0.3%	0.1%	0.1%	0.3%	0.2%	0.2%	0.1%	0.4%	0.2%
Other Europe	0.8%	1.2%	0.7%	0.8%	0.5%	0.7%	0.8%	0.4%	0.4%	0.9%	0.7%	0.7%	0.7%
NORTH AMERICA	1.8%	2.7%	3.7%	2.4%	2.8%	3.7%	2.1%	2.4%	2.9%	2.7%	2.1%	2.4%	2.6%
USA	1.6%	1.9%	3.1%	1.9%	2.3%	3.2%	1.6%	1.8%	2.4%	2.0%	1.4%	2.0%	2.1%
Canada	0.2%	0.8%	0.6%	0.5%	0.5%	0.5%	0.5%	0.6%	0.5%	0.7%	0.7%	0.5%	0.6%
OTHERS	3.7%	3.2%	4.2%	4.3%	3.7%	3.9%	4.9%	3.9%	3.5%	4.1%	3.0%	3.5%	3.8%
United Arab Emirate	0.5%	0.0%	0.3%	0.4%	0.2%	0.2%	0.5%	0.2%	0.1%	0.6%	0.1%	0.5%	0.3%
China	1.1%	0.8%	1.0%	0.9%	0.8%	1.1%	1.4%	1.0%	0.7%	1.2%	0.7%	0.9%	1.0%
Brazil	0.1%	0.2%	0.3%	0.1%	0.2%	0.1%	0.1%	0.4%	0.1%	0.5%	0.1%	0.3%	0.2%
Japan	0.3%	0.4%	0.8%	0.2%	0.2%	0.3%	0.2%	0.3%	0.2%	0.2%	0.1%	0.2%	0.3%
Other Countries	1.6%	1.8%	1.8%	2.7%	2.4%	2.3%	2.6%	2.0%	2.3%	1.6%	2.0%	1.7%	2.1%
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



Table 12: Tourist Arrivals by Nationality and Seasonality, 2017

Nationality	QUARTER					SEASONALITY			
	Jan-March	April-June	July-Sept	Oct-Dec	TOTAL	Jan-April	May-Aug	Sept-Dec	TOTAL
<b>AFRICA</b>	<b>260 270</b>	<b>248 785</b>	<b>282 040</b>	<b>299 454</b>	<b>1 090 549</b>	<b>338 451</b>	<b>370 092</b>	<b>382 005</b>	<b>1 090 549</b>
South Africa	68 577	84 395	89 646	83 350	325 968	94 339	122 869	108 760	325 968
Angola	101 401	79 272	105 941	116 514	403 129	126 843	130 667	145 618	403 129
Botswana	12 020	12 900	13 364	13 737	52 021	15 786	18 880	17 355	52 021
Zambia	49 139	45 853	47 648	52 649	195 289	64 793	62 889	67 606	195 289
Zimbabwe	22 270	20 294	20 389	26 288	89 241	27 730	27 187	34 324	89 241
Other Africa	6 862	6 071	5 053	6 916	24 901	8 960	7 599	8 343	24 901
<b>EUROPE</b>	<b>67 128</b>	<b>67 471</b>	<b>94 024</b>	<b>83 013</b>	<b>311 636</b>	<b>92 376</b>	<b>105 494</b>	<b>113 766</b>	<b>311 636</b>
Germany	26 018	31 366	33 784	31 853	123 022	39 062	37 695	46 266	123 022
UK	7 962	7 187	9 700	8 601	33 450	10 269	11 691	11 490	33 450
Italy	3 289	2 837	6 728	3 849	16 703	3 998	7 874	4 831	16 703
France	4 940	7 122	10 787	8 910	31 758	7 007	11 710	13 041	31 758
Scandinavia	4 467	1 876	2 086	3 410	11 839	5 038	2 937	3 864	11 839
Austria	2 810	1 119	2 873	3 195	9 997	3 210	2 954	3 833	9 997
Holland/Netherlands	3 129	4 458	6 156	5 255	18 997	4 607	7 544	6 846	18 997
Switzerland	3 904	3 245	7 129	5 393	19 670	5 569	6 397	7 705	19 670
Spain	1 110	1 620	4 310	2 105	9 146	1 692	4 471	2 983	9 146
Portugal	3 601	1 631	3 039	2 452	10 723	3 922	3 492	3 309	10 723
Belgium	1 857	1 848	4 359	3 766	11 830	2 639	4 547	4 644	11 830
Russia	907	841	786	1 039	3 573	1 324	1 022	1 227	3 573
Other Europe	3 134	2 321	2 286	3 185	10 927	4 038	3 162	3 726	10 927
<b>NORTH AMERICA</b>	<b>9 640</b>	<b>10 192</b>	<b>9 885</b>	<b>9 859</b>	<b>39 576</b>	<b>12 336</b>	<b>13 849</b>	<b>13 391</b>	<b>39 576</b>
USA	7 723	8 453	7 709	7 259	31 144	9 825	11 119	10 200	31 144
Canada	1 917	1 739	2 176	2 600	8 432	2 511	2 730	3 190	8 432
<b>OTHERS</b>	<b>12 928</b>	<b>13 547</b>	<b>16 766</b>	<b>14 441</b>	<b>57 681</b>	<b>17 733</b>	<b>21 261</b>	<b>18 687</b>	<b>57 681</b>
United Arab Emirate	984	851	1 190	1 573	4 598	1 465	1 437	1 696	4 598
China	3 374	3 194	4 272	3 744	14 584	4 368	5 581	4 635	14 584
Brazil	753	563	853	1 223	3 392	909	1 130	1 354	3 392
Japan	1 679	689	955	720	4 044	1 888	1 168	988	4 044
Other Countries	6 137	8 250	9 496	7 180	31 063	9 103	11 946	10 014	31 063
<b>TOTAL</b>	<b>349 965</b>	<b>339 994</b>	<b>402 716</b>	<b>406 767</b>	<b>1 499 442</b>	<b>460 896</b>	<b>510 697</b>	<b>527 849</b>	<b>1 499 442</b>



Row Percentage (%) Distribution									
AFRICA	23.9%	22.8%	25.9%	27.5%	100.0%	31.0%	33.9%	35.0%	100.0%
South Africa	21.0%	25.9%	27.5%	25.6%	100.0%	28.9%	37.7%	33.4%	100.0%
Angola	25.2%	19.7%	26.3%	28.9%	100.0%	31.5%	32.4%	36.1%	100.0%
Botswana	23.1%	24.8%	25.7%	26.4%	100.0%	30.3%	36.3%	33.4%	100.0%
Zambia	25.2%	23.5%	24.4%	27.0%	100.0%	33.2%	32.2%	34.6%	100.0%
Zimbabwe	25.0%	22.7%	22.8%	29.5%	100.0%	31.1%	30.5%	38.5%	100.0%
Other Africa	27.6%	24.4%	20.3%	27.8%	100.0%	36.0%	30.5%	33.5%	100.0%
EUROPE	21.5%	21.7%	30.2%	26.6%	100.0%	29.6%	33.9%	36.5%	100.0%
Germany	21.1%	25.5%	27.5%	25.9%	100.0%	31.8%	30.6%	37.6%	100.0%
UK	23.8%	21.5%	29.0%	25.7%	100.0%	30.7%	35.0%	34.3%	100.0%
Italy	19.7%	17.0%	40.3%	23.0%	100.0%	23.9%	47.1%	28.9%	100.0%
France	15.6%	22.4%	34.0%	28.1%	100.0%	22.1%	36.9%	41.1%	100.0%
Scandinavia	37.7%	15.8%	17.6%	28.8%	100.0%	42.6%	24.8%	32.6%	100.0%
Austria	28.1%	11.2%	28.7%	32.0%	100.0%	32.1%	29.6%	38.3%	100.0%
Holland/Netherlands	16.5%	23.5%	32.4%	27.7%	100.0%	24.3%	39.7%	36.0%	100.0%
Switzerland	19.8%	16.5%	36.2%	27.4%	100.0%	28.3%	32.5%	39.2%	100.0%
Spain	12.1%	17.7%	47.1%	23.0%	100.0%	18.5%	48.9%	32.6%	100.0%
Portugal	33.6%	15.2%	28.3%	22.9%	100.0%	36.6%	32.6%	30.9%	100.0%
Belgium	15.7%	15.6%	36.8%	31.8%	100.0%	22.3%	38.4%	39.3%	100.0%
Russia	25.4%	23.5%	22.0%	29.1%	100.0%	37.1%	28.6%	34.3%	100.0%
Other Europe	28.7%	21.2%	20.9%	29.2%	100.0%	37.0%	28.9%	34.1%	100.0%
NORTH AMERICA	24.4%	25.8%	25.0%	24.9%	100.0%	31.2%	35.0%	33.8%	100.0%
USA	24.8%	27.1%	24.8%	23.3%	100.0%	31.5%	35.7%	32.8%	100.0%
Canada	22.7%	20.6%	25.8%	30.8%	100.0%	29.8%	32.4%	37.8%	100.0%
OTHERS	22.4%	23.5%	29.1%	25.0%	100.0%	30.7%	36.9%	32.4%	100.0%
United Arab Emirate	21.4%	18.5%	25.9%	34.2%	100.0%	31.9%	31.3%	36.9%	100.0%
China	23.1%	21.9%	29.3%	25.7%	100.0%	30.0%	38.3%	31.8%	100.0%
Brazil	22.2%	16.6%	25.2%	36.0%	100.0%	26.8%	33.3%	39.9%	100.0%
Japan	41.5%	17.0%	23.6%	17.8%	100.0%	46.7%	28.9%	24.4%	100.0%
Other Countries	19.8%	26.6%	30.6%	23.1%	100.0%	29.3%	38.5%	32.2%	100.0%
TOTAL	23.3%	22.7%	26.9%	27.1%	100.0%	30.7%	34.1%	35.2%	100.0%



Column Percentage (%) Distribution										
AFRICA	74.4%	73.2%	70.0%	73.6%	72.7%	73.4%	72.5%	72.4%	72.7%	
South Africa	19.6%	24.8%	22.3%	20.5%	21.7%	20.5%	24.1%	20.6%	21.7%	
Angola	29.0%	23.3%	26.3%	28.6%	26.9%	27.5%	25.6%	27.6%	26.9%	
Botswana	3.4%	3.8%	3.3%	3.4%	3.5%	3.4%	3.7%	3.3%	3.5%	
Zambia	14.0%	13.5%	11.8%	12.9%	13.0%	14.1%	12.3%	12.8%	13.0%	
Zimbabwe	6.4%	6.0%	5.1%	6.5%	6.0%	6.0%	5.3%	6.5%	6.0%	
Other Africa	2.0%	1.8%	1.3%	1.7%	1.7%	1.9%	1.5%	1.6%	1.7%	
EUROPE	19.2%	19.8%	23.3%	20.4%	20.8%	20.0%	20.7%	21.6%	20.8%	
Germany	7.4%	9.2%	8.4%	7.8%	8.2%	8.5%	7.4%	8.8%	8.2%	
UK	2.3%	2.1%	2.4%	2.1%	2.2%	2.2%	2.3%	2.2%	2.2%	
Italy	0.9%	0.8%	1.7%	0.9%	1.1%	0.9%	1.5%	0.9%	1.1%	
France	1.4%	2.1%	2.7%	2.2%	2.1%	1.5%	2.3%	2.5%	2.1%	
Scandinavia	1.3%	0.6%	0.5%	0.8%	0.8%	1.1%	0.6%	0.7%	0.8%	
Austria	0.8%	0.3%	0.7%	0.8%	0.7%	0.7%	0.6%	0.7%	0.7%	
Holland/Netherlands	0.9%	1.3%	1.5%	1.3%	1.3%	1.0%	1.5%	1.3%	1.3%	
Switzerland	1.1%	1.0%	1.8%	1.3%	1.3%	1.2%	1.3%	1.5%	1.3%	
Spain	0.3%	0.5%	1.1%	0.5%	0.6%	0.4%	0.9%	0.6%	0.6%	
Portugal	1.0%	0.5%	0.8%	0.6%	0.7%	0.9%	0.7%	0.6%	0.7%	
Belgium	0.5%	0.5%	1.1%	0.9%	0.8%	0.6%	0.9%	0.9%	0.8%	
Russia	0.3%	0.2%	0.2%	0.3%	0.2%	0.3%	0.2%	0.2%	0.2%	
Other Europe	0.9%	0.7%	0.6%	0.8%	0.7%	0.9%	0.6%	0.7%	0.7%	
NORTH AMERICA	2.8%	3.0%	2.5%	2.4%	2.6%	2.7%	2.7%	2.5%	2.6%	
USA	2.2%	2.5%	1.9%	1.8%	2.1%	2.1%	2.2%	1.9%	2.1%	
Canada	0.5%	0.5%	0.5%	0.6%	0.6%	0.5%	0.5%	0.6%	0.6%	
OTHERS	3.7%	4.0%	4.2%	3.6%	3.8%	3.8%	4.2%	3.5%	3.8%	
United Arab Emirate	0.3%	0.3%	0.3%	0.4%	0.3%	0.3%	0.3%	0.3%	0.3%	
China	1.0%	0.9%	1.1%	0.9%	1.0%	0.9%	1.1%	0.9%	1.0%	
Brazil	0.2%	0.2%	0.2%	0.3%	0.2%	0.2%	0.2%	0.3%	0.2%	
Japan	0.5%	0.2%	0.2%	0.2%	0.3%	0.4%	0.2%	0.2%	0.3%	
Other Countries	1.8%	2.4%	2.4%	1.8%	2.1%	2.0%	2.3%	1.9%	2.1%	
TOTAL	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	



Table 13: Accommodation Capacity Report, 2017

TOTALS	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average
Establishments	610	601	573	576	573	559	482	466	358	332	208	199	461
Beds	17986	17508	17146	17336	18123	17728	13644	12312	10361	10147	4638	4663	13466
Rooms	8104	7954	8922	9160	8439	8603	6841	6220	4971	4752	7803	7541	7442
Beds Available	539614	488909	520724	501030	536574	508255	413353	393598	303286	308485	136947	140562	399278
Beds Sold	168906	123905	153520	181584	188872	149331	178188	180537	148170	151747	53407	43998	143514
<b>Bed Occupancy</b>	31.3%	25.3%	29.5%	36.2%	35.2%	29.4%	43.1%	45.9%	48.9%	49.2%	39.0%	31.3%	35.94%

Table 14: Average Bed Occupancy by Years, 2013 - 2017

Year	January	February	March	April	May	June	July	August	September	October	November	December	Average Bed Occupancy
2013	23%	29%	28%	44%	32%	31%	36%	47%	43%	45%	46%	34%	37%
2014	27%	34%	33%	39%	34%	31%	41%	47%	46%	45%	37%	31%	38%
2015	21%	25%	28%	29%	30%	25%	33%	39%	32%	36%	37%	13%	28%
2016	24%	25%	32%	32%	34%	27%	41%	42%	38%	35%	40%	36%	33%
2017	31%	25%	29%	36%	35%	29%	43%	46%	49%	49%	39%	31%	36%

Table 14: Bed Occupancy by Type of Accommodations, 2017

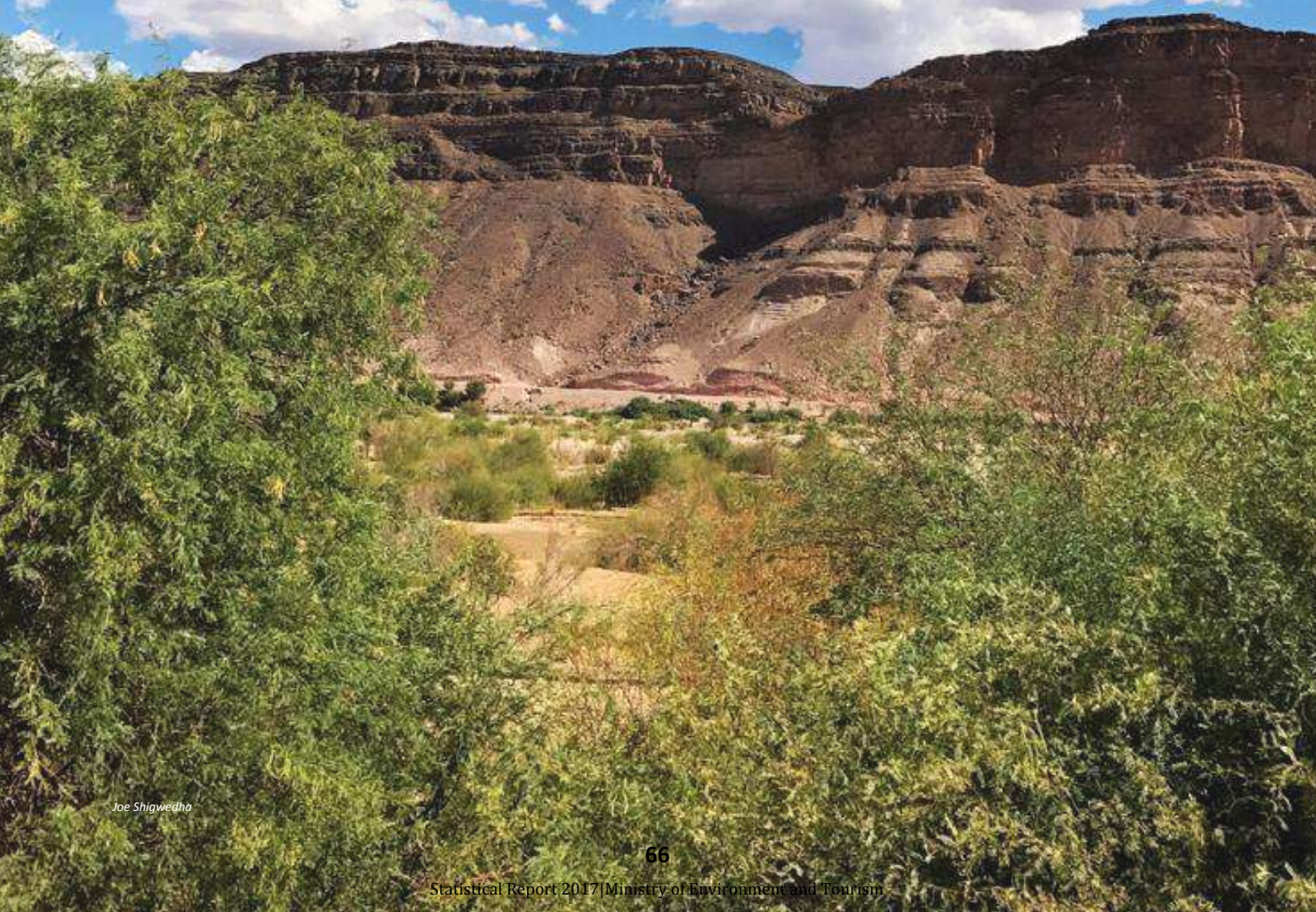
Types of Accommodation	January	February	March	April	May	June	July	August	September	October	November	December	Average Occupancy
Backpackers Hotel Accommodation	29.3%	22.0%	23.8%	21.2%	21.1%	24.2%	19.7%	18.3%	40.3%	28.5%	16.3%	21.2%	24.4%
Bed And Breakfast Accommodation	13.2%	14.2%	17.1%	11.3%	35.7%	13.0%	28.4%	18.5%	19.4%	16.7%	17.3%	8.3%	18.6%
Guest Farms	11.3%	8.3%	16.3%	22.2%	17.3%	14.3%	23.0%	54.9%	22.4%	19.4%	18.1%	13.9%	19.8%
Guest Houses	62.1%	21.9%	23.1%	27.0%	28.1%	22.9%	34.1%	37.0%	34.4%	36.7%	37.2%	24.4%	32.6%
Hotels	27.4%	29.8%	35.0%	42.2%	47.0%	34.4%	45.7%	43.6%	55.4%	64.1%	29.4%	29.4%	40.7%
Hotel Pensions	37.4%	37.9%	39.3%	37.2%	38.8%	33.8%	40.7%	42.4%	16.5%	17.7%	37.8%	36.2%	33.0%
Lodges	33.0%	31.0%	33.2%	45.8%	37.4%	35.2%	57.4%	61.8%	85.2%	79.8%	90.8%	64.4%	46.8%
Permanent Tented Camps	16.0%	17.5%	27.2%	37.0%	54.4%	58.7%	52.9%	62.4%	87.0%	94.9%	92.6%	75.7%	47.2%
Rest Camps	23.8%	22.4%	25.1%	37.9%	32.5%	28.0%	52.2%	47.0%	42.3%	36.2%	14.8%	26.2%	30.9%
Self Catering Accommodations	21.3%	24.0%	29.5%	24.6%	21.5%	23.4%	26.0%	25.2%	23.8%	20.0%	22.8%	38.4%	24.6%
Permanent Tented Lodges	69.6%	16.6%	22.4%	59.0%	46.2%	28.1%	66.6%	71.0%	47.8%	56.1%	8.5%	4.6%	40.6%







# TOURISM IS EVERYBODY'S BUSINESS





**Produced by the Directorate of Tourism and Gaming**

Block E, Floor 1

Private Bag 13306

Cnr of Dr. Kenneth David Kaunda Street and Robert Mugabe Avenue

Windhoek, Namibia

Tel.: +264 61 284 2089/2005

Fax: +264 61 229936

Emails: [elise.hashikutuva@met.gov.na](mailto:elise.hashikutuva@met.gov.na)

Website: [www.met.gov.na](http://www.met.gov.na)



*Namibia Tourism Board*